ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB) REGULAR MEETING

Date: Wednesday, December 21, 2016

Time: 2:00pm

Location: St. Lucie Transportation Planning Organization (TPO)

466 SW Port St. Lucie Boulevard, Suite 111

Port St. Lucie, Florida

AGENDA

- 1. Call to Order
- 2. Pledge of Allegiance
- 3. Self-Introductions
- 4. Approval of Meeting Summary
 - September 14, 2016 Regular Meeting
- 5. Comments from the Public
- 6. Approval of Agenda
- 7. Action Items
 - **7a. Election of Vice Chairperson:** The vice chairperson for 2017 will be elected.

Action: Nominate candidates and elect a vice chairperson.

7b. 2017 Meeting Schedule: The dates and times of LCB meetings for 2017 will be determined.

Action: Approve, approve with conditions, or do not approve.

8. Discussion Items

8a. Transportation Connectivity/Complete Streets Studies: Information on a study of transportation connectivity which gives residents more options to access major activity centers and a study of

complete streets which support transportation connectivity will be presented.

Action: Discuss and provide comments to staff.

8b. Direct Connect Rides Program: A concept to provide after-hours rides through taxi companies will be presented.

Action: Discuss and provide comments to staff.

8c. Bike Share Program: The County's Bike Share Program will be described and proposed bike share locations will be presented.

Action: Discuss and provide comments to staff.

- 9. FDOT Comments
- 10. Recommendations/Comments by Members
- 11. Staff Comments
- 12. Comments from the Public
- 13. Next Meeting: The next LCB meeting (subject to approval of Agenda Item 7b) will be a public hearing and regular meeting scheduled for March 8, 2017, 2:00pm, at the St. Lucie TPO, 466 SW Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida.

14. Adjourn

NOTICES

The St. Lucie TPO satisfies the requirements of various nondiscrimination laws and regulations including Title VI of the Civil Rights Act of 1964. Public participation is welcomed without regard to race, color, national origin, age, sex, religion, disability, income, or family status. Persons wishing to express their concerns about nondiscrimination should contact Marceia Lathou, the Title VI/ADA Coordinator of the St. Lucie TPO, at 772-462-1593 or via email at lathoum@stlucieco.org.

Persons who require special accommodations under the Americans with Disabilities Act (ADA) or persons who require translation services (free of charge) should contact Marceia Lathou, 772-462-1593, at least five days prior to the meeting. Persons who are hearing or speech impaired may use the Florida Relay System by dialing 711.

Items not included on the agenda may also be heard in consideration of the best interests of the public's health, safety, welfare, and as necessary to protect every person's right of access. If any person decides to appeal any decision made by the St. Lucie LCB with respect to any matter considered at this meeting, that person shall need a record of the proceedings, and for such a purpose, that person may need to ensure that a verbatim record of the proceedings is made which includes the testimony and evidence upon which the appeal is to be based.

Kreyol Ayisyen: Si ou ta renmen resevwa enfòmasyon sa a nan lang Kreyòl Aysiyen, tanpri rele nimewo (772) 462-1593.

Español: Si usted desea recibir esta información en Español, por favor llame al 772-462-1593.

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB) REGULAR MEETING

DATE: Wednesday, September 14, 2016

TIME: 2:00 p.m.

LOCATION: St. Lucie TPO Board Room

Coco Vista Centre

466 SW Port St. Lucie Blvd., Suite 111

Port St. Lucie, Florida

MINUTES

1. Call to Order

Paula Lewis, Chairwoman, called the meeting to order at 2:01 pm.

2. Pledge of Allegiance

3. Self-Introductions

Self-introductions were made and a Quorum was confirmed.

Members present: Representing:

Paula Lewis, Chairwoman St. Lucie TPO Board Kathryn Hensley, Vice Chair **Public Education Community** CareerSource Research Coast Tracy McMorris Jim Dwyer Children at Risk Nelson Merchan-Cely Citizen Advocate Carolyn Niemczyk **Elderly Community** Marie Dorismond FDOT District 4 Donna Mihok Florida Department of Children and

Family Services

Steve Palumbo FI. Dept. of Vocational Rehabilitation

Marianne Arbore Local Mass Transit Board

Roy Brewer Veteran Services

Others Attending:

Representing:

Marceia Lathou St. Lucie TPO

Melissa Carter Recording Specialist

Murriah Dekle St. Lucie County Mass Transit
Beth Ryder St. Lucie Co. Community Services

Heather Young St. Lucie County Attorney
Susan Bykofsky Gulfstream Goodwill Industries
Natasha Serra Gulfstream Goodwill Industries

Grace Mario Resident
John Mario Resident
Ricardo Vazquez Martin MPO
Noe Torres Trans4Mind

- 4. Approval of Minutes-June 15, 2016 Regular Meeting
- * **MOTION MOVED** by Ms. Niemczyk to approve the minutes of the June 15, 2016 Regular LCB Meeting.
- ** SECONDED by Mr. Palumbo Carried UNANIMOUSLY
- 5. Comments from the Public None
- 6. Approval of Agenda
- * **MOTION MOVED** by Mr. Brewer to approve the agenda as presented.
- ** SECONDED by Ms. Niemczyk Carried UNANIMOUSLY

7. Action Items

7a. Annual Operations Report (AOR): Presentation of the results of the current Annual Operations Report (AOR) for review.

Ms. Dekle explained that the data included in the AOR affects the funding levels for the Trip and Equipment Grant. She stated that there was a decrease in trips and increase in revenue miles.

Chairwoman Lewis expressed concern regarding the decline in the number of trips despite all our efforts and the potential effect on funding. Ms. Dekle said the decrease was attributed to transportation providers not reporting properly, lower gas prices, and the success of the fixed route. The Board discussed methods to improve coordination contractor compliance.

* **MOTION – MOVED** by Ms. Hensley to approve the Annual Operations Report.

SECONDED by Ms. Niemczyk

Carried **UNANIMOUSLY**

7b. By-Laws Update: Review and adoption of the annual update of the By-Laws.

Ms. Lathou explained the By-Laws guide the operation of the LCB. The LCB is required to review the By-Laws annually and update as needed. The various components of the By-Laws were summarized. Staff has reviewed the By-Laws and is not recommending any changes.

- * **MOTION MOVED** by Mr. Palumbo to approve the FY 2016-17 By-Laws.
- ** **SECONDED** by Mr. Dwyer

Carried **UNANIMOUSLY**

7c. Grievance Procedures Update: Review and adoption of the annual update of the Grievance Procedures and consideration of appointments to the Grievance Committee.

Ms. Lathou explained the grievance process, which is progressive. It starts with a complaint at the local level and could escalate through an LCB grievance committee to the full LCB and ultimately to the Florida Commission for the Transportation Disadvantaged (FCTD). Although a grievance has never come before the LCB, grievance procedures and a Grievance Committee must be maintained. The current members of the Grievance Committee are Ms. Hall, Ms. Hensley, and Mr. Palumbo. Staff reviewed the Grievance Procedures and is not recommending changes, with the exception of an update to FCTD contact information.

- * **MOTION MOVED** by Mr. Brewer to approve the Grievance Procedure Update.
- ** **SECONDED** by Ms. Niemczyk

Carried **UNANIMOUSLY**

Chairwoman Lewis asked for self-appointees to the Grievance Committee. Vice Chairwoman Hensley, Ms. Niemczyk and Mr. Palumbo volunteered to be on the committee.

- * **MOTION MOVED** by Mr. Brewer to approve Grievance Committee Appointees.
- ** **SECONDED** by Mr. Dwyer

Carried **UNANIMOUSLY**

7d. Amendments to Coordination Agreements: Review and approval of coordination agreements with public transportation providers.

Ms. Dekle presented the annual renewals, highlighting the new agreements with the School Board and Angels of Hope Outreach Ministries. She stated that FDOT provided a new 5310 agency template that enables direct coordination with the state, removing responsibilities from the CTC. Ms. Dekle continued expressing hope that these annual renewals and new agreements will help increase the AOR numbers.

- * **MOTION MOVED** by Vice Chairwoman Hensley to approve the Amendments to Coordination Agreements.
- ** **SECONDED** Mr. Palumbo

Carried UNANIMOUSLY

7e. 2016-17 Shirley Conroy Rural Area Capital Assistance Program Grant: Presentation of the County's application for the Shirley Conroy Grant.

Ms. Dekle explained the grant from the Commission for the Transportation Disadvantaged for capital and equipment. The Veterans Service Division is offering a new door-to-door service that is experiencing issues with scheduling and trip planning. The grant application is for Simply Transport software that was vetted by the County's IT department.

Ms. Serra expressed her opinion that the software chosen was inefficient and overly expensive; she also expressed her opinion regarding better options. The Board expressed concern that it would be problematic to change the software requested in the grant at this stage. The Board decided to move forward with the Simply Transport software based on the recommendation of the County's IT department.

- * **MOTION MOVED** by Ms. Niemczyk to approve the grant application and authorization of Chair to sign the necessary documents.
- ** **SECONDED** Ms. Arbore

Carried UNANIMOUSLY

8. Discussion Items

8a. Mobility Enhancement Grant Application: Presentation of a proposal to be submitted to the Florida Commission for the Transportation Disadvantaged.

Ms. Dekle explained that the St. Lucie Transit Development Plan calls for an examination of the current fare structure to determine if a reduction in fare will increase ridership. If awarded, the Mobility

Enhancement Grant would allow free rides on public transportation (fixed route and demand response) for a six-month period, beginning January 1, 2017. If the pilot project reveals an increase in ridership it would provide grounds to explore additional funding sources to continue the fare-free policy.

To move forward with the grant application Board approval and letters of support are needed. The Board discussed marketing to veterans and requesting additional letters of support from entities such as the School Board and Board of Realtors.

- * **MOTION MOVED** by Vice Chairwoman Hensley to approve the grant application and authorization of Chair to sign the necessary document.
- ** **SECONDED** Mr. Palumbo

Carried **UNANIMOUSLY**

8b. U.S. 1/Edwards Road Bus Stop Access: Discussion of improving safety for riders accessing Treasure Coast Connector bus stops at U.S. 1/Edwards Road.

Ms. Lathou summarized pedestrian hazards at U.S. 1/Edwards Road which were brought to the attention of the LCB at previous meetings by Ms. Malinowski of Mustard Seed Ministries. These hazards include lack of sidewalks, motorists failing to yield to pedestrians, bus stop access issues, and jaywalking. Ms. Lathou and the CTC met with Ms. Malinowski to develop solutions to these hazards. Ms. Lathou described the engineering, enforcement, and education countermeasures that are being recommended. A bus bench already has been installed as part of these countermeasures.

8c. CTC Performance Measures: Presentation of the CTC's response to recent Florida legislation requiring the development and implementation of performance measures.

Ms. Marianne Arbore described new reporting requirements based on recent Florida legislation. The reporting requirements address advanced scheduling, passenger wait times, passenger pick-up and drop-off, passenger satisfaction surveys, and public postings. Ms. Arbore provided information regarding performance measures already reported on by Community Transit and St. Lucie County.

8d. Mobility Needs Survey: Review of draft mobility needs survey questions.

Ms. Serra explained that her job is to increase access to the region's transportation services. The Mobility Needs Survey is the first goal of a work plan for her position. She explained that there are two versions of the survey: one for the general public and another for stakeholders.

She is currently developing the list of events where the surveys will be conducted and identifying which agencies to survey. The intent of the surveys are to gather information in anticipation of future grant applications. Vice Chairwoman Hensley commended the proactive efforts stating that often grant applications have very short deadlines and it will be helpful to have that information at hand.

Ms. Serra mentioned she also works with a software company and offered assistance in future software selection.

9. FDOT Comments - none

10. Recommendations/Comments by Members— Vice Chairwoman Hensley presented Chairwoman Lewis with a plaque to commemorate her 20 years of service as Chairwoman to the Board. Chairwoman Lewis stated that she enjoyed her time on the Board and appreciated all the progress that has been made.

Ms. Ryder expressed gratitude for serving under Chairwoman Lewis during her tenure.

11. Staff Comments – none

12. Comments from the Public – Ms. Mario stated her husband has been dependent of Community Transit for years and they love the service Community Transit provides the community. Ms. Mario highlighted issues with short term scheduling, and suggested using smaller vehicles and expanding service to include Sundays. Chairwoman Lewis and Ms. Arbore explained the current efforts to expand services.

Ms. Mario expressed concerns with the Mobility Enhancement Grant's marketing budget, explaining that it was unnecessary because the automated phone calls reach all of Community Transit's riders. In closing, Ms. Mario expressed difficulty hearing the Board members speak while she was seated in the audience.

Ms. Serra highlighted a service called GoGoGrandparent, intended to assist the transportation disadvantaged with transportation to shopping, doctors, and other essential services through a phone-based interface. Ms. Bykofsky mentioned this could help with Title VI compliance.

13. Next Meeting: The next LCB meeting is a regular meeting scheduled for 2:00 pm on Wednesday, December 21, 2016.

14. Adjourn

There was no further business, the	e meeting adjourned at 2:57 pm.
Respectfully Submitted:	Approved by:
Moliego Cortor	Cathy Toursend Chairman
Melissa Carter Board Recorder	Cathy Townsend, Chairwoman

AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: December 21, 2016

Item Number: 7a

Item Title: Election of Vice Chairperson

Item Origination: LCB

UPWP Reference: Task 3.8 – Transportation Disadvantaged (TD)

Program

Requested Action: Nominate candidates and elect a vice

chairperson.

Staff Recommendation: Because the proposed election of the Vice

Chairperson meets the requirements of the LCB By-laws and facilitates the conduct of business by the LCB, it is recommended that the LCB nominate candidates and elect a vice chairperson.

Attachment

Staff report

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation

Disadvantaged (LCB)

THROUGH: Peter Buchwald

Executive Director

FROM: Marceia Lathou

Transit Program Manager

DATE: December 9, 2016

SUBJECT: Election of Vice Chairperson

BACKGROUND

The LCB By-Laws require the election of a vice chairperson each year. In the event of the chairperson's absence, the vice chairperson shall assume the duties of the chairperson and conduct the meeting.

ANALYSIS

The current LCB Vice Chairperson is Ms. Kathryn Hensley.

RECOMMENDATION

Because the proposed election of the Vice Chairperson meets the requirements of the LCB By-laws and facilitates the conduct of business by the LCB, it is recommended that the LCB nominate candidates and elect a vice chairperson.

AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: December 21, 2016

Item Number: 7b

Item Title: 2017 Meeting Schedule

Item Origination: LCB

UPWP Reference: Task 3.8 – Transportation Disadvantaged (TD)

Program

Requested Action: Approve, approve with conditions, or do not

approve.

Staff Recommendation: Because the proposed 2017 Meeting Schedule

meets the requirements of Florida law and facilitates the conduct of business by the LCB, it is recommended that the proposed 2017 Meeting

Schedule be approved.

Attachments

- Staff report
- Draft 2017 Meeting Schedule

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation

Disadvantaged (LCB)

THROUGH: Peter Buchwald

Executive Director

FROM: Marceia Lathou

Transit Program Manager

DATE: December 9, 2016

SUBJECT: 2017 Meeting Schedule

BACKGROUND

As required by Florida law, the LCB meets at least quarterly at accessible locations as required by the Americans with Disabilities Act (ADA).

ANALYSIS

LCB meetings generally are held on Wednesdays, once a quarter. Although all LCB meetings are open to the public, the LCB traditionally also schedules an annual public hearing to coincide with the first, regular LCB meeting of the year to comply with Florida statutes. In 2017, the first, regular LCB meeting and annual public hearing are scheduled for Wednesday, March 22, 2017.

RECOMMENDATION

Because the proposed 2017 Meeting Schedule meets the requirements of Florida law and facilitates the conduct of business by the LCB, it is recommended that the proposed 2017 Meeting Schedule be approved.

DRAFT

Local Coordinating Board for the Transportation Disadvantaged (LCB) 2017 Meeting Schedule

<u>Date</u>	<u>rype</u>
March 8, 2017	Annual Public Hearing/ Regular Meeting
June 21, 2017	Regular Meeting
September 6, 2017	Regular Meeting
December 20, 2017	Regular Meeting

Meeting Notes

Dato

LCB meetings generally start at 2:00 p.m. Meetings are subject to change and/or cancellation.

Location

All meetings are held at the St. Lucie TPO, 466 SW Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida

NOTICES

The St. Lucie TPO satisfies the requirements of various nondiscrimination laws and regulations including Title VI of the Civil Rights Act of 1964. Public participation is welcome without regard to race, color, national origin, age, sex, religion, disability, income, or family status. Persons wishing to express their concerns about nondiscrimination should contact Marceia Lathou, the Title VI/ADA Coordinator of the St. Lucie TPO, at 772-462-1593 or via email at lathoum@stlucieco.org.

Persons who require special accommodations under the Americans with Disabilities Act (ADA) or persons who require translation services (free of charge) should contact Marceia Lathou, 772-462-1593, at least five days prior to the meeting. Persons who are hearing or speech impaired may use the Florida Relay System by dialing 711.

Items not included on the agenda may also be heard in consideration of the best interests of the public's health, safety, welfare, and as necessary to protect every person's right of access. If any person decides to appeal any decision made by the St. Lucie TPO with respect to any matter considered at this meeting, that person shall need a record of the proceedings, and for such a purpose, that person may need to ensure that a verbatim record of the proceedings is made which includes the testimony and evidence upon which the appeal is to be based.

<u>Kreyol Ayisyen</u>: Si ou ta renmen resevwa enfòmasyon sa a nan lang Kreyòl Aysiyen, tanpri rele nimewo (772) 462-1593.

Español: Si usted desea recibir esta información en español, por favor llame al 772-462-1593.

AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: December 21, 2016

Item Number: 8a

Item Title: Transportation Connectivity/Complete Streets

Studies

Item Origination: Unified Planning Work Program Outreach/Federal

Agency Planning Emphasis Areas

UPWP Reference: Task 3.9 – Ladders of Opportunity

Task 4.1 – Complete Streets Study

Requested Action: Discuss and provide comments to staff.

Staff Recommendation: Discuss and provide comments to staff.

Attachments

- Staff report
- UPWP Call for Projects Summary
- Major Activity Center Map
- Major Activity Center List
- Complete Streets Inventory Map

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation

Disadvantaged (LCB)

THROUGH: Peter Buchwald

Executive Director

FROM: Marceia Lathou

Transit Program Manager

DATE: December 9, 2016

SUBJECT: Transportation Connectivity/Complete Streets

Studies

BACKGROUND

Transportation planning focuses on "access," or, in other words, ensuring that people can easily reach jobs, education, and other daily needs. Communities that support access are referred to as "livable" or "sustainable" communities. The St. Lucie TPO addresses access by incorporating livability, sustainability, and mobility goals into the planning process. The Transportation Connectivity Study, which gives residents more options for access, and the Complete Streets Study, which supports connectivity, evolved from two initiatives: Unified Planning Work Program (UPWP) outreach and federal agency Planning Emphasis Areas (PEAs).

Every two years, the TPO develops its UPWP which includes a description of the activities and resulting products, who will perform the work, timeframes for completion, costs, and funding sources. A Call for UPWP Projects was announced to the public through social media, discussions at meetings such as the TPO advisory committees, LCB, and the Safe Kids Coalition, and through community outreach. A list of projects called for by the public and various committees is attached. These projects include:

- Transportation Connectivity Study
- Indian River Estates Connectivity Analysis
- Complete Streets Study

December 9, 2016 Page 2 of 4

The Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) jointly issue PEAs. PEAs are planning topical areas that FHWA and FTA request to be emphasized as the State Departments of Transportation and the MPOs develop their respective planning work programs. One of the current PEAs relates to transportation connectivity and is listed below.

 Ladders of Opportunity: Identify Transportation Gaps in Accessing Essential Services.

The Florida Department of Transportation (FDOT) supports the TPO's consideration of federal PEAs in the development of its UPWP. FDOT's own list of PEAs include a focus on multi-modal transportation planning.

The TPO has initiated the Transportation Connectivity and Complete Streets studies, and the scopes of work and preliminary findings will be presented to the LCB for review and comment.

ANALYSIS

Major Activity Centers

The Transportation Connectivity Study will analyze how well residents of the TPO area are connected to Major Activity Centers (MACs) via bicycle lanes, sidewalks, or transit routes. A Major Activity Center is defined as:

. . . a geographical area characterized by a large transient population and heavy traffic volumes and densities; for example, central business district, major air terminal, large university, large shopping center, industrial park, sports arena." - Transit Capacity and Quality of Service Manual, Third Edition, Transportation Research Board, 2013

In other words, a MAC is a walkable geographic area that contains multiple attractions. A draft map and list showing the locations of MACs will be presented to the LCB for review. Retail MACs were selected based on size and the presence of supermarkets, banks, gas stations, restaurants, and medical offices.

December 9, 2016 Page 3 of 4



Relationship to Other Plans and Studies

The Transportation Connectivity Study will inform numerous ongoing TPO planning studies and vice versa. These studies include the Congestion Management Process, the Transportation Disadvantaged Service Plan (TDSP), the Transit Development Plan (TDP), and the Complete Streets Study. The Transportation Connectivity Study will incorporate the Indian River Estates Connectivity Analysis. Because a key element of livable, sustainable communities is complete streets, the Complete Streets Study is being developed concurrently with the Transportation Connectivity Study.

Complete Streets Study

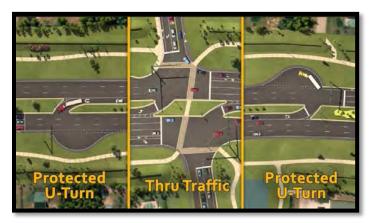
A complete street is a street that safely accommodates all road users, including motorists, transit riders, bicyclists, and pedestrians. Emphasis is placed on the needs of users of all ability and income levels.

The TPO Complete Streets Study includes:

- Development of an inventory of complete streets within the TPO area
- Identification of candidate corridors for complete street treatment
- Preparation of Complete Street Action Plans for selected corridors
- Implementation of the Complete Street Action Plans

For the purposes of the Inventory, a complete street was initially defined as a street that includes separate sidewalks and bicycle lanes, either existing, prioritized, or funded. A draft map depicting these streets was reviewed by the TPO Advisory Committees at their joint meeting in November. Because "complete" is context-sensitive, as opposed to one-size-fits-all, discussion ensued regarding including streets with wide, multi-use sidewalks but no bike lanes in the Complete Streets Inventory. A draft Complete Streets Inventory map and list will be presented to the LCB for review.

December 9, 2016 Page 4 of 4



Once a Complete Streets Inventory map has been finalized, it will be overlaid upon the Major Activity Centers map. The result will indicate which MACs are not served by complete streets. These gaps on the complete streets network will then be prioritized for complete streets treatment.

Because access to healthy food is a basic need, consideration for complete streets treatment will be given to retail MACs with major supermarkets. For example, the Rivergate Plaza MAC, which includes a Publix, would be prioritized over the Sportsman's Park MAC. MACs that serve transportation disadvantaged neighborhoods and other low-access communities also will be given special consideration.



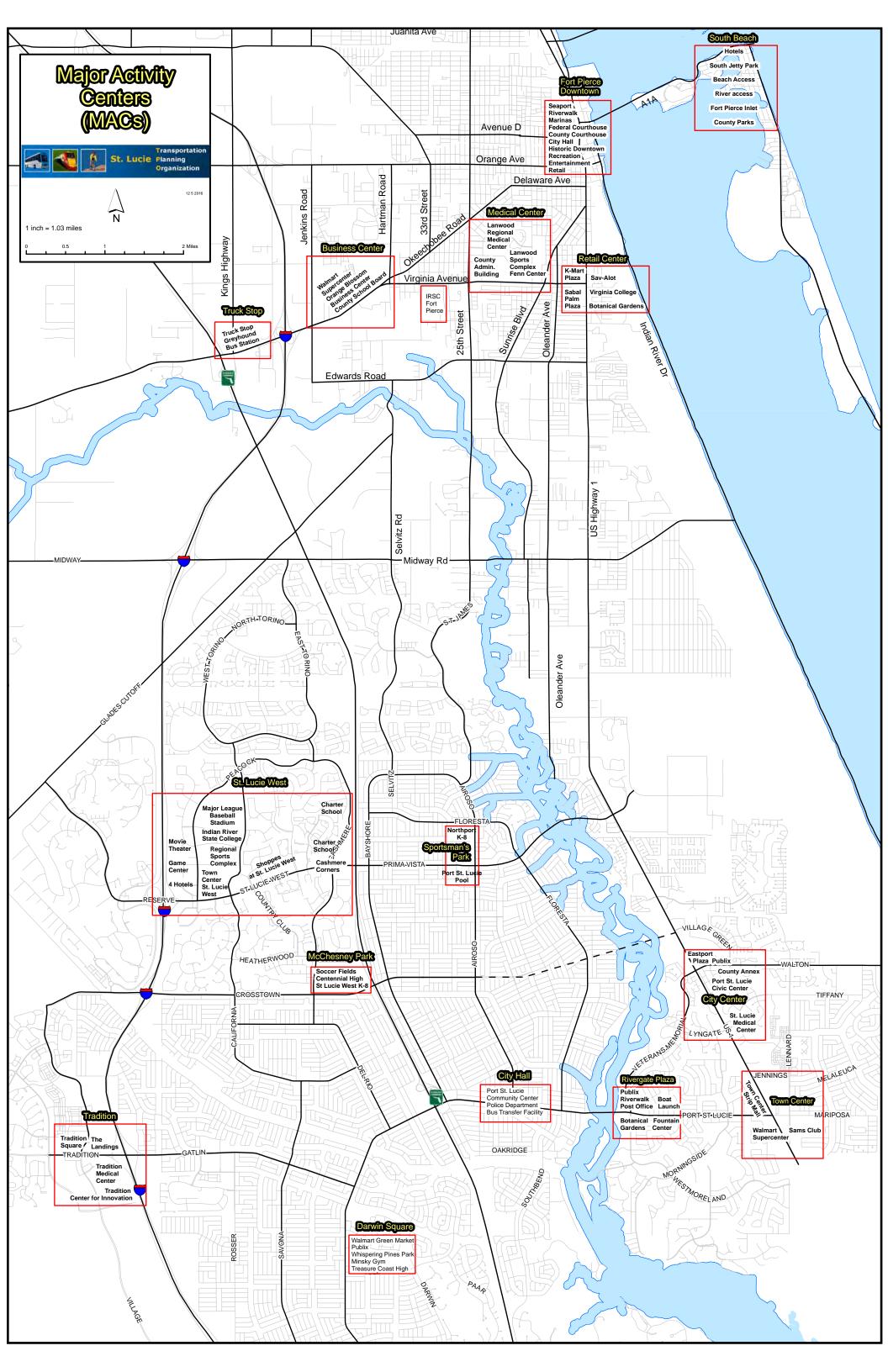
The Complete Streets Action plans will include both short-range and long-range strategies. The short-term efforts could include relocating sidewalk obstacles like utility poles or reconfiguring crosswalks to improve pedestrian-friendliness. Longer-term solutions could include restriping travel lanes to designate a bike lane or constructing sidewalks.

RECOMMENDATION

Discuss and provide comments to staff.

FY 2016/17 – 2017/18 UPWP Call for Projects Summary of Comments

Comment	Commenter	Date/Method Received	Incorporation into UPWP
Traffic is heaviest on St. Lucie West Blvd during the mid-day. A mid-day traffic analysis is needed.	CAC Member	November 17, 2015/CAC Meeting Call for Projects Presentation	Task 3.4 Congestion Management Process (CMP), CMP Major Update
A Complete Streets Study is needed.	TAC Member	November 17, 2015/TAC Meeting Call for Projects Presentation	Task 4.1 Complete Streets Study
Pedestrian/traffic safety hazards exist in the vicinity of Sportsman's Park in Port St. Lucie	Safe Kids Coalition Members	December 4, 2015/Safe Kids Coalition Meeting Call for Projects Presentation	Task 3.7 Safety and Security, Sportsman's Park Traffic Safety Analysis
The Indian River Estates residential neighborhood lacks pedestrian/bicycle access to essential services on US-1.	Safe Kids Coalition Member	December 4, 2015/email (member had attended 11/19/2015 BPAC Call for UPWP Projects presentation).	Task 3.9, Ladders of Opportunity, Transportation Connectivity Study
A multi-use trail system is needed in Port St. Lucie.	General Public	January 20,2016/Email response to UPWP Call for Projects on social media	Task 3.5 Bicycle/Pedestrian/Greenway Planning, St. Lucie Walk-Bike Network Update
More bus routes and shorter distances between bus stops are needed.	General Public	February 4, 2016/ UPWP outreach at Indian River State College and Fort Pierce and Port St. Lucie Intermodal Stations	Task 3.9, Ladders of Opportunity, Transportation Connectivity Study
Sidewalk gaps exist on US-1 and on Juanita Avenue	General Public	February 4, 2016/ UPWP outreach at Indian River State College and Fort Pierce and Port St. Lucie Intermodal Stations	Task 3.9, Ladders of Opportunity, Transportation Connectivity Study Task 4.1 Complete Streets Study



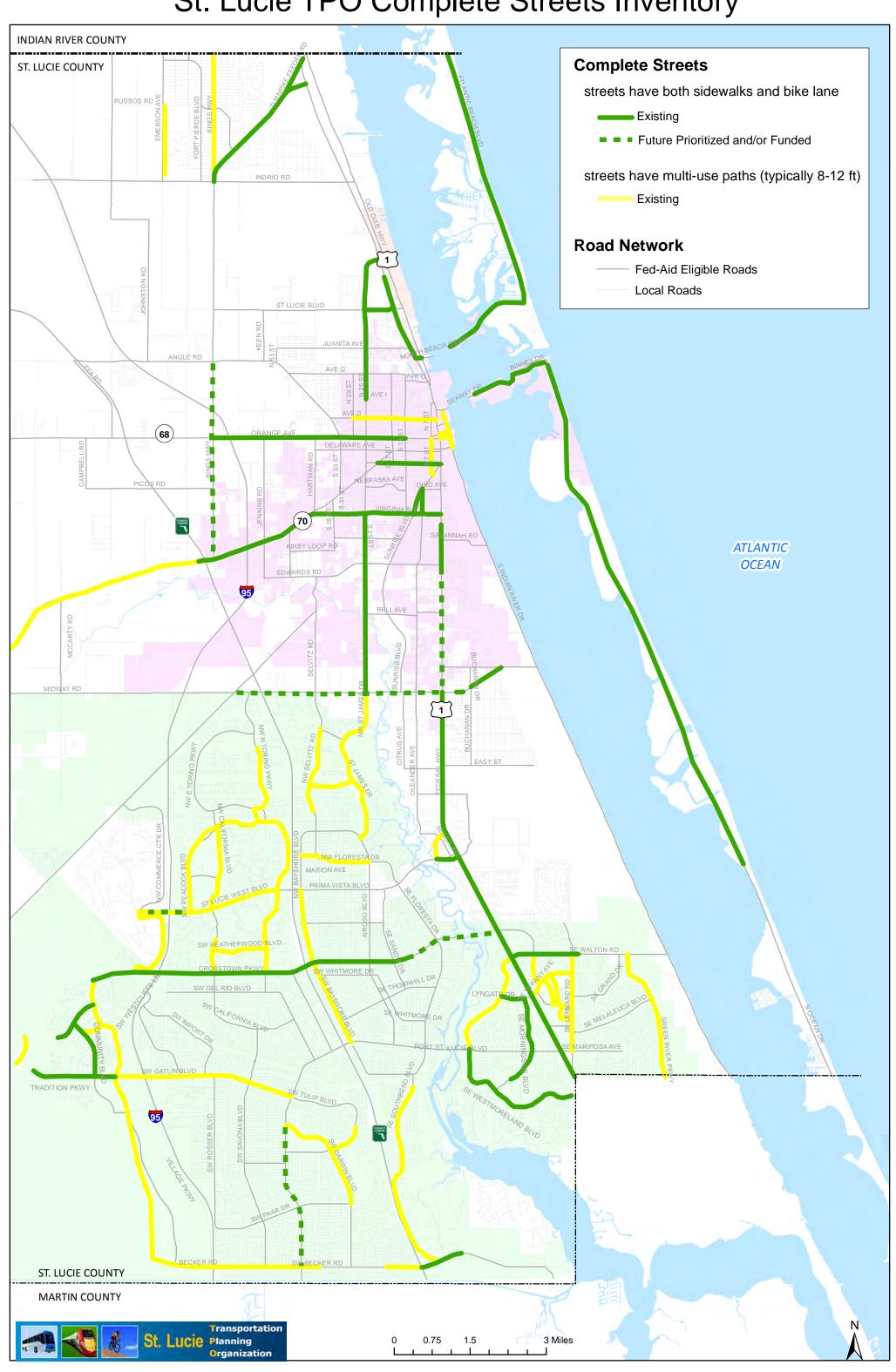
MAJOR ACTIVITY CENTERS (MACs)

MAC	LOCATION	PURPOSE	SUPERMARKET
	December 9	, 2016	
Tradition	Tradition Parkway/	Retail/	Yes
	Village Parkway Dr	Medical Center	
City Hall/	Port St Lucie Blvd/	Government/	No
Community	Airoso Blvd	Recreation/	
Center/Bus		Transportation	
Transfer		'	
Rivergate Plaza/	Port St. Lucie	Retail/	Yes
Rivergate Park/	Blvd/Veterans	Recreation	
Botanical	Memorial Parkway/		
Gardens	Westmoreland Blvd		
Darwin	Port St. Lucie Blvd/	Retail/	Yes
Square/WalMart/	Darwin Blvd	Recreation	103
Whispering Pines	Barwin Biva	Recreation	
Sabal Palm	U.S. 1/	Retail/	Yes
Plaza/	Virginia Ave –	Institutional/	163
K-Mart	Edwards Rd	Recreation	
Plaza/Botanical	Lawaras Ka	Recreation	
Gardens/			
Virginia College/			
SaveALot			
	Virginia Avo	Government/	No
County Admin/ Fenn Center/	Virginia Ave 13 th Street –	Recreation/	INO
	25 th Street	Medical	
Lawnwood Sports	25 Street	iviedicai	
Complex/ Lawnwood			
Medical Center	11 C 1/	Cayaramant/	Vac
Fort Pierce	U.S. 1/	Government/	Yes
Downtown/	Orange Avenue/	Retail/	(farmer's
Marina	Melody Lane	Recreation	market)
Walmart	U.S. 1/	Retail	Yes
Supercenter/	Lennard Road –		
Sam's Club/	Jennings Road		
Town Center	Ct Lucia Mari Di I	D-1-!!/	\/
St. Lucie West	St. Lucie West Blvd	Retail/	Yes
	Bayshore Blvd/I-95	Lodging/	
	California Blvd/	Institutional/	
	Peacock Blvd	Recreation	B.
Sportsman's Park	Prima Vista	Recreation	No
)	Blvd/Irving St	.	.,
Walmart	Okeechobee Rd/	Retail/	Yes
Supercenter/	McNeil Rd –	Institutional/	
Orange Blossom	Hartman Rd	Office	
Mall			

MAJOR ACTIVITY CENTERS (MACs)

MAC	LOCATION	PURPOSE	SUPERMARKET		
	December 9, 2016				
Port St. Lucie Civic Center/ Eastport Plaza/ St Lucie Medical Center	U.S. 1/ Walton Rd – Tiffany Avenue	Government/ Retail/Medical	Yes		
South Jetty Park	Seaway Dr/ Ocean Dr	Recreation/ Retail/ Lodging	No		
McChesney Park/Centennial High/St Lucie West K-8	Crosstown Parkway/ Cashmere Blvd	Recreation/ Institutional	No		
Truck Stop/Greyhound Bus Station	Okeechobee Rd/ Turnpike	Retail/Lodging/ Transportation	No		
IRSC – Fort Pierce	Virginia Ave/35 th St	Institutional	No		
IRSC – Port St Lucie/ Tradition Field	California Blvd/ University Blvd	Institutional/ Recreation	No		

St. Lucie TPO Complete Streets Inventory



AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: December 21, 2016

Item Number: 8b

Item Title: Direct Connect Rides Program

Item Origination: Community Transportation Coordinator (CTC)

UPWP Reference: Task 3.8 – Transportation Disadvantaged (TD)

Program

Requested Action: Discuss and provide comments to staff.

Staff Recommendation: Discuss and provide comments to staff.

Attachments

- Staff report
- Program flyer
- Program guidelines
- Program interest list



COMMUNITY SERVICES MEMORANDUM

TO:

Members of the Local Coordination Board

THROUGH:

Beth Ryder, Community Services Director

FROM:

Murriah Dekle, Transit Manager MSD

DATE:

November 30, 2016

SUBJECT:

Direct Connect - Early Bird/Night Owl

Taxi Cab Voucher Pilot Program

Background:

The Transit Division is pleased to announce a service to assist with filling the gaps of the existing St. Lucie County public transportation services. This 'Direct Connect' program is specially designed for trips related to employment, education or healthcare services for individuals who qualify as transportation disadvantaged and will provide trips via a third-party local taxi service, only when normal fixed bus and paratransit are not in operation.

The Direct Connect program will be subsidize taxi fares according to ability to pay based on the federal poverty level. Program participants will use transportation vouchers which will be distributed through Community Services. Some of the community partners include Career Source, Keiser University, Virginia College, Indian River State College, HANDS Clinic and Florida Community Health Centers, Inc. The program is anticipated to be popular with students attending night classes. The service area includes county-wide and bordering counties (Indian River and Martin Counties for drop off only.)

Funds Available:

Pilot funding is limited, totaling \$37,987 of which \$17,987 consists of remaining from the original HANDS Shuttle, including the MSTU match. The additional \$20,000 will be funded through the Federal Transit Administration, and includes the \$10,000 MSTU match.

Staff Recommendation:

This item is for informational purposes only.



Direct Connect

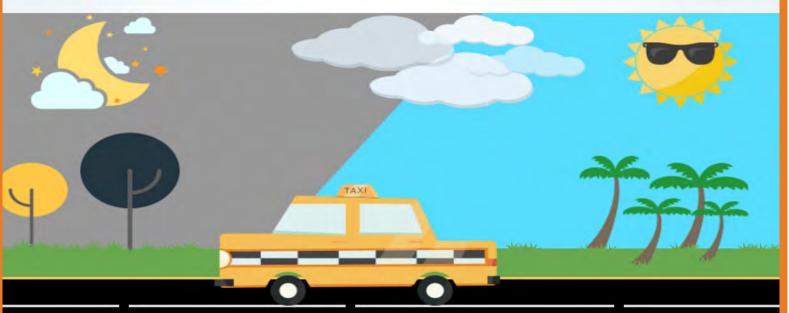
After Hours Taxi Voucher Program











Voucher Program Hours:

Monday thru Friday 6:00 pm ~ 6:00 am Saturday & Sunday 6:00 am ~ 6:00 pm For more information call (772) 462-1777

St. Lucie County Community Services Off-Hours Voucher Transportation Program for the Transportation Disadvantaged

Program Guidelines

St. Lucie County is initiating a public voucher personal mobility program to provide county and regional transportation service when the county's traditional fixed route bus and paratransit services are not in operation. The county will use third-party program registered taxi, car service and ride share providers for pick-ups within St. Lucie County only. Out of county drop-offs are only permitted in Indian River and Martin Counties. The program objective is to have off-hours early morning, evening and weekend transportation service, for qualified Transportation Disadvantaged residents and visitors, providing access to and from healthcare and education services, and employment opportunities. (Trips for shopping, leisure and social activities are not permitted using this voucher program.) The voucher program will operate before 7 AM in the morning and after 6 PM in the afternoon, Monday-Friday, and Saturday and Sunday from 6 AM to 6 PM, when regular paratransit services are not available. Transportation Disadvantaged include people 60 years and older, physically handicapped, or income constrained. The voucher program will service county public and private healthcare facilities, such as (but not limited to) HANDS of St. Lucie County, Florida Community Health Centers, St. Lucie County Department of Health, and higher education and job training services located within the county. Payments for trips, using this program, will be made by voucher where voucher books will be available for purchase through St. Lucie County Community Services and its' Transportation Coordination Network. Voucher books will be denominated in U.S. Dollars and be offered for purchase at significant discounts to face value, based on an individual's ability to pay. The voucher books are non-transferable and can only be used to pay for trips described herein.

When considering participating in this program, please observe the following eligibility requirements:

- **1. No personal funding is available** for trips when existing public transportation services are not in operation.
- **2. No other means of transportation is available** including but not limited to relatives, friends, neighbors or free services offered by another institution or agency.
- **3.** Physical or Mental Disability/Age Disabled and/or Elderly (60 years or older) as required by Section 5317 of the New Freedom Act.
- **4. Ability to Pay** If a person cannot pay the fare for transportation service, the Community Transportation Coordinator (CTC), or a designated representative, will evaluate the client based on information collected via the CTC "Application for Assistance" and "Affidavit" stating the client's need for after-hours transportation assistance.

5. Income Qualification: Income Disadvantaged defined as 150 percent or less of the regional poverty level. Note: The CTC, or its designated party, shall make all program eligibility determinations. No self-declarations are permitted under any circumstances.

Program Eligibility – Transportation Disadvantaged defined as Elderly (60 years or older, having a disability(s) that restricts mobility *and/or* income constrained, as defined as a person whose income is 150% or less of the regional poverty level – Section 5317, New Freedom, Transportation Disadvantaged

Eligible Trips - Access to and from Healthcare, Educational Services and Employment. **Voucher** payments cannot be used for any other type of trip.

Best Practice Compliance – It is the program participant's responsibility to arrive at the designated pick-up location in a timely fashion, no later than five minutes beyond the time that you requested car service. Failure to comply could result in your removal from participating in this program at the County's discretion. Failure to show up, after a ride reservation is made, results in the County having to pay a fare even when a trip is not rendered.

Program Trip Fare Scale

Poverty level or below: 100% fare discount

Up to 90% above poverty level: 90% fare discount

91% to 100% above poverty level: 85% fare discount

101% to 150% above poverty level: 80% fare discount

Above 150% of poverty level: 50% fare discount

VOUCHER PROGRAM INDICATIONS OF INTEREST LIST

Prepared October 14, 2016

ABC Airport and Local Taxi Service (Also known as AAA taxi)

P.O. Box 881003

PSL 34988

Contact: Joy Harris (owner)

aaataxicabs@yahoo.com

(772) 337-1012

2 vehicles; Joy is a CNA Nurse, experience with Medicaid and disabled

Treasure Coast Taxi

1802 SE Burgandy Lane

PSL 34952

Contact: Lela Madaris, Business Manager; Shaneaz Hosein, Owner (Lela's daughter but Lela handles all business)

treasurecoasttaxi@gmail.com

(772) 335-1983 (office)

(772) 335-1969 (taxi reservation)

3 vehicles; experience with Medicaid

Allen Taxi Service of Port Saint Lucie

6940 Daffodil Lane

PSL 34983

Contact: Fleeton Allen

allenfleeton@gmail.com

w/c for email

(772) 324-0109

1 vehicle, experienced using vouchers when at Yellow Cab for 4 yrs.

Star Personal Transportation (J-Star Shuttle a/o 1/1/17)

837 SE Proctor Lane

PSL 34983

Contact: Kevin Zimmerman

tokevinjz@gmail.com

(772)405-7377

3 vehicles, wants to establish transportation provider relationships with health facilities and interested in transporting disabled passengers

Latino Express Cab Service

PSL 34984

Contact: Angel Castro

expresstran@hotmail.com

(772) 340-1349

5 vehicles, all drivers bilingual

<u>Uber – Southeast</u>

Uber Greenlight Hub

2200 NW 2nd Ave, Unit #111

Miami, FL 33127

Contact: Natalia Montalvo

natalia@uber.com

(305) 588-9559

AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: December 21, 2016

Item Number: 8c

Item Title: Bike Share Program

Item Origination: Community Transportation Coordinator (CTC)

UPWP Reference: Task 3.8 – Transportation Disadvantaged (TD)

Program

Requested Action: Discuss and provide comments to staff.

Staff Recommendation: Discuss and provide comments to staff.

Attachments

- Staff report
- Draft Bike Share Station Location Map



COMMUNITY SERVICES MEMORANDUM

TO: Members of the Local Coordination Board

THROUGH: Beth Ryder, Community Services Director

FROM: Murriah Dekle, Transit Manager M50

DATE: November 30, 2016

SUBJECT: Bike Share Pilot Program – Unlock, Borrow & Ride

Background:

The Transit Division is pleased to announce an initiative to enhance mobility and assist with filling the first/last mile gaps of the St. Lucie County public transportation network. A county wide bike share program has been planned for the community and will be implemented in phases. The first phase warrants the development, operation and maintenance of five (5) to seven (7) stations servicing approximately 45 bicycles. Each station will consist of a locking bike rack and identification/instructional/sponsor signage. Individuals wishing to borrow a bicycle will be able to unlock a bike from the rack using a mobile phone text prompt.

Several nationally recognized bike-share providers have already indicated a desire to develop and operate the St. Lucie Bike-Share System. The County Purchasing Department has advertised for a request for proposals (RFP), which are due on December 14, 2016. A selection committee will determine the contract award, with an estimated Board of County Commissioners contract award consideration in January, 2017.

Funds Available:

It is estimated that Phase I will cost approximately \$45,000 - \$48,000/annually, which is based on other bike-share programs. Within the first year, Phase I will be funded entirely through the MSTU. Phase II will be funded through a variety of sources, expanding the system to approximately 10-12 stations/100 bicycles and moving beyond the first year.

First, an aggressive outreach for local sponsors is warranted. Sponsor names will be displayed either on station signage or affixed to bicycle baskets according to the size of the donation. (Other bikeshare systems request \$9,000/year for station sponsorship and \$1,800/year for a bike sponsor.) Second, the Transit Division will submit a grant application for the Federal Highway Administration (FHWA) Transportation Alternatives Program (TAP) in the spring of 2017. Lastly, the TPO has identified another potential source of grant funding through the Allegany Franciscan Ministries and the Community Foundations in Florida.



Staff Recommendation:

LCB input is requested regarding the locations of Phase I and II stations. Additional board input is requested regarding free bicycle time and user fees. For the initial phase of this program, Transit is recommending the first four hours are free of charge to gain ridership and program momentum. Other established bike-share programs such as Gainesville, require a charge for all user time at \$3/hour. Lakeland, FL offers the first 1.5 hours for free, then \$3/hour thereafter. Other municipal systems provide rental caps from \$18 to \$30/ride.

