



Coco Vista Centre
466 SW Port St. Lucie Blvd, Suite 111
Port St. Lucie, FL 34953
772-462-1593 www.stlucietpo.org

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB) REGULAR MEETING

Date: Wednesday, June 17, 2015

Time: 2:00 pm

Location: St. Lucie Transportation Planning Organization (TPO)
466 SW Port St. Lucie Blvd, Suite 111
Port St. Lucie, Florida

AGENDA

1. **Call to Order**
2. **Self Introductions**
3. **Approval of Minutes**
 - *March 18, 2015 Public Hearing*
 - *March 18, 2015 Regular Meeting*
4. **Comments from the Public**
5. **Approval of Agenda**
6. **Action Items**
 - 6a. **Community Transportation Coordinator (CTC) Evaluation:** An evaluation of the CTC in meeting the needs of the transportation disadvantaged population was conducted. The results of the evaluation will be presented.

Action: Approve, approve with conditions, or do not approve
 - 6b. **Trip and Equipment Allocation and Trip Rate:** The Trip and Equipment Allocation and Trip Rate which support public transportation access for transportation disadvantaged persons who are not sponsored by any other available funding source will be reviewed.

Action: Approve, approve with conditions, or do not approve
 - 6c. **Coordination Agreement:** The Boys & Girls Club of St. Lucie County has requested approval to participate in the coordinated system through signing a coordination agreement.

Action: Approve, approve with conditions, or do not approve

7. Discussion Items

7a. Veterans One-Call One-Click Program Update: The CTC will present an update on the Veterans Transportation and Community Living Initiative program.

Action: Discuss and provide comments to staff.

8. Information Items

8a. U.S. 1 Bus Shelter Program

8b. Veterans Transportation Newspaper Article

8c. Annual Operating Report (AOR) Workshop

8d. Dump the Pump Day

8e. Free Summer Youth Ride Program

8f. Florida Transportation Plan/Strategic Intermodal System Policy Plan Public Outreach

9. FDOT Comments

10. Recommendations/Comments by Members

11. Staff Comments

12. Comments from the Public

13. Next Meeting: The next LCB meeting is scheduled for Wednesday, September 23, 2015, 2:00 pm, at the St. Lucie TPO, 466 SW Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida.

14. Adjourn

NOTICES

The St. Lucie TPO satisfies the requirements of various nondiscrimination laws and regulations including Title VI of the Civil Rights Act of 1964. Public participation is welcomed without regard to race, color, national origin, age, sex, religion, disability, income, or family status. Persons wishing to express their concerns about nondiscrimination should contact Marceia Lathou, the Title VI/ADA Coordinator of the St. Lucie TPO, at 772-462-1593 or via email at lathoum@stlucieco.org.

Persons who require special accommodations under the Americans with Disabilities Act (ADA) or persons who require translation services (free of charge) should contact Marceia Lathou, 772-462-1593, at least five days prior to the meeting. Persons who are hearing or speech impaired may use the Florida Relay System by dialing 711.

Items not included on the agenda may also be heard in consideration of the best interests of the public's health, safety, welfare, and as necessary to protect every person's right of access. If any person decides to appeal any decision made by the St. Lucie LCB with respect to any matter considered at this meeting, that person shall need a record of the proceedings, and for such a purpose, that person may need to ensure that a verbatim record of the proceedings is made which includes the testimony and evidence upon which the appeal is to be based.

Kreyol Ayisyen: Si ou ta rinmin recevua information sa en Kreyol Ayisyen si l bous plait rèlè 772-462-1593.

Español: Si usted desea recibir esta información en Español, por favor llame al 772-462-1593.



**ST. LUCIE COUNTY LOCAL COORDINATING BOARD FOR THE
TRANSPORTATION DISADVANTAGED (LCB)
PUBLIC HEARING AND TRAINING WORKSHOP**

DATE: Wednesday, March 18, 2015

TIME: 2:00 p.m.

LOCATION: St. Lucie TPO Boardroom
466 SW Port St. Lucie Blvd., Suite 111
Port St. Lucie, Florida

MINUTES

1. Call to Order

Vice Chair Kathryn Hensley called the Public Hearing and Training Workshop of the St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB) to order at 2:10 p.m.

2. Pledge of Allegiance

All rose to pledge allegiance to the Flag.

3. Introductions

In lieu of roll call self-introductions were made. A quorum was present and noted.

Members present:

Kathryn Hensley, Vice Chair
Steve Palumbo
Jim Dwyer
Roge Gonzalez
Dalia Dillon
Nancy Hess
Roy Brewer
Stacy Malinowski
Alan Love
Mary Thomas
Arlease Hall

Representing:

Public Education Community
Fl. Dept. of Vocational Rehabilitation
Children at Risk
Council on Aging
Fl. Dept. of Elder Affairs
Citizen Advocate-Transit User
Veteran Services
Economically Disadvantaged Community
Disabled Community
Citizen Advocate
Local Medical Community

Nancy Weizman
Donna Mihok
Jay Lundy

FDOT District 4
Fl. Dept. of Children and Family Services
Career Source Research Coast

Others Attending:

Marceia Lathou
Mary Holleran
Corine Williams
Heather Young
Jayne Pietrowski
Sam Patterson

Representing:

St. Lucie TPO
St. Lucie TPO
St. Lucie County, CTC
St. Lucie County
FDOT District 4
Division of Blind Services

4. **Opening Public Comment** - None
5. **Florida Commission for the Transportation Disadvantaged (FCTD)/Local Coordinating Board (LCB) Overview**

Ms. Lathou presented an overview of the FCTD/Local Coordinating Board (LCB). A PowerPoint presentation described the purpose of the TD program, eligibility, current funding sources, and the role of the LCB. Types of transportation were displayed.

Ms. Lathou described the requirement for an annual public hearing, whose purpose is to receive comments from the public regarding the needs of those requiring public transportation. The public hearing also serves as a training workshop for new LCB members, and acts as a refresher workshop for current members.

6. **Transportation Disadvantaged (TD)/Public Transportation Overview**

Corine Williams, Transportation Coordinator (CTC) provided an overview of the transportation disadvantaged services, the operation of the coordinated transportation system, ridership statistics, rates per trip for para-transit and fixed routes. Route maps were displayed showing the various services and routes. Eligibility for para-transit ridership, which is mainly medical, is required.

Partnerships, projects and the Transportation Coordination Network (TCN) were reviewed. Information on transit infrastructure which includes new bus shelters, current and future projects underway, new vehicles and vans, upcoming events and other activities were provided. Awards were received from the Florida Public Transportation Association for three of seven marketing entries.

Ms. Lathou displayed a copy of the "Let's Get Connected" booklet that now includes regional and local bus routes and map inserts.

Ms. Hall requested that copies be distributed to social service agencies.

Ms. Thomas asked about additional bus shelters and if they were going to be at all bus stops. Ms. Williams indicated the shelters are based on ridership. Ms. Thomas recommended that benches where shelters are not proposed would be a help. The number and future location of shelters was discussed.

Roje Gonzalez provided a PowerPoint presentation on Community Transit. An introduction with information on contracted providers for the transportation disadvantaged and public transportation for all the residents and visitors of St. Lucie County was reviewed. Operation information, types of para-transit and eligibility requirements, fixed routes, mode of transportation, a map of the entire system, ticket information, passes and out of county connections were discussed.

There were no further questions from the Board.

7. Closing Public Comment - None

8. Adjourn

There was no further business. The meeting was adjourned at 2:40 pm. Members were advised the Regular Meeting would commence immediately following this meeting.

Respectfully Submitted:

Approved by:

Mary Holleran
Board Recording Specialist

Kathryn Hensley
Vice Chairwoman



St. Lucie

**Transportation
Planning
Organization**

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**ST. LUCIE COUNTY LOCAL COORDINATING BOARD FOR THE
TRANSPORTATION DISADVANTAGED (LCB)
REGULAR MEETING**

DATE: Wednesday, March 18, 2015
TIME: Immediately following the 2:00 p.m. Public Hearing and Training Workshop
LOCATION: St. Lucie TPO Boardroom
466 SW Port St. Lucie Blvd., Suite 111
Port St. Lucie, Florida

MINUTES

1. Call to Order

Vice Chairwoman Kathryn Hensley called the Regular Meeting of the St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB) to order immediately following the Public Hearing and Training Workshop at 2:41 pm.

Members present:

Kathryn Hensley, Vice Chair
Steve Palumbo
Jim Dwyer
Roge Gonzalez
Dalia Dillon
Nancy Hess
Roy Brewer
Stacy Malinowski
Alan Love
Mary Thomas
Arlease Hall
Jay Lundy
Nancy Weizman
Donna Mihok

Representing:

Public Education Community
Fl. Dept. of Vocational Rehabilitation
Children at Risk
Council on Aging
Fl. Dept. of Elder Affairs
Citizen Advocate-Transit User
Veteran Services
Economically Disadvantaged Community
Disabled Community
Citizen Advocate
Local Medical Community
Career Source Research Coast
FDOT District 4
Fl. Dept. of Children & Family Services

Others Attending:

Marceia Lathou
Mary Holleran

Representing:

St. Lucie TPO
Recording Specialist

Corine Williams
Heather Young
Jayne Pietrowski
Sam Patterson

St. Lucie County, CTC
St. Lucie County
FDOT District 4
Florida Division of Blind Services

2. Confirmation of Quorum

A Quorum was noted with 14 members in attendance.

3. Approval of Minutes – December 17, 2014

* **MOTION – MOVED** by Mr. Dwyer to approve the December 17, 2014 minutes of the Regular Meeting.

** **SECONDED** by Mr. Brewer Carried **UNANIMOUSLY**

4. Comments from the Public – None

5. Approval of Agenda

* **MOTION – MOVED** by Ms. Hall to approve the agenda as presented.

** **SECONDED** by Mr. Brewer Carried **UNANIMOUSLY**

6. Action Items

6a. Transportation Disadvantaged Service Plan (TDSP) Minor Update

Yi Ding, TPO Livability Planner, provided an update on the Transportation Disadvantaged Service Plan Minor Update. The TD population percentages and forecasted future trends are almost unchanged from those in the last Major Update. There is no change in the Needs Assessment, Cost Revenue Allocation and Rate Structure Justification, therefore there is not any substantive changes to the plan as part of the minor update.

There were no questions from the Board on the TDSP minor update.

* **MOTION – MOVED** by Mr. Brewer to approve the TDSP Minor Update.

This item required a Roll Call Vote:

Mr. Love-for; Ms. Thomas-for; Ms. Hess-for; Mr. Dwyer-for; Ms. Malinowski-for; Ms. Weizman-for; Ms. Hensley-for; Ms. Dillon-for; Mr. Palumbo-for; Mr. Lundy-for; Mr. Brewer-for; Ms. Hall-for; Ms. Mihok-for; Mr. Gonzalez-for.

Fourteen members voted for approval of the TDSP Minor Update.

**** The motion carried UNANIMOUSLY.**

6b. Community Transportation Coordinator (CTC) Evaluation Committee Appointments

Ms. Lathou reviewed the request for a committee of the LCB to be appointed to assist with the annual evaluation of the CTC in meeting the needs of the transportation disadvantaged population.

Volunteers were encouraged. Mary Thomas and Donna Mihok volunteered to serve as the two agency representatives from the LCB and Nancy Hess volunteered to serve as the citizen advocate. No other volunteers were forthcoming.

It was the consensus of the LCB to accept the appointment of the three representative LCB volunteers to serve on the CTC Evaluation Committee.

7. Discussion Items

7a. Veterans One-Call One-Click Program Update

Ms. Williams reviewed the grant received for the One-Call One-Click Program and explained the funding process has allowed them to pursue grant funding for the software for the Center. It also allowed for marketing dollars to be used for the One-Call branding. Software vendors have been working closely with Community Transit on software purchased last year. They also had to transfer out the old system before the new system was completely installed.

Mr. Brewer asked exactly when the new system would be in operation. Ms. Williams did not have an exact date until the software installation is in place.

Ms. Hensley recommended Ms. Williams come back to the Board with an ultimate date so that we have an understanding of the timeline for operation. Mr. Brewer recommended a back-up plan be prepared to handle calls if the system fails. Ms. Williams said that was a question for the provider of the software who probably has a back-up plan that will work in the event of a system failure.

Mr. Gonzalez confirmed the software was in the process of transitioning to the new software system and that they were hopeful it would be successful in providing for our needs.

7b. US #1 HANDS Clinic Transportation Update

Ms. Pietrowski provided an update on transportation issues at the HANDS Clinic on US #1. The current status is, there is no access that is safe for transit to the Clinic, which treats 38 patients daily. There are no sidewalks and US #1 is a six lane major highway with speeds at 45 m/p/h and higher. From a bus stop pedestrians have a ½ mile walk to the Clinic in unsafe conditions. An aerial displaying the scope of the problem was shown. Alternatives include: doing nothing, adding bus stops, relocating bus stops, building sidewalks, adding shuttles to the Clinic, and/or relocating the Clinic. Cost benefit comparisons will be made. The challenges have been reviewed and FDOT is working on a short term strategy as a resolution. As this moves forward, more information will be forthcoming with numbers to help form a solution or a preferred alternative.

7c. Go2040 Long Range Transportation Plan (LRTP) Survey

Ms. Lathou provided a brief review of the Go2040 LRTP brand and distributed cards with the brand for Go2040, "Go Walk, Go Ride, Go Live." A media campaign, public workshops, public community outreach events, survey interviews with businesses, community leaders, and input from the Advisory Committees will all be part of an on-going process. Additional comments or questions and names of individuals and groups for interviewing were encouraged and could be sent to Ms. Lathou at any time.

The survey was reviewed. Mr. Love commented on how thought provoking and excellent the survey questions were, and he recommended that it be widely distributed throughout St. Lucie County. The more input received, the better we can meet the transportation needs of the 2040 LRTP.

Ms. Hensley recommended the survey be shared with the Chamber of Commerce, Economic Development Council, and Children's Services Council to spread this information and the survey to their organizations and to many other communities not easily reached.

There were no further comments or questions from the Board.

7d. Coordination Contract Proposed Revisions

Ms. Williams reviewed the coordination agreements between the CTC and agencies providing transportation trips for specific disadvantaged populations. The Annual Operating Report reduces duplication of services and quantifies additional trips for the disadvantaged.

FDOT recommended special language in the new agreements, requiring coordinated contractors that are Section 5310 sub-grantees to participate in the County's emergency evacuation services.

The agreements will also require contractors to be in compliance with FTA Title VI and FDOT guidelines. The current coordination contractors list was reviewed. The agreement is expected to be presented to the LCB in September.

8. Information Items

8a. Florida Transportation Disadvantaged Commission 2015 Legislative Priorities

Ms. Lathou commented on the 2015 Legislative Priorities handout in the Board's agenda packet, which also contained 2014 performance information for the statewide TD program.

Ms. Hensley commented on the issue of legislation to move transportation dollars to fill other budgetary holes. She encouraged the Board to pay attention to what is happening with FDOT dollars.

9. FDOT Comments

Ms. Weizman noted that most of the topics had already been covered by her colleagues, and she thanked everyone for being involved and caring about the transportation programs.

Ms. Pietrowski provided a short PowerPoint presentation on the update to the Florida Transportation Plan, the Strategic Intermodal System (SIS), a separate plan. Part of the process has been underway along with public involvement and steps that will be taken in the process. The website, Floridatransportationplan.com offers a tab for comments, and it is important to use that site to convey to Tallahassee what our issues are, and what's important for State funding.

10. Recommendations/Comments by Members

Mr. Brewer suggested that the new bus shelters be equipped with posts for protection from vehicles. Ms. Williams will research a safety barrier for the bus shelters.

Mr. Sam Patterson spoke on the traffic issues being addressed at the HANDS Clinic and suggested a round-about might help the traffic flow.

11. Staff Comments – None

12. Comments from the Public - None

13. Next Meeting: The next St. Lucie LCB meeting is scheduled for 2:00 p.m., Wednesday, June 17, 2015 at the St. Lucie TPO, 466 SW Port St. Lucie Boulevard, Suite 111, Port St. Lucie, Florida.

14. Adjourn

There was no further business, the meeting adjourned at 3:50 p.m.

Respectfully Submitted:

Approved by:

Mary Holleran
Board Recorder

Kathryn Hensley
Vice Chairwoman

DRAFT

AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	June 17, 2015
Item Number:	6a
Item Title:	Community Transportation Coordinator (CTC) Evaluation
Item Origination:	Florida Commission for the Transportation Disadvantaged (FCTD)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged Program
Requested Action:	Approve, approve with conditions, or do not approve
Staff Recommendation:	Approve the 2015 CTC Evaluation based on the CTC meeting or exceeding all FCTD standards. Set an annual percentage goal increase of seven percent for the number of trips provided on the fixed-route system.

Attachment

- Staff Report
- CTC Evaluation

MEMORANDUM

TO: St. Lucie Local Coordinating Board for the Transportation Disadvantaged (LCB)

THROUGH: Peter Buchwald
Executive Director

FROM: Marceia Lathou
Transit Program Manager

DATE: May 29, 2015

SUBJECT: **Community Transportation Coordinator (CTC) Evaluation**

BACKGROUND

The LCB is required to conduct an annual evaluation of the Community Transportation Coordinator (CTC). The Florida Commission for the Transportation Disadvantaged (FCTD) provides a workbook for this purpose.

The role of the CTC is to ensure that safe, quality, coordinated transportation is provided or arranged in a cost-effective manner to serve transportation disadvantaged persons. The St. Lucie Board of County Commissioners (BOCC) is the CTC for St. Lucie County and contracts with Community Transit, a division of the Council on Aging of St. Lucie, Inc., for public transportation services. Therefore, the CTC evaluation assesses the performance of both the CTC and Community Transit with regard to the coordinated system.

The CTC evaluation consists of two parts: a qualitative analysis and a quantitative analysis. A demand response ride taken on Monday, April 15, 2015 and telephone surveys of riders conducted within the following week comprise the qualitative analysis. A quantitative analysis covering FCTD and local standards also was conducted. The results of the above analyses are documented in the attached CTC Evaluation.

As part of the CTC Evaluation, the LCB is required to establish an annual percentage goal increase for the number of trips provided within the public

transit system. In the past, the LCB has set a goal of seven percent for the fixed route system.

ANALYSIS

CTC Evaluation

The results of the surveys indicate a high level of customer satisfaction with the demand response system. Based on the results of the CTC Evaluation as documented in the attached surveys and worksheets, the CTC and Community Transit are meeting all applicable FCTD standards.

Public Transportation Ridership Goal

Trips on the Treasure Coast Connector fixed-route system Routes 1-6 were analyzed. By the end of FY 12/13, a total of 167,681 trips were taken. By the end of FY 13/14, a total of 185,849 trips were taken. The result was an 11 percent increase.

RECOMMENDATION

- Approve the 2015 CTC Evaluation based on the CTC meeting or exceeding all FCTD standards.
- Set an annual percentage goal increase of seven percent for the number of trips provided on the fixed-route system. This percentage is consistent with ridership growth projections outlined in the current Transit Development Plan Major Update.

CTC

EVALUATION WORKBOOK

Florida Commission for the



Transportation Disadvantaged

CTC BEING REVIEWED: ST. LUCIE BOCC

COUNTY (IES): ST. LUCIE

ADDRESS: 437 NORTH 7TH STREET, FORT PIERCE, FL 34950

CONTACT: CORINE WILLIAMS PHONE: 772-462-2092

REVIEW PERIOD: FY 13/14 REVIEW DATES: APRIL/MAY 2015

PERSON CONDUCTING THE REVIEW: MARCEIA LATHOU

CONTACT INFORMATION: 772-462-1671;LATHOUM@STLUCIECO.ORG

EVALUATION INFORMATION

An LCB review will consist of, but is not limited to the following pages:

Page #	Cover Page
5-6	Entrance Interview Questions
12	Chapter 427.0155 (3) Review the CTC monitoring of contracted operators
13	Chapter 427.0155 (4) Review TDSP to determine utilization of school buses and public transportation services
19	Insurance
23	Rule 41-2.011 (2) Evaluation of cost-effectiveness of Coordination Contractors and Transportation Alternatives
25, 27-28	Commission Standards and Local Standards
39	On-Site Observation
40-42	Surveys
44	Level of Cost - Worksheet 1
45-46	Level of Competition – Worksheet 2
47-48	Level of Coordination – Worksheet 3

Notes to remember:

- **The CTC should not conduct the evaluation or surveys. If the CTC is also the PA, the PA should contract with an outside source to assist the LCB during the review process.**
- **Attach a copy of the Annual QA Self Certification.**

of St. Lucie, Divine Hands Group Home, Gulfstream Goodwill Ind. Inc., Heavenly Place, Inc., The Love Center Regeneration Ministries, Mt. Zion Group Home, Nativity Group Home, Inc., New Horizons of the Treasure Coast, St. Lucie County School Board, Safe Haven Group Home, Inc., St. Lucie County Veterans, Treasure Coast Food Bank, and Universal Home Care, United Veterans Council

6. NAME THE ORGANIZATIONS AND AGENCIES THAT PURCHASE SERVICE FROM THE CTC AND THE PERCENTAGE OF TRIPS EACH REPRESENTS?
(Recent APR information may be used)

Name of Agency	% of Trips	Name of Contact	Telephone Number

7. **REVIEW AND DISCUSS TD HELPLINE CALLS:**

	Number of calls	Closed Cases	Unsolved Cases
Cost	0		
Medicaid	0		
Quality of Service	0		
Service Availability	0		
Toll Permit	0		
Other	0		

COMPLIANCE WITH CHAPTER 427, F.S.

Review the CTC monitoring of its transportation operator contracts to ensure compliance with 427.0155(3), F.S.

“Review all transportation operator contracts annually.”

WHAT TYPE OF MONITORING DOES THE CTC PERFORM ON ITS OPERATOR(S) AND HOW OFTEN IS IT CONDUCTED?

Throughout the year, the CTC conducts various types of monitoring and audits of the local transportation provider and the contracted providers. The CTC performs oversight and monitoring in the form of annual and biennial monitoring, quarterly reporting and annual review of coordination agreement and vehicles. Assessments and surveys are periodically done to address issues and evaluate future services/needs.

Is a written report issued to the operator? Yes No

If NO, how are the contractors notified of the results of the monitoring?

WHAT TYPE OF MONITORING DOES THE CTC PERFORM ON ITS COORDINATION CONTRACTORS AND HOW OFTEN IS IT CONDUCTED?

Yearly evaluation/monitoring is conducted by the CTC.

Is a written report issued? Yes No

If NO, how are the contractors notified of the results of the monitoring?

WHAT ACTION IS TAKEN IF A CONTRACTOR RECEIVES AN UNFAVORABLE REPORT?

Certain issues are addressed at the time of the review then supported with a written report with a specific timeframe for corrective action. If contractor(s) choose not to comply, measures will be taken to report to the appropriate agencies that fund these agencies: FCTD, FDOT and APD.

IS THE CTC IN COMPLIANCE WITH THIS SECTION? Yes No

ASK TO SEE DOCUMENTATION OF MONITORING REPORTS.

COMPLIANCE WITH 41-2, F.A.C.

Compliance with 41-2.006(1), Minimum Insurance Compliance
“...ensure compliance with the minimum liability insurance requirement of \$100,000 per person and \$200,000 per incident...”

WHAT ARE THE MINIMUM LIABILITY INSURANCE REQUIREMENTS?

\$1,000,000 per occurrence.

WHAT ARE THE MINIMUM LIABILITY INSURANCE REQUIREMENTS IN THE OPERATOR AND COORDINATION CONTRACTS?

HOW MUCH DOES THE INSURANCE COST (per operator)?

Operator	Insurance Cost
Community Transit	\$536,472

DOES THE MINIMUM LIABILITY INSURANCE REQUIREMENTS EXCEED \$1 MILLION PER INCIDENT?

Yes No

If yes, was this approved by the Commission? Yes No

IS THE CTC IN COMPLIANCE WITH THIS SECTION? Yes No

Comments:

COMPLIANCE WITH 41-2, F.A.C.

Compliance with Commission Standards
"...shall adhere to Commission approved standards..."

Review the TDSP for the Commission standards.

Commission Standards	Comments
Local toll free phone number must be posted in all vehicles.	Operator's number, CTC number and TD hotline number are posted.
Vehicle Cleanliness	Yes
Passenger/Trip Database	Yes
Adequate seating	Yes
Driver Identification	Yes
Passenger Assistance	Yes
Smoking, Eating and Drinking	Policy posted on buses
Two-way Communications	Yes
Air Conditioning/Heating	Yes
Billing Requirements	In compliance with Chapter 287.0585 F.S.

COMPLIANCE WITH 41-2, F.A.C.

Compliance with Local Standards

"...shall adhere to Commission approved standards..."

Review the TDSP for the Local standards.

Local Standards	Comments
Transport of Escorts and dependent children policy	Children under 12 and persons requiring functional assistance must be accompanied by a PCA (Personal Care Attendant). PCAs are not required to pay fares.
Use, Responsibility, and cost of child restraint devices	All vehicles are equipped with two child restraint devices.
Out-of-Service Area trips	No out of service area trips are performed under TD.
CPR/1st Aid	First aid kit on board buses.
Driver Criminal Background Screening	Conduct pre-employment at Level Two
Rider Personal Property	Passengers are responsible for all personal property. Property left on bus is turned in to Lost and Found at main office in Fort Pierce.
Advance reservation requirements	24 hours in advance, up to two weeks.
Pick-up Window	60 minutes before scheduled appointment.

<i>Measurable Standards/Goals</i>	<i>Standard/Goal</i>	<i>Latest Figures</i>	<i>Is the CTC/Operator meeting the Standard?</i>
Public Transit Ridership Seven percent annually	CTC	CTC	
	Operator A 7%	Operator A 11%	Yes
	Operator B	Operator B	
	Operator C	Operator C	
On-time performance 90 percent	CTC	CTC	
	Operator A 90%	Operator A 92%	Yes
	Operator B	Operator B	
	Operator C	Operator C	
Passenger No-shows Two no-shows per 30-day period	CTC	CTC	
	Operator A 2/30-days	Operator A 1,613 total	Yes
	Operator B	Operator B	
	Operator C	Operator C	
Accidents 1.5 per 100,000 miles	CTC	CTC	
	Operator A 1.5 per 100,000	Operator A 1.5/214,435	Yes
	Operator B	Operator B	
	Operator C	Operator C	
Roadcalls No less than 1,000 miles between roadcalls <i>Average age of fleet: 2.43</i>	CTC	CTC	
	Operator A 1/1,000 miles	Operator A 1/19,835 miles	Yes
	Operator B	Operator B	
	Operator C	Operator C	
Complaints One complaint per 1,000 trips <i>Number filed: 9</i>	CTC	CTC	
	Operator A 1/1,000 trips	Operator A 1/17,321 trips	Yes
	Operator B	Operator B	
	Operator C	Operator C	
Call-Hold Time Calls picked up by 3 rd ring	CTC	CTC	
	Operator A Calls picked up by 3 rd ring	Operator A Calls picked up by 3 rd ring	Yes
	Operator B	Operator B	
	Operator C	Operator C	

ON-SITE OBSERVATION OF THE SYSTEM

RIDE A VEHICLE WITHIN THE COORDINATED SYSTEM. REQUEST A COPY OF THE MANIFEST PAGE THAT CONTAINS THIS TRIP.

Date of Observation:

April 15, 2015

Please list any special guests that were present:

Marceia Lathou, Corine Williams,
Yi Ding

Location:

Fort Pierce

Number of Passengers picked up/dropped off:

5

Ambulatory

8

Non-Ambulatory

Was the driver on time?

Yes

No, how many minutes late/early?

Did the driver provide any passenger assistance?

Yes

No

Was the driver wearing any identification?

Yes:
Badge
No

Uniform

Name Tag

ID

Did the driver render an appropriate greeting?

Yes

No

Driver regularly transports the rider, not necessary

If CTC has a policy on seat belts, did the driver ensure the passengers were properly belted?

Yes

No

Was the vehicle neat and clean, and free from dirt, torn upholstery, damaged or broken seats, protruding metal or other objects?

Yes

No

Is there a sign posted on the interior of the vehicle with both a local phone number and the TD Helpline for comments/complaints/commendations?

Yes

No

Does the vehicle have working heat and air conditioning?

Yes

No

Does the vehicle have two-way communications in good working order?

Yes

No

If used, was the lift in good working order?

Yes

No

Was there safe and appropriate seating for all passengers?

Yes

No

Did the driver properly use the lift and secure the passenger?

Yes

No

If no, please explain: The lift was not needed.

CTC: St. Lucie County Community Services County: St. Lucie

Date of Ride: Monday, April 15, 2015

Funding Source	No. of Trips	No. of Riders/Beneficiaries	No. of Calls to Make	No. of Calls Made
CTD	73 RT	116	22	22
Medicaid				
Other				
Other				
Other)				
Other				
Totals				

Number of Round Trips	Number of Riders/Beneficiaries to Survey
0 – 200	30%
201 – 1200	10%
1201 +	5%

Note: Attach the manifest

RIDER/BENEFICIARY SURVEY

Staff making call: MELISSA
Date of Call: 4/15/2015

County: ST. LUCIE
Funding Source: _____

1) Did you receive transportation service on APRIL 15? Yes or No

2) Where you charged an amount in addition to the co-payment? Yes or No If so, how much?

\$1/\$1

3) How often do you normally obtain transportation?

- Daily 7 Days/Week
- Other ONCE A MONTH
- 1-2 Times/Week
- 3-5 Times/Week

4) Have you ever been denied transportation services?

Yes

No. If no, skip to question # 4

A. How many times in the last 6 months have you been refused transportation services?

- None
- 1-2 Times
- 3-5 Times
- 6-10 Times

If none, skip to question # 4.

B. What was the reason given for refusing you transportation services?

- Ineligible
- Lack of funds
- Space not available
- Destination outside service area
- Other _____

5) What do you normally use the service for?

- Medical
- Employment
- Nutritional
- Education/Training/Day Care
- Life-Sustaining/Other

6) Did you have a problem with your trip on _____?

Yes. If yes, please state or choose problem from below

No. If no, skip to question # 6

What type of problem did you have with your trip?

- Advance notice
- Pick up times not convenient
- Assistance
- Service Area Limits
- Drivers - specify
- Vehicle condition
- Cost
- Late pick up-specify time of wait
- Accessibility
- Late return pick up - length of wait
- Reservations - specify length of wait
- Other

7) On a scale of 1 to 10 (10 being most satisfied) rate the transportation you have been receiving.

10

8) What does transportation mean to you? (Permission granted by LOUISE WATSON for use in publications.)

DRIVE IT'S TO ME IT'S IMPORTANT. BECAUSE I DON'T
Additional Comments: _____

SAMPLE

Contractor Survey
St. Lucie County
Council on Aging of St. Lucie, Inc. – Community Transit

Contractor name (optional)

1. Do the riders/beneficiaries call your facility directly to cancel a trip?

Yes X No

2. Do the riders/beneficiaries call your facility directly to issue a complaint?

Yes X No

3. Do you have a toll-free phone number for a rider/beneficiary to issue commendations and/or complaints posted on the interior of all vehicles that are used to transport TD riders?

Yes X No

If yes, is the phone number posted the CTC's?

Yes X No

4. Are the invoices you send to the CTC paid in a timely manner?

Yes X No

5. Does the CTC give your facility adequate time to report statistics?

Yes X No

6. Have you experienced any problems with the CTC?

Yes No X

If yes, what type of problems?

Comments: _____

Level of Cost Worksheet 1

Insert Cost page from the AOR.

Country: Saint Lucie
 CTC: BOCC of St. Lucie County
 Contact: Corine Williams
 437 North 7th Street
 Fort Pierce, FL 34950
 772-462-1777
 williams@stlucieco.gov

Demographics
 Total County Population
 Potential TD Population
 UCPHC

Number
 286,832
 119,970
 29,314



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	24,654	27,894	29,314
Deviated FR	0	0	0
Ambulatory	90,762	150,719	124,967
Non-Ambulatory	159,435	117,152	123,565
Stretcher	0	0	0
School Board	512	893	0
TOTAL TRIPS	275,363	296,658	277,846

Vehicle Data	2012	2013	2014
Vehicle Miles	1,594,959	1,507,078	1,348,015
Revenue Miles	978,076	1,269,815	1,013,177
Roadcalls	50	49	48
Accidents	6	7	5
Vehicles	127	118	95
Driver Hours	180,129	96,106	107,438

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	83,792	92,276	56,983
Employment	44,955	63,172	51,960
Ed/Train/DayCare	59,553	45,438	64,924
Nutritional	12,140	13,533	12,105
Life-Sustaining/Other	74,923	82,239	91,874
TOTAL TRIPS	275,363	296,658	277,846

Financial and General Data	2012	2013	2014
Expenses	\$4,615,731	\$4,004,210	\$3,767,646
Revenues	\$4,613,973	\$3,894,608	\$3,568,295
Commodations	170	23	7
Complaints	54	44	11
Passenger No-Shows	1,206	1,501	1,811
Unmet Trip Requests	37,853	41,594	40,851

Passenger Trips By Funding Source	2012	2013	2014
CTD	20,315	21,496	30,289
AHCA	0	0	0
APD	65,665	93,937	64,045
DOEA	3,946	3,876	4,090
DOE	0	0	0
Other	185,437	177,359	179,422
TOTAL TRIPS	275,363	296,658	277,846

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.38	0.46	0.37
Miles Between Roadcalls	31,899	30,757	28,084
Avg. Trips per Driver Hour	1.39	2.80	2.31
Avg. Trips per Para Pass.	16.38	17.01	0.001
Cost per Trip	16.76	13.50	13.56
Cost per Paratransit Trip	18.31	5.20	14.94
Cost per Driver Hour	25.49	14.55	34.56
Cost per Total Mile	2.88	0.93	2.75

**Level of Competition
Worksheet 2**

1. Inventory of Transportation Operators in the Service Area

	Column A Operators Available	Column B Operators Contracted in the System.	Column C Include Trips	Column D % of all Trips
Private Non-Profit	1			100
Private For-Profit				
Government				
Public Transit Agency				
Total	1			100

2. How many of the operators are coordination contractors? 1_____
3. Of the operators included in the local coordinated system, how many have the capability of expanding capacity? All____
Does the CTC have the ability to expand? _____ Yes
4. Indicate the date the latest transportation operator was brought into the system. 1991
5. Does the CTC have a competitive procurement process? Yes_____
6. In the past five (5) years, how many times have the following methods been used in selection of the transportation operators?

	Low bid
1	Requests for qualifications
	Negotiation only

	Requests for proposals
	Requests for interested parties

Which of the methods listed on the previous page was used to select the current operators?

Request for qualifications

7. Which of the following items are incorporated in the review and selection of transportation operators for inclusion in the coordinated system?

X	Capabilities of operator
X	Age of company
X	Previous experience
X	Management
X	Qualifications of staff
X	Resources
X	Economies of Scale
X	Contract Monitoring
X	Reporting Capabilities
X	Financial Strength
X	Performance Bond
X	Responsiveness to Solicitation

X	Scope of Work
X	Safety Program
X	Capacity
X	Training Program
X	Insurance
X	Accident History
X	Quality
X	Community Knowledge
X	Cost of the Contracting Process
X	Price
X	Distribution of Costs
X	Other: (list)

8. If a competitive bid or request for proposals has been used to select the transportation operators, to how many potential operators was the request distributed in the most recently completed process? The request was distributed nationally

How many responded? 6
 The request for bids/proposals was distributed:

 Locally Statewide X Nationally

9. Has the CTC reviewed the possibilities of competitively contracting any services other than transportation provision (such as fuel, maintenance, etc...)? Yes

Level of Availability (Coordination)
Worksheet 3

Planning – What are the coordinated plans for transporting the TD population?

Continue to expand multi-modal mobility opportunities in the St. Lucie County area in coordination with human services transportation providers, private transportation providers, and other transportation partners.

Public Information – How is public information distributed about transportation services in the community?

Public information is distributed through press releases, public hearings, public notices, brochures, stanchions, word-of-mouth, community events, presentations to groups, and a website.

Certification – How are individual certifications and registrations coordinated for local TD transportation services?

Only one provider.

Eligibility Records – What system is used to coordinate which individuals are eligible for special transportation services in the community?

Potential TD passengers must fill out an application which is reviewed for eligibility.

Call Intake – To what extent is transportation coordinated to ensure that a user can reach a Reservationist on the first call?

Only one provider.

Reservations – What is the reservation process? How is the duplication of a reservation prevented?

24 hours in advance up to two weeks. Only one provider.

Trip Allocation – How is the allocation of trip requests to providers coordinated?

Only one provider.

Scheduling – How is the trip assignment to vehicles coordinated?

Only one provider.

Transport – How are the actual transportation services and modes of transportation coordinated?

Only one provider.

Dispatching – How is the real time communication and direction of drivers coordinated?

Two-way radio communication and Automatic Vehicle Locator (AVL) on each of the buses.

General Service Monitoring – How is the overseeing of transportation operators coordinated?

Monthly customer service quality assurance calls are made by the CTC. Only one provider.

Daily Service Monitoring – How are real-time resolutions to trip problems coordinated?

Dispatcher monitors trip activities. Office staff is available the same hours as the transportation staff.

Trip Reconciliation – How is the confirmation of official trips coordinated?

Drivers through AVL (Automatic Vehicle Locator) input trip arrival, departure and trip mileage. Only one provider.

Billing – How is the process for requesting and processing fares, payments, and reimbursements coordinated?

Only one provider.

Reporting – How is operating information reported, compiled, and examined?

Compiled on a daily basis for examination by management.

Cost Resources – How are costs shared between the coordinator and the operators (s) in order to reduce the overall costs of the coordinated program?

Only one provider.

Information Resources – How is information shared with other organizations to ensure smooth service provision and increased service provision?

Only one provider. Users are made aware of services through various public outreach efforts such as brochures, stanchions, websites, and public service announcements.

Overall – What type of formal agreement does the CTC have with organizations, which provide transportation in the community?

Coordination contracts

Annual Quality Assurance Self-Certification

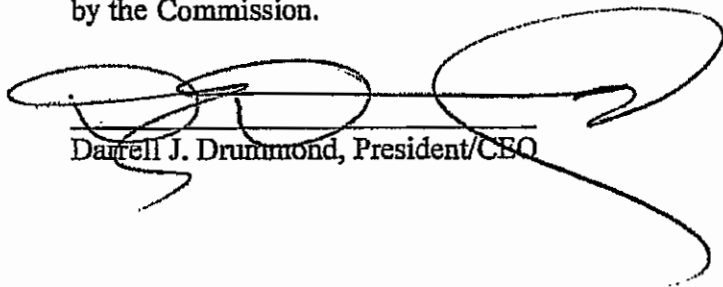
Drug and Alcohol Compliance	
• Date Completed	10/15 – 10/16/07

Operator Monitoring (List each operator – use a separate sheet if necessary)	
• Operator Name	Council on Aging/Community Transit
• Date of Monitoring	On-Going
• Finding (s)	None
• Recommendation (s)	
• Current Status	

Safety Review	
• Inspecting Entity	FDOT
• Date of Monitoring	2/19/14
• Finding (s)	Signed Adoption Statement, WCP
• Recommendation (s)	
• Current Status	SSPP/SPP Updated

Driver Training	
• Civil Rights	Date (s): 10/13
• CPR	Date (s): NA
• Defensive Driving	Date (s): Drivers must have before hiring
• First Aid	Date (s): NA
• Other	Date (s) Passenger Assistance 10/13 Disability Awareness 1/14 Universal Precautions/Infectious Diseases 8/14 Physical/Mental Awareness 3/14 Safety/Security Training 7/14 Wheelchair Awareness 5/14 Substance Abuse Awareness 3/14 Hurricane Preparedness 4/14 Hazardous Awareness 8/14

By signing this form, I certify that Community Transit for St. Lucie County has taken the above actions within the last year. I understand that providing false information may result in actions by the Commission.



Darrell J. Drummond, President/CEO

Date: 09/08/14



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	June 17, 2015
Item Number:	6b
Item Title:	Trip and Equipment Allocation and Trip Rate
Item Origination:	Florida Commission for the Transportation Disadvantaged (FCTD)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged Program
Requested Action:	Approve, approve with conditions, or do not approve
Staff Recommendation:	Because the Trip and Equipment Allocation and Trip Rate support transportation services and equipment that is not provided by any other funding source, it is recommended that the LCB approve the Trip and Equipment Allocation and Trip Rate.

Attachments

- Staff Report
- Trip Rate Email
- Allocation Notice



COMMUNITY SERVICES

MEMORANDUM 15-223

TO: St. Lucie County Local Coordinating Board for the Transportation Disadvantaged

THROUGH: Stefanie Myers, Human Services Manager *SM*

FROM: Corine Williams, Transit Coordinator *CW*

DATE: June 17, 2015

SUBJECT: Florida Commission for the Transportation Disadvantaged (FCTD) Trip and Equipment Allocation and Trip Rate

Background:

The FCTD annually allocates funds to state Community Transportation Coordinators for non-sponsored transportation disadvantaged trips. Non-sponsored refers to those trips that are not paid for by another funding source, such as Medicaid. Funds are used to purchase transportation trips for those who qualify under the transportation disadvantaged criteria.

The total allocation for St. Lucie County for the state fiscal year (FY16) is \$551,597. This amount is comprised of \$496,437 from the commission and a local match of \$55,160 from the Transit Municipal Services Taxing Unit.

The annual agreement includes acceptance of the award and modification of the rates of reimbursement. The current reimbursement rate for wheelchair trips is \$26.40, increasing to \$29.85 for FY16. The ambulatory rate is \$15.40, increasing to \$17.41. The number of trips being provided is expected to decrease as residents transition to using the new Lakewood Park fixed route, resulting in the increased cost per trip.

The grant will commence on July 1, 2015 following acceptance by the Board of County Commissioner. Trips will be provided by Community Transit, the contracted provider.

Attachments: Trip Rate Worksheet
Allocation Notice

Marceia Lathou

From: Irvine, John P. <John.Irvine@dot.state.fl.us>
Sent: Friday, May 29, 2015 5:16 PM
To: Beth Ryder; Corine Williams
Cc: Suzanne Antonetti; Marceia Lathou
Subject: St. Lucie Rate Model Approval 2015-16

Beth,

I have reviewed your attached 2015-16 Rate Model Calculation Spreadsheet for some of the most common procedural and utilization errors. None were found at this time, and it is approved for further review at the local level as appropriate. My review and opinion does not confirm the validity or accuracy of any financial or operational data elements that have been entered, nor does it address the reasonableness of the unsubsidized cost of services.

By copy of this email, I am advising your planning agency on our completion of this effort and the readiness to advance the spreadsheet to the LCB for approval and inclusion in the TDSP update.

When the time comes, I will produce your T/E grant contract with the trip rates from this spreadsheet presuming no further changes by the LCB

Please let me know if you have any questions.

SECTION V: Rate Calculations for Multiple Services:

1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated.
 - * Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles and trips for contracted services IF the rates were calculated in the Section II above
 - * Be sure to leave the service BLANK if you answered NO in Section I or YES to question #2 in Section II

Projected Passenger Miles (excluding totally contracted services addressed in Section II) = 197.8
Rate per Passenger

Projected Passenger Trips (excluding totally contracted services addressed in Section II) = 26.2
Rate per Passenger



Thanks,

John

John Irvine
Project Manager - Area 6
Florida Commission for the Transportation Disadvantaged

DRAFT
Commission for the Transportation Disadvantaged
Trip & Equipment Grant Allocations
FY 2015-2016

COUNTY	TRIP/EQUIP FUNDS FM/Job # 43202718401	LOCAL TRIP/EQUIP MATCH	TOTAL TRIP/EQUIP FUNDS	VOLUNTARY DOLLARS FM/Job # 43202818401	VOLUNTARY DOLLARS LOCAL MATCH	TOTAL VOLUNTARY DOLLARS	TOTAL ESTIMATED PROJECT FUNDING
Alachua	\$602,225	\$66,914	\$669,138	\$265	\$30	\$295	\$669,433
Baker	\$187,668	\$20,852	\$208,520	\$2	\$0	\$2	\$208,523
Bay	\$444,181	\$49,353	\$493,534	\$43	\$5	\$48	\$493,582
Bradford	\$119,844	\$13,316	\$133,160	\$4	\$1	\$5	\$133,165
Brevard	\$1,458,517	\$162,057	\$1,620,574	\$485	\$54	\$539	\$1,621,113
Broward	\$3,745,913	\$416,213	\$4,162,126	\$1,541	\$171	\$1,712	\$4,163,838
Calhoun	\$177,511	\$19,723	\$197,234	\$1	\$0	\$1	\$197,235
Charlotte	\$358,499	\$39,833	\$398,333	\$76	\$8	\$84	\$398,417
Citrus	\$397,601	\$44,178	\$441,778	\$96	\$11	\$107	\$441,886
Clay	\$374,897	\$41,655	\$416,552	\$72	\$8	\$80	\$416,633
Collier	\$781,703	\$86,856	\$868,559	\$90	\$10	\$100	\$868,659
Columbia	\$327,536	\$36,393	\$363,929	\$8	\$1	\$9	\$363,938
Desoto	\$231,519	\$25,724	\$257,244	\$2	\$0	\$2	\$257,246
Dixie	\$189,434	\$21,048	\$210,482	\$1	\$0	\$2	\$210,484
Duval	\$1,494,216	\$166,024	\$1,660,240	\$551	\$61	\$612	\$1,660,852
Escambia	\$657,565	\$73,063	\$730,628	\$156	\$17	\$173	\$730,801
Flagler	\$277,701	\$30,856	\$308,557	\$68	\$8	\$75	\$308,632
Franklin	\$171,761	\$19,085	\$190,845	\$4	\$0	\$4	\$190,849
Gadsden	\$326,798	\$36,311	\$363,109	\$18	\$2	\$20	\$363,129
Gilchrist	\$108,423	\$12,047	\$120,470	\$1	\$0	\$1	\$120,471
Glades	\$192,622	\$21,402	\$214,024	\$1	\$0	\$1	\$214,025
Gulf	\$173,127	\$19,236	\$192,364	\$0	\$0	\$0	\$192,364
Hamilton	\$154,208	\$17,134	\$171,343	\$0	\$0	\$0	\$171,343
Hardee	\$241,078	\$26,786	\$267,864	\$4	\$1	\$5	\$267,869
Hendry	\$343,693	\$38,188	\$381,881	\$4	\$0	\$4	\$381,885
Hernando	\$398,198	\$44,244	\$442,442	\$19	\$2	\$21	\$442,463
Highlands	\$445,781	\$49,531	\$495,313	\$4	\$1	\$5	\$495,318
Hillsborough	\$1,924,352	\$213,817	\$2,138,169	\$771	\$86	\$856	\$2,139,025
Holmes	\$187,218	\$20,802	\$208,020	\$50	\$6	\$56	\$208,076
Indian River	\$306,500	\$34,056	\$340,555	\$48	\$5	\$53	\$340,608
Jackson	\$398,441	\$44,271	\$442,712	\$37	\$4	\$41	\$442,753
Jefferson	\$172,491	\$19,166	\$191,657	\$0	\$0	\$0	\$191,657
Lafayette	\$142,044	\$15,783	\$157,827	\$0	\$0	\$0	\$157,827
Lake	\$671,585	\$74,621	\$746,206	\$187	\$21	\$207	\$746,413
Lee	\$746,770	\$82,974	\$829,744	\$771	\$86	\$856	\$830,601
Leon	\$513,353	\$57,039	\$570,392	\$257	\$29	\$285	\$570,677
Levy	\$364,754	\$40,528	\$405,282	\$8	\$1	\$8	\$405,290
Liberty	\$243,425	\$27,047	\$270,472	\$0	\$0	\$0	\$270,472
Madison	\$208,432	\$23,159	\$231,591	\$0	\$0	\$0	\$231,591
Manatee	\$587,445	\$65,272	\$652,717	\$183	\$20	\$203	\$652,920
Marion	\$822,167	\$91,352	\$913,518	\$49	\$5	\$54	\$913,572
Martin	\$283,678	\$31,520	\$315,198	\$41	\$5	\$45	\$315,243
Miami-Dade	\$8,763,921	\$973,769	\$9,737,690	\$2,335	\$259	\$2,594	\$9,740,284
Monroe	\$372,786	\$41,421	\$414,207	\$112	\$13	\$125	\$414,332
Nassau	\$288,182	\$32,020	\$320,202	\$29	\$3	\$32	\$320,234
Okaloosa	\$464,919	\$51,658	\$516,577	\$50	\$6	\$55	\$516,632
Okeechobee	\$251,658	\$27,962	\$279,620	\$2	\$0	\$2	\$279,623
Orange	\$2,059,361	\$228,818	\$2,288,179	\$863	\$96	\$958	\$2,289,137
Osceola	\$986,920	\$109,658	\$1,096,577	\$66	\$7	\$74	\$1,096,651
Palm Beach	\$2,732,255	\$303,584	\$3,035,839	\$1,266	\$141	\$1,406	\$3,037,245
Pasco	\$650,091	\$72,232	\$722,323	\$232	\$26	\$257	\$722,580
Pinellas	\$2,309,676	\$256,631	\$2,566,307	\$561	\$62	\$623	\$2,566,930
Polk	\$1,189,086	\$132,121	\$1,321,207	\$191	\$21	\$212	\$1,321,418
Putnam	\$370,687	\$41,187	\$411,874	\$9	\$1	\$11	\$411,884
Saint Johns	\$437,406	\$48,601	\$486,007	\$112	\$13	\$125	\$486,132
Saint Lucie	\$496,338	\$55,149	\$551,487	\$99	\$11	\$110	\$551,597
Santa Rosa	\$396,395	\$44,044	\$440,438	\$82	\$9	\$91	\$440,529
Sarasota	\$692,304	\$76,923	\$769,227	\$690	\$77	\$766	\$769,993
Seminole	\$680,897	\$75,655	\$756,552	\$300	\$33	\$334	\$756,885
Sumter	\$281,218	\$31,246	\$312,464	\$40	\$5	\$45	\$312,509
Suwannee	\$237,221	\$26,358	\$263,579	\$26	\$3	\$29	\$263,607
Taylor	\$280,984	\$31,220	\$312,204	\$1	\$0	\$2	\$312,206
Union	\$94,303	\$10,478	\$104,781	\$6	\$1	\$6	\$104,788
Volusia	\$1,046,410	\$116,268	\$1,162,678	\$314	\$35	\$349	\$1,163,027
Wakulla	\$186,512	\$20,724	\$207,235	\$3	\$0	\$3	\$207,238
Walton	\$372,229	\$41,359	\$413,588	\$12	\$1	\$13	\$413,601
Washington	\$214,526	\$23,836	\$238,362	\$1	\$0	\$1	\$238,363
TOTALS	\$47,811,160	\$5,312,351	\$53,123,511	\$13,317	\$1,479	\$14,797	\$53,138,307



AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	June 17, 2015
Item Number:	6c
Item Title:	Coordination Contract
Item Origination:	Florida Commission for the Transportation Disadvantaged (FCTD)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged Program
Requested Action:	Approve, approve with conditions, or do not approve
Staff Recommendation:	Because the coordination contract assists in reducing duplication of services to the transportation disadvantaged community, it is recommended that the LCB approve the coordination contract.

Attachment

- Staff Report



COMMUNITY SERVICES

MEMORANDUM 14-118

TO: Local Coordinating Board

THROUGH: Stefanie Myers, Human Services Manager *SM*

FROM: Corine C. Williams, Transit Coordinator *CW*

DATE: June 17, 2015

SUBJECT: Approval of Coordination Agreement

BACKGROUND:

The Local Coordinating Board approves coordination agreements with agencies that provide transportation trips for specific disadvantaged populations. These coordination contracts reduce duplication of services and quantify additional disadvantaged trips and unmet needs for the annual report to the Commission for the Transportation Disadvantaged.

The Boys & Girls Clubs of St. Lucie County, a non-profit 501 (c)(3) organization, strives to enable all young people to reach their full potential as productive, caring, responsible citizens, by providing:

- A safe place to learn and grow
- Ongoing relationships with caring, adult professionals
- Life-enhancing programs and character developing experiences
- Hope and opportunity

The Boys and Girls Clubs of St. Lucie has requested approval to participate in the coordinated system. The organization provides transportation to transport students to after school related activities and summer programs. The participants are socio-economically and transportation disadvantaged.

On becoming a member of the coordinated system, The Boys and Girls Club has the option of becoming a participant of the Transportation Coordination Network (TCN), which strives to bridge transportation gaps in service across the region through collaboration.

STAFF RECOMMENDATION:

Board approval of the coordination agreement and authorization for the Chair to sign all required documents.

C: Beth Ryder, Community Services Director

AGENDA ITEM SUMMARY

Board/Committee:	St. Lucie LCB
Meeting Date:	June 17, 2015
Item Number:	7a
Item Title:	Veterans One-Call One-Click Program Update
Item Origination:	Community Transportation Coordinator (CTC)
UPWP Reference:	Task 3.8 – Transportation Disadvantaged (TD) Program
Requested Action:	Discuss and provide comments to staff.
Staff Recommendation:	Discuss and provide comments to staff.

Attachment

- None



AGENDA ITEM SUMMARY

Board/Committee: St. Lucie LCB

Meeting Date: June 18, 2014

Item Number: 8

Item Title: Information Items

Item Origination: Staff

UPWP Reference: Task 3.8 – Transportation Disadvantaged Program

Requested Action: N/A

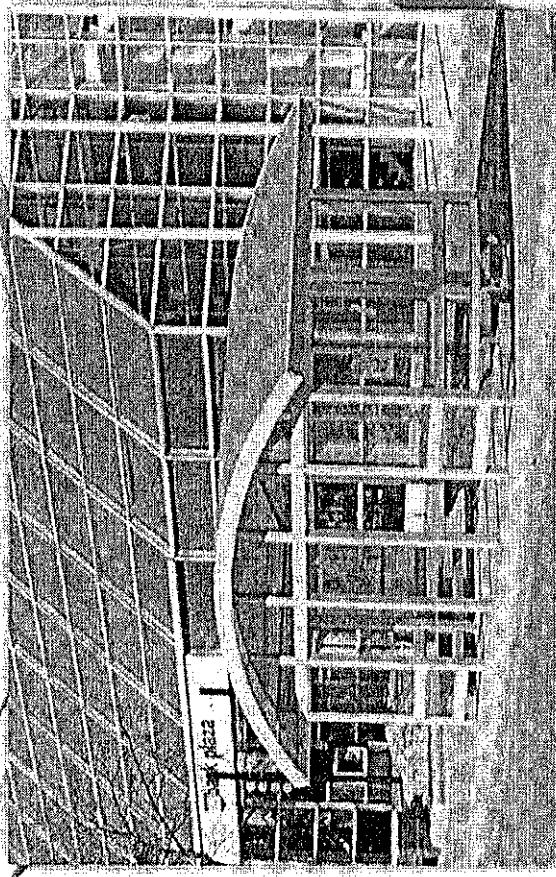
Staff Recommendation: N/A

Attachments

- 8a. U.S. 1 Bus Shelter Program
- 8b. Veterans Transportation Newspaper Article
- 8c. Annual Operating Report (AOR) Workshop
- 8d. Dump the Pump Day
- 8e. Free Summer Youth Ride Program
- 8f. Florida Transportation Plan/Strategic Intermodal System Policy Plan Public Outreach

Regional Bus Shelter Project

- US-1 Signature Shelter
- Coordination efforts with City of PSL, FP, Stuart, Martin & SLC
- Construction Engineering & Installation Awarded
- Shelter out for bid
- Assessing requirements for individual sites



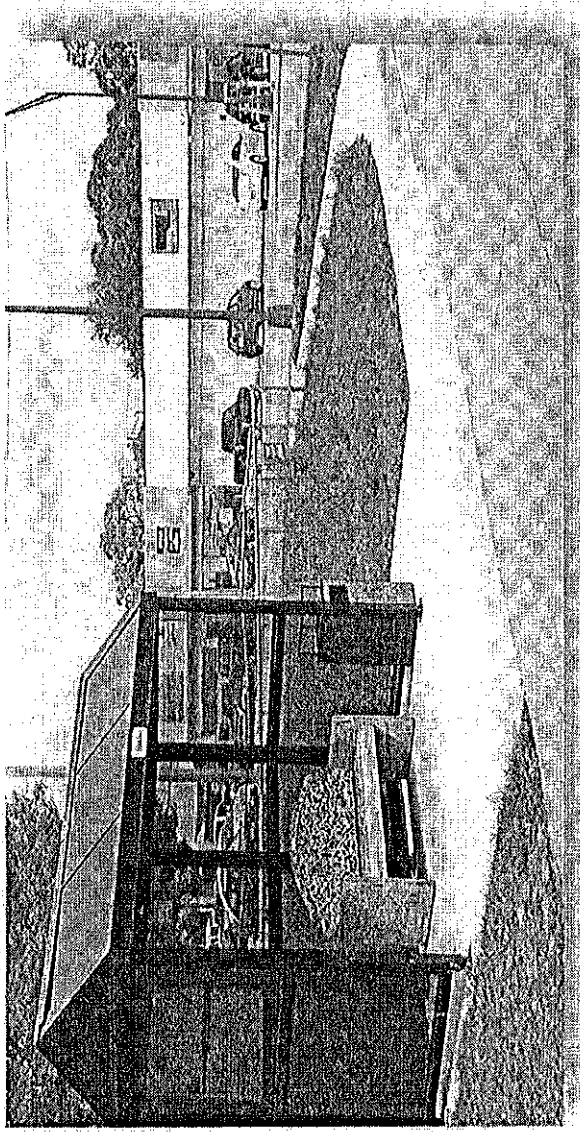
Port St. Lucie Shelter Project

Locations:

- Cashmere Blvd & SLW
- PSL Blvd & Tulip (CVS)
- Tradition Stadium
- Raven wood Library/Prima Vista Blvd
- Sportsman Park /Prima Vista Blvd



Fort Pierce Shelter Project



New Locations:

- Avenue O & 13
- 29th Street & I
- 29th Street & P
- Juanita & Essex
- Delaware & 32nd



Your Community

Veterans grateful for nursing home, specially equipped vehicles

By DLF MEDIA
YourNews contributor

FORT ST. LUCIE—A new veteran's nursing home and four new handicapped equipped vehicles to transport wheelchair bound veterans (those with walkers and veterans with K-9s) are good news for veterans, a representative said.

Roy Brewer said St. Lucie County Commissioner Frankie Hutchinson was the driving force in getting Gov. Rick Scott to award St. Lucie County a state of the art nursing facility for veterans. Brewer is vice chairman of The United Veterans of St. Lucie County, Inc., USAF, Retired and a Vietnam Veteran.

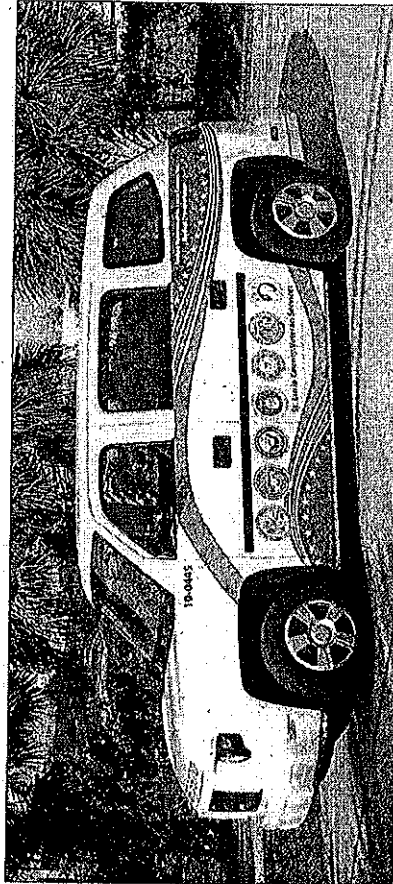
Brewer said Hutchinson rallied the local veterans

and many others for their support, for this much needed facility.

The United Veterans of St. Lucie County, Inc. applied for a government grant in January 2014 for Section 5310 Seniors and Individuals with Disabilities Capital Assistance Program. The writing of this grant took almost a year.

Two members of the United Veterans, Donna Carlsen and Roy Brewer, met with Jayne Pietrowski, FDOT coordinator, in early January.

They immediately began to gather data for the grant. Days, weeks, and months went by, in the acquiring of information and numerous phone calls to federal, state, and county agencies, Brewer said.



CONTRIBUTED PHOTO

A new veteran's nursing home and four new handicapped equipped vehicles to transport wheelchair bound veterans (those with walkers and veterans with K-9s) are good news for veterans

In October 2014, the 5310 grant application was completed and submitted for two vans and two buses.

On Nov. 7, FDOT sent an email announcing approval of the grant.

The total grant was

over \$280,000, enough to purchase four vehicles, Brewer said.

Brewer gave special thanks to Joe Lusardi, veteran service driver, and Tom Smith, veteran service officer, both veterans.

end of July 2015.

Brewer want to recognize Pietrowski, and Nancy Weizman of FDOT; Corine Williams and Marceia Lathou of St. Lucie County.

Other recipients of his gratitude are: Lazara Stunnette in Tampa and the folks at the federal level who helped answer many questions and provided guidance during the grant writing process. These vehicles are dedicated to St. Lucie County veterans with disabilities.

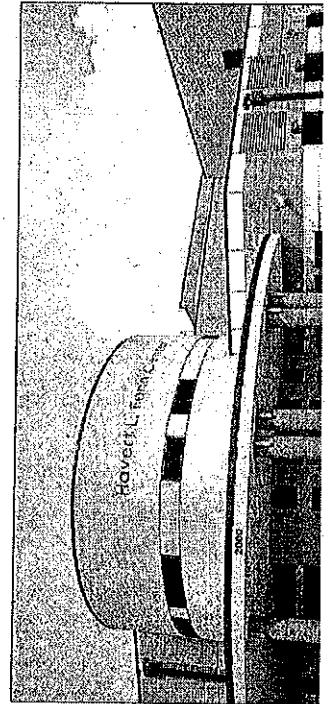
The United Veterans of St. Lucie County, Inc. is a 501(c) 3 not-for-profit organization committed to representing and helping local veterans in need.

Members represent more than 30 veteran organizations. To find out more, visit uvscinc.org.

By Erick Gill
YourNews contributor

FORT PIERCE — The St. Lucie County Tourism Office and the St. Lucie County Chamber's Tourism Committee is hosting the second annual free Tourism Showcase at the Havert L. Fenn Center from 5:30 to 7:30 p.m., May 27.

Local tourism-related businesses will be on site.



Communities across America celebrate each year to shine a light on what travel means to jobs, economic growth and personal well-being.

St. Lucie County experienced a 16 percent increase in tourist tax revenue for the 2013-2014 budget year, compared to the previous year.

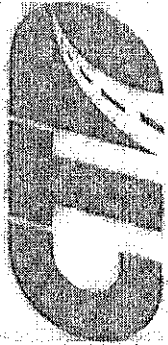
The collections set an all-time high, bringing in more than \$3

The Tourism Showcase will feature displays and booth exhibits from tourism-related businesses and attractions such as: Motorized Kayak Adventures; St. Lucie County Aquarium featuring the Smithsonian Ecosystems Exhibit; Backus Museum & Gallery; Port St. Lucie Civic Center; St. Lucie Mets; St. Lucie County's Environmental Resources Department & Oxbow

St. Lucie County, Chamber host tourism showcase at Fenn Center

AOR Workshop

Florida Commission for the



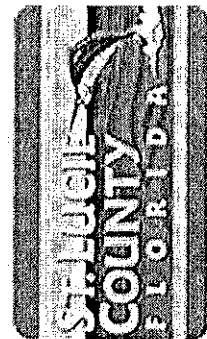
Transportation
Disadvantaged

AOR WORKSHOP TRAINING
JULY 29, 2015

Updates

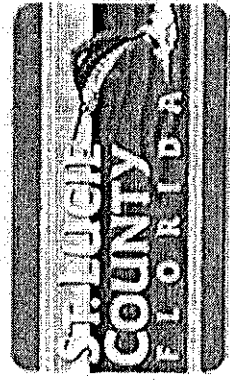
- FDOT 5310 Application
- Local Coordination Agreements

ST. LUCIE COUNTY COMMUNITY SERVICES
ANNUAL OPERATING
REPORT (AOR) WORKSHOP



UPCOMING REGIONAL EVENTS

Travel Across the Treasure Coast-
Martin, St. Lucie, and Indian River
Counties. Absolutely FREE!



Dumplings and Pump
SAVE RIVER, SEE TRUST
 JUNE 18-20, 2015

Travel Across the Treasure Coast
 from 18 miles in St. Lucie
 County to 18 miles in Indian River
 County. Absolutely FREE!

www.visitthetreasurecoast.com

National Dumpling and Pasta Association
 St. Lucie County
 Indian River County
 GoLine

FREE!

Summer Youth Ride Program

If you are 18 or under you get
to ride the bus for FREE!

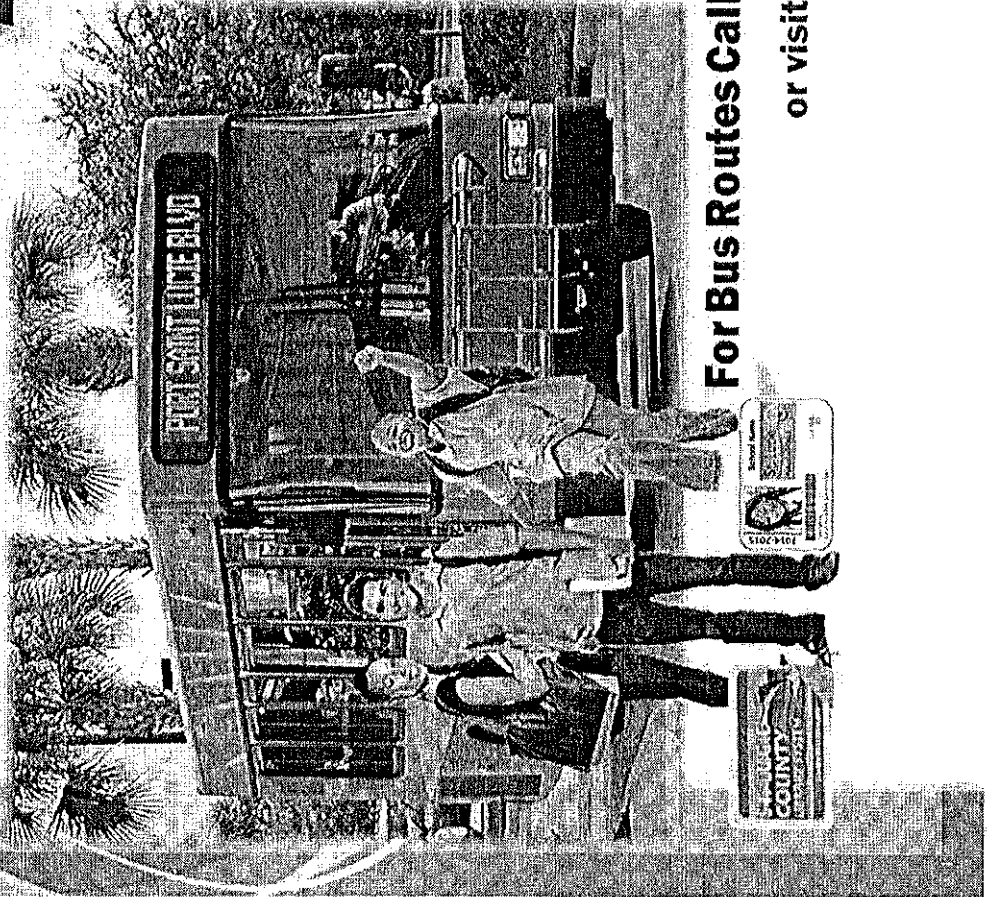
Children under 12 must be accompanied by an adult.

**Just show your school ID or
St. Lucie County Library card**

June 4 - August 14, 2015

For Bus Routes Call: (772) 464-RIDE (7433)

or visit: www.treasurecoastconnector.com



Join the conversation...



Florida Transportation Plan Strategic Intermodal System Policy Plan

Regional Workshops

At the December 2014 Transportation Summit and the Regional Forums held earlier this year, we heard from you about long-term transportation needs in Florida. Now, we need your ideas on state, regional, and local transportation policy that will support these long-term needs.

Please take advantage of this opportunity to share your thoughts about Florida's transportation system.

Hosted by



Monday, June 22, 2015

Lake City

FDOT District Two Office - Madison Conference Room
1109 South Marion Avenue
Lake City, Florida 32025
1:30 PM - 4:30 PM

Tuesday, June 23, 2015

Ft. Myers

Lee Tran
3401 Metro Parkway
Ft. Myers, Florida 33916
1:30 PM - 4:30 PM

Wednesday, June 24, 2015

Ft. Lauderdale

FDOT District Four Office
3400 W. Commercial Blvd.
Ft. Lauderdale, Florida 33309
1:30 PM - 4:30 PM

Thursday, June 25, 2015

The Villages

The Villages Sumter County Service Center
7375 Powell Road
Wildwood, Florida 34785
1:30 PM - 4:30 PM

For more information and to register:

www.FloridaTransportationPlan.com



Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability, or family status. Persons who require special accommodations under the American with Disabilities Act or persons who require translation services (free of charge) should contact Paula San Gregorio at Toll Free 1-866-374-3368, extension 4800 or 850-414-4811 at least seven days prior to the meeting.

SAVE THE DATE
August 25, 2015



OPEN HOUSE

Hyatt Regency Grand Cypress Hotel, Orlando, Florida

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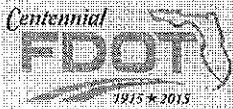
Join the conversation...



During the December 2014 Transportation Summit and the Regional Forums/ Workshops held this year, we heard from you about long-term transportation needs and ideas. These focused on potential state, regional, and local transportation strategies for Florida.

At this Open House FDOT will share preliminary concepts for the Florida Transportation Plan (FTP) and Strategic Intermodal System (SIS) Policy Plan.

Please take advantage of this opportunity to **share your thoughts and ideas** about policies that will shape Florida's transportation system in the future. You may also provide comments online.



www.FloridaTransportationPlan.com

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