





St. Lucie County Transportation Disadvantaged Service Plan (TDSP)

A Coordinated Public Transit-Human Services Transportation Plan

Prepared by: St. Lucie Transportation Planning Organization (TPO) St. Lucie County Transit Department

February 15, 2023

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INTRODUCTION

The St. Lucie Transportation Disadvantaged Service Plan (TDSP) addresses the public transportation needs of the transportation disadvantaged (TD) population in St. Lucie County. The TD population consists of persons who are unable to transport themselves or to purchase transportation, including elderly, low-income, disabled persons, and at-risk children.

Completion of a TDSP is a requirement for receiving certain public transportation funds. The TDSP complies with applicable state regulations as well as federal regulations for a Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan). The TDSP is required for funding from the State TD program. The Coordinated Plan is required for funding from the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program. TDSP/Coordinated Plan elements include a development plan, service plan, and quality assurance component.

A TDSP covers a five-year period with annual updates required for years two through five. The TDSP is due within 120 calendar days after the execution of a Memorandum of Agreement (MOA) between the Florida Commission for the Transportation Disadvantaged (FCTD) and the Community Transportation Coordinator (CTC). The current MOA became effective on July 1, 2018.

This TDSP was jointly developed by staff from the St. Lucie Transportation Planning Organization (TPO) and the St. Lucie County CTC. The Local Coordinating Board for the Transportation Disadvantaged (LCB) approves the TDSP, and it is submitted to the Florida Commission for the Transportation Disadvantaged for final action. The TDSP is used by the CTC and the LCB to maintain and improve transportation services for the transportation disadvantaged and to serve as a framework for performance evaluation.

This TDSP was developed in accordance with the requirements outlined in the FCTD Instruction Manual for the Memorandum of Agreement and the Transportation Disadvantaged Service Plan 2007/2008.

DEVELOPMENT PLAN

A. Introduction to Service Area

1. Background of the TD Program

Chapter 427 of the Florida Statutes establishes the Florida Commission for the Transportation Disadvantaged (FCTD). The FCTD is an independent agency tasked with carrying out the mission of ensuring the availability of efficient, cost-effective, and quality transportation services for transportation-disadvantaged persons. The FCTD appoints an Executive Director who serves under its direction and supervision. This position employs and oversees personnel who carry out the daily functions of the FCTD. The staff office is located in Tallahassee. The Florida Department of Transportation (FDOT) provides administrative and fiscal services to the FCTD.

At the local level, the FCTD accomplishes its mission through qualified Community Transportation Coordinators (CTCs) and designated planning agencies. Each county within the State of Florida has a CTC whose primary responsibility is the arrangement or provision of transportation services to transportation-disadvantaged persons within the service area. A planning agency may serve one or more CTCs. The planning agency provides an avenue to ensure that TD planning is accomplished within the service area and provides staff support and resources to enable the LCB to fulfill its responsibilities.

2. CTC Designation Date/History

The St. Lucie Board of County Commissioners (BOCC) has been the designated CTC since 1990. The County, through its Transit Department, contracts service providers to deliver the public transportation trips and transportation disadvantaged services.

In 2018, the FCTD approved the continuation of the County as the St. Lucie County CTC and subsequently entered into a new five-year Memorandum of Agreement with the County.

3. Organization Chart

Figure 1 provides an organization chart of the St. Lucie County CTC and FCTD process.

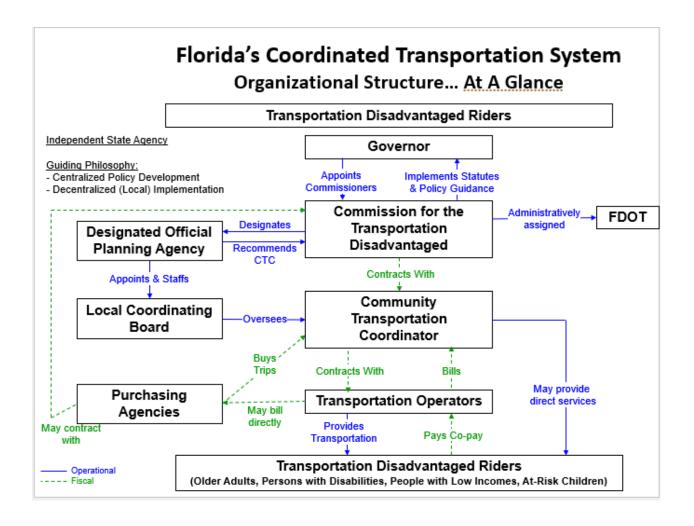


Figure 1: St. Lucie County TD Services Organization Chart

4. Consistency Review of Other Plans

The following plans were reviewed to determine consistency and identify existing goals, objectives, and policies that support TD issues. Brief descriptions are provided of selected goals, objectives, and policies related to transit:

St. Lucie County Comprehensive Plan

One of the goals of the St. Lucie County Comprehensive Plan is to provide a safe and efficient integrated multi-modal transportation system which addresses the future needs of St. Lucie County for movement of people and goods, and which considers social, economic, energy and environmental effects including greenhouse gas emissions of the transportation system. Another goal of the Plan is to provide public transportation for the transportation disadvantaged population of St. Lucie County in a safe and convenient manner.

City of Port St. Lucie Comprehensive Plan

The stated purpose of the Transportation Element of the City of Port St. Lucie Comprehensive Plan is to plan for a safe, convenient multimodal transportation system that places emphasis on public transportation systems, where feasible. One of the policies in the Transportation Element is to encourage transit services that address the needs of persons with disabilities, elderly persons, people with special needs, and people who depend on public transit for their mobility.

City of Fort Pierce Comprehensive Plan

One of the goals of the City of Fort Pierce Comprehensive Plan is to provide a safe, convenient, effective, and energy efficient multimodal transportation system which is coordinated with the future land use and provides mobility of people and goods. An objective related to this goal requires the City to coordinate with regional agencies and transit providers to support and enhance the transit service to increase transit use, increase the transit mode split, reduce vehicle miles traveled, reduce greenhouse gas emissions, and promote a multimodal transportation system.

Smart Moves 2045 Long Range Transportation Plan (LRTP)

A review of all relevant local and regional transportation studies was conducted during the preparation of the Smart Moves 2045 LRTP. The LRTP summarizes the TDSP and discusses the current, and future needs of the transportation disadvantaged, mainly the need to travel across county lines and regionally.

St. Lucie County Transit Development Plan

The County's Transit Development Plan, branded the Bus Plus Plan, represents the community's vision and public transportation goals. It is to be used as a strategic guide for the Fiscal Year 2020–2029 planning horizon. It identifies public transportation service improvement priorities for the County, determines the operating and capital costs to implement these service improvement priorities, and outlines a strategy for implementation.

Transportation Improvement Program

The Transportation Improvement Program (TIP) prioritizes state-and federally funded transportation projects for a 5-year time frame, including projects that improve the transportation system on a recurring basis, such as road resurfacing, as well as specific one-time projects that build new sidewalks, bus terminals, and roadways.

Consistency with the TDSP is evident in the TIP's allocation of funds. All available TD funds are budgeted in the project priorities. The TIP includes a breakdown of the Transportation Disadvantaged (TD) Program funding. There is a list of transit priorities that support the equipment, service operations, and infrastructure needed for the continued and expanded transit system in St. Lucie County. In addition, there is a section on Transportation Alternatives (TA), including projects such as sidewalks. These TA projects support the TD population by enhancing the safety and walkability of a particular road or intersection for its users.

Treasure Coast Regional Planning Council Strategic Regional Policy Plan

The Strategic Regional Policy Plan emphasizes transportation's relationship to the overall regional system, e.g., the complex interrelationship between land use and the achievement of mobility and accessibility goals.

FCTD Five/Twenty Year Plan

The 2005 State of Florida Transportation Disadvantaged Plan provides a framework for the growth of Florida's Transportation Disadvantaged program. The plan has been developed in cooperation with the Florida Commission for the Transportation Disadvantaged (CTD) and is designed to help the CTD fulfill its mission and achieve its vision.

Transportation Connectivity Study

The Transportation Connectivity Study identified gaps in the multi-modal network that created barriers in access to essential services and developed solutions to address the gaps. The Study also identified Major Activity Centers (MACs), which are large geographic areas that contain clusters of essential services and thus attract large numbers of residents and non-residents.

Florida Transportation Plan

The Florida Transportation Plan (FTP) is the single overarching plan guiding Florida's transportation future. Updated every five years, the FTP is a collaborative effort of state, regional, and local transportation partners in the public and private sectors.

<u>Automated/Connected/Electric/Shared-Use (ACES) Vehicles For Transit Study</u>

The Automated/Connected/Electric/Shared-Use (ACES) Vehicles for Transit Study acknowledged that though there is a great deal of uncertainty and speculation on the potential impacts of ACES, its influence must be factored into transit planning priorities. The Study's recommendations were based on a flexible approach.

5. Public Participation

The development of the TDSP represents a coordinated and collaborative effort among transportation providers, passengers, advocates, social service agencies, and other community groups. The public involvement process has been mainly accomplished through the LCB, the County's ongoing outreach strategies through social media, travel training, and project-specific stakeholder engagement. The LCB consists of elected officials, social services representatives, and citizen advocates who quide and assist the CTC in the coordination of TD services.

The TDSP was prepared with input from the general public, which was gathered through meetings with the above-mentioned partners and at a regular meeting of the LCB on February 15, 2023. A Summary of Comments on the TDSP is included in Appendix J. Public notice was provided for the February 15, 2023 LCB meeting in the local newspaper of the largest general circulation.

B. Service Area Profile/Demographics

1. Service Area Description

St. Lucie County is located in the southeastern portion of Florida. The County is bordered to the north by Indian River County, to the west by Okeechobee County, to the south by Martin County, and to the east by the Atlantic Ocean. St. Lucie County consists of 572 square miles of land area. Incorporated areas include Fort Pierce, Port St. Lucie, and St. Lucie Village. Figure 2 below is a location map. The TDSP study area is shown in Figure 3.

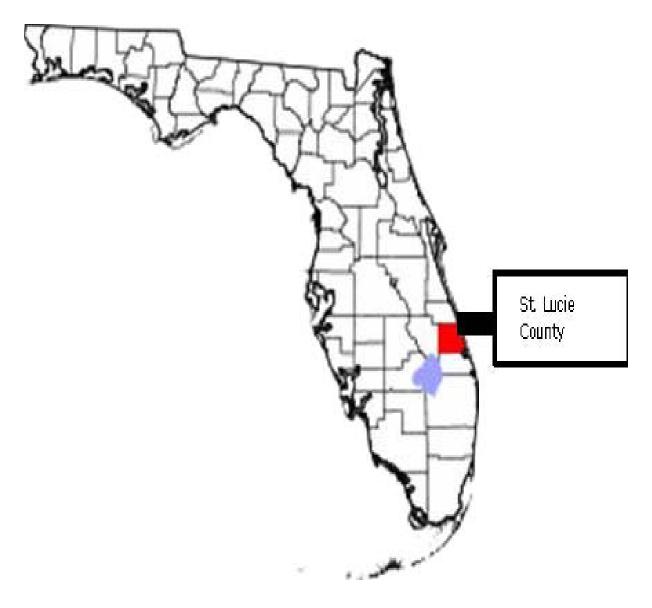


Figure 2: St. Lucie County Location

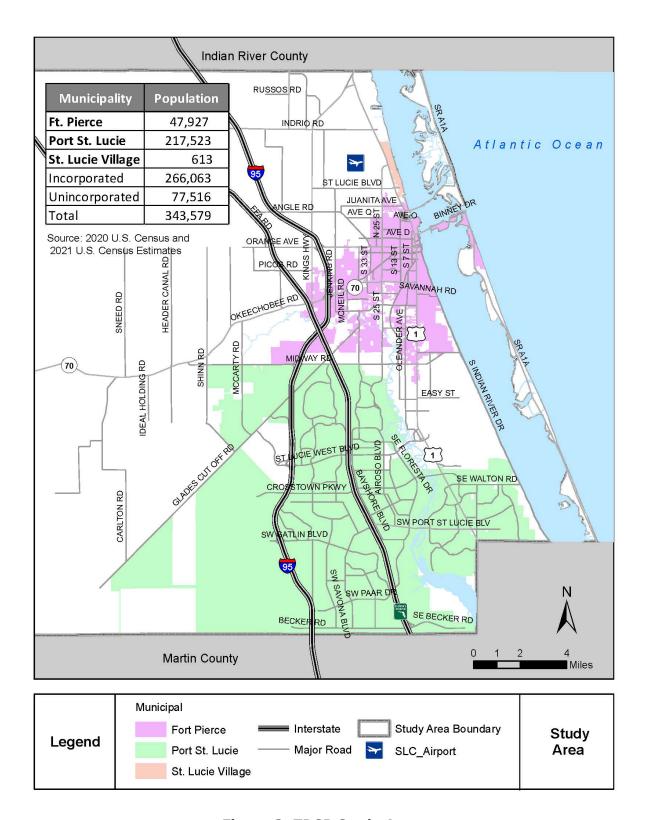


Figure 3: TDSP Study Area

2. Demographics

a) <u>Land Use</u>

Of the three municipalities in the County, Port St. Lucie is the most populated. Port St. Lucie is comprised largely of residential uses, accommodated mostly within low-density, single-use areas. Major commercial roadways include US 1, Port St. Lucie Boulevard, Gatlin Boulevard/Tradition Parkway, and Prima Vista Boulevard/St. Lucie West Boulevard. Various gated communities are located in the St. Lucie West and Tradition Parkway areas.

The City of Fort Pierce is characterized by low-density single-family residences, but the housing stock generally is older than in Port St. Lucie. US 1, Okeechobee Road, Virginia Avenue, and Orange Avenue are the major commercial streets in Fort Pierce. Downtown Fort Pierce consists mostly of low-density commercial development on the waterfront.

St. Lucie Village is the third incorporated area in St. Lucie County. St. Lucie Village is an enclave of residences located along Old Dixie Highway.

Unincorporated St. Lucie County includes various pockets of low-density residential land uses in the northern and central parts of the County, and agricultural land uses in the western area of the County. A north/south barrier island known as Hutchinson Island generally separates the County from the Atlantic Ocean. Hutchinson Island is characterized by higher density development than that found on the mainland.

The large geographic size of St. Lucie County combined with the dominance of low-density residential land uses presents a challenge to providing demand response service.

b) Population/Composition

The US Census Bureau provides annual estimates of population and other demographics at the local level. Based on the 2021 Census estimate, the St. Lucie County population is approximately 343,600, which represents a four percent increase from the 2020 Census of 329,200. The percentage of persons 65 years and older was 24 percent, which is higher than the statewide percentage of 21 percent. The median household income for St. Lucie County was approximately \$59,800 compared to approximately \$61,800 statewide. Persons living below the poverty level comprised 11 percent of the population of St. Lucie County versus 13 percent statewide.

Based on a land area of 572 square miles and a 2021 Census estimated population of approximately 343,600, St. Lucie County has a population density of approximately 600 persons per square mile. While this number would seem to indicate that 600 persons live on each square mile of land area, the density within the county varies dramatically because much of the population lives in the eastern

part of the County. Therefore, density is only a raw gauge to measure a population's distribution across a land area.

c) Transit Orientation Analysis

A transit orientation analysis was developed to assess the locations of those persons who are more likely to use public transportation. Generally, this includes those who, because of their age, cannot drive (or prefer not to drive) automobiles. It also includes those who cannot afford to drive. The analysis is based on the following four demographic categories:

- ➤ Youth (age < 18)</p>
- Older adult (age > 65)
- Poverty (Households with income at or lower than the poverty level)
- Zero-vehicle households

Using the 2021 U.S. Census estimates and the 2020 Census as data sources yields the following countywide percentages:

- > Youth 20%
- ➤ Older adults 24%
- > Poverty 11%
- > Zero-vehicle households 5%

Figure 4 shows areas of St. Lucie County in which one or more of the above percentages are exceeded. For example, an area in orange indicates high concentrations of youth, older adults, persons living below the poverty level, or households without access to an automobile. The map indicates TOI levels (0–1: Low, 2: Medium, and 3: High). Areas with TOI levels of 3, the highest rating, have concentrations of persons who would be most likely to use public transportation and include areas near US-1, much of Fort Pierce, near Airoso Boulevard and Prima Vista Boulevard, and near Tulip Boulevard.

d) Employment

According to the 2021 U.S. Census estimates, the mean travel time to work for St. Lucie County workers age 16+ was approximately 29 minutes, which compares with the average of 28 minutes for workers statewide. This reflects the fact that many workers in St. Lucie County travel outside the County for employment.

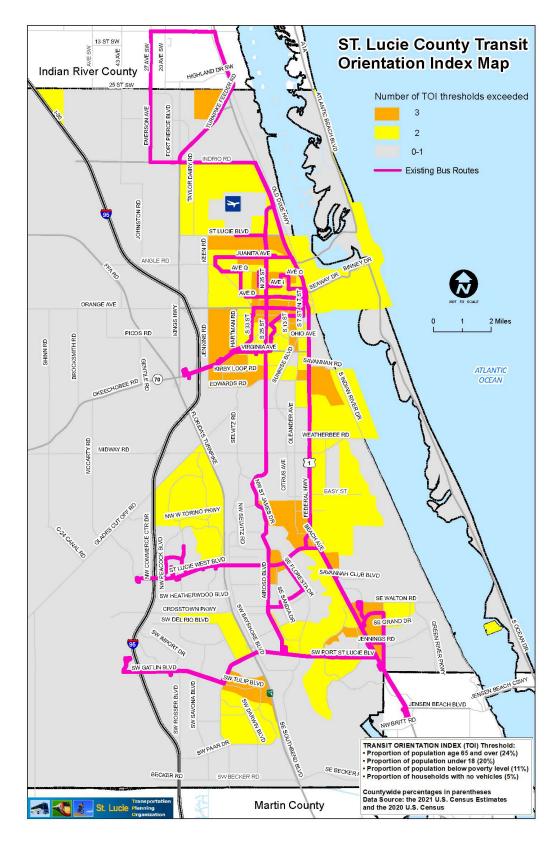


Figure 4: Transit Orientation Index (TOI)

Table 1 lists the major employers in St. Lucie County. Much of this employment is located on sites scattered throughout the County.

Table 1: Major Employers

| Company Name | Employer | Product / Service | Location |
|---|----------|------------------------------------|----------------|
| School Board of St Lucie County | 5,564 | Education | Fort Pierce |
| Indian River State College* | 2,338 | Higher education | Fort Pierce |
| Lawnwood Regional Medical Center & Heart Institute | 1,615 | Healthcare services | Fort Pierce |
| Teleperformance | 1,600 | Call center | Port St. Lucie |
| City of Port St Lucie | 1,164 | City government | Port St. Lucie |
| Wal-Mart Distribution Center | 890 | A dry goods distribution center | Fort Pierce |
| Cleveland Clinic Martin Health | 850 | Healthcare services | Stuart |
| St. Lucie Medical Center | 850 | Healthcare services | Port St. Lucie |
| St. Lucie County | 797 | County government | Countywide |
| Florida Power & Light Company | 772 | Electric utility | Port St. Lucie |
| Change Healthcare | 549 | Call center | Port St. Lucie |
| Convey Health Solutions | 450 | Call center | Fort Pierce |
| St. Lucie County Fire District | 434 | Fire protection | Fort Pierce |
| New Horizons of the Treasure Coast | 408 | Healthcare services | Countywide |
| Maverick Boat Co Inc | 406 | Boat manufacturer | Fort Pierce |
| Blue Goose Construction / Growers | 400 | Agriculture/ Contractors | Fort Pierce |

Sources: Updates provided by employers to the Economic Development Council of St. Lucie County, 2/21/19.

e) Major Trip Generators/Attractors

Major trip generators/attractors in St. Lucie County include Healthcare Facilities, Shopping/Leisure, and Schools/Government Centers. Because St. Lucie County does not have a regional mall, residents in the southern part of the County generally shop at the Treasure Coast Square Mall located in Martin County, and residents in northern St. Lucie County shop in Indian River County. A list of Common Transportation Disadvantaged Trip Destinations is shown in Table 2.

Table 2: Common Transportation Disadvantaged Trip Destinations

| Healthcare Facilities | | | |
|--|--|--|--|
| St. Lucie Medical Center | HANDS of St. Lucie County | | |
| Martin Emergency Center of St. Lucie | Florida Community Health Centers, Inc. | | |
| West | | | |
| Lawnwood Regional Medical Center | New Horizons of the Treasure Coast, Inc. | | |
| St. Lucie County Health Department | Lake Whitney Medical & Professional | | |
| | Campus | | |
| Cleveland Clinic Tradition Hospital | | | |
| Shopping | g/Leisure | | |
| St. Lucie West | Fort Pierce (commercial centers) | | |
| Port St. Lucie Community Center | Port St. Lucie (commercial centers) | | |
| Mid-Florida Credit Union Event Center | Treasure Coast Square Mall | | |
| Libraries-All Branches | | | |
| Schools/Gover | nment Centers | | |
| Port St. Lucie City Hall | St. Lucie County Administration Building | | |
| Fort Pierce City Hall | St. Lucie County Community Services | | |
| | Department | | |
| Indian River State College Main Campus | Social Security Administration | | |
| Indian River State College, St. Lucie | Florida Department of Children & Family | | |
| West | Services | | |
| St Lucie County Walton Road Annex | St. Lucie County Tradition Annex | | |
| Other Destinations | | | |
| United Against Poverty | Council on Aging of St. Lucie, Inc | | |
| | Port St. Lucie | | |
| Treasure Coast Food Bank | Mustard Seed Ministries | | |

f) Inventory of Available Transportation Services

An inventory of transportation options in St. Lucie County and statewide is available at the Find a Ride Florida website https://findarideflorida.org/. This resource is developed and maintained by the University of Florida and the Florida Department of Transportation.

C. Service Analysis

1. Estimates and Forecasts of Transportation Disadvantaged Population

One of the required elements of the service analysis section of the TDSP is the forecast of the TD population for the service area.

As shown in Figure 6, TD population groups include all disabled, elderly, and low-income persons and children who are "high-risk" or "at-risk." Disability refers to physical or mental limitations that may affect a person's ability to access transportation. Income refers to the financial ability of a person to purchase transportation. As Figure 2 shows, there are overlaps among the disabled, elderly, and low-income populations.

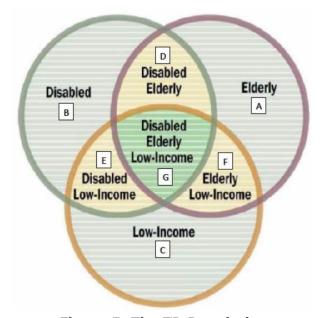


Figure 5: The TD Population

To serve as an aid in the development of TD population and travel demand estimates, the University of South Florida Center for Urban Transportation Research (CUTR) developed a spreadsheet tool that enables users to input the most current US Census Bureau socio-economic data. Once the user input is complete, a series of formulas are used to project TD population estimates and future travel demand.

The General TD population includes estimates of all disabled, elderly, and low-income persons and children who are "high-risk" or "at-risk." As shown in Table 3, the General TD population in St. Lucie County is estimated, using the CUTR tool, to be 130,321 persons, or approximately 38 percent of the total population.

| General TD Population | | % of Total |
|--|---------|------------|
| Non-Duplicated General TD Population Estimate | 130,321 | 38% |

Table 3: General TD Population

The Critical Need TD population includes persons who, due to severe physical limitations or low incomes, are unable to transport themselves or purchase transportation and thus are dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities. The Critical Need-Severely Disabled TD population in St. Lucie County is estimated to be 13,405, as shown in Table 4.

| Critical Need -Severely Disabled TD Population | | | |
|--|----------------|------------|--------|
| | Not Low Income | Low Income | Totals |
| Non-Elderly | 1,935 | 775 | 2,709 |
| Elderly | 9,444 | 1,251 | 10,695 |
| | | | |
| TOTAL | 11,378 | 2,026 | 13,405 |

Table 4: Critical Need-Severely Disabled Population

Daily trip rates are applied to the Critical Need-Severely Disabled TD population to calculate daily and annual travel demand. This methodology uses trip rates for persons who live in households without any vehicles available from the 2009 National Household Travel Survey (NHTS). As shown in Table 5, the Critical Need-Severely Disabled TD population daily trip demand is estimated to be 4,351 trips.

| Low Income & Not Disabled | 28,611 | | |
|-------------------------------------|--------|------------------|--------------------|
| 27.2% without auto access | 7,782 | | |
| 25% without transit access | 1,946 | | |
| | | Calculation of D | ailv Trips |
| | | Daily Trip Rates | Total |
| Total Actual Critical TD Population | | Per Person | Daily Trips |
| Severely Disabled | 13,405 | 0.049 | 657 |
| Low Income ND | 1,945 | 1.899 | 3,694 |
| | | | |
| Totals | 15,350 | | 4,351 |

Table 5: Daily Trips for the Critical Need Population

Within the CUTR tool, forecasts of the General TD population and the Critical Need-Severely Disabled TD population were developed based on US Census American Community Survey (ACS) data and projections by the Bureau of Economic and Business Research (BEBR).

The Critical Need-Severely Disabled TD population is projected to increase to 17,511 by 2025, with a demand for 4,735 daily trips or more than 1.48 million annual trips.

2. Special Needs Population

In addition to using the CUTR methodology to estimate overall disability needs, the Census data was used to estimate the number of persons with cognitive disabilities. The term cognitive disabilities are related to a range of intellectual impairments that impact an individual's ability to perform daily functions. The Census asks about six disability types: hearing difficulty, vision difficulty, cognitive difficulty, ambulatory difficulty, self-care difficulty, and independent living difficulty. Respondents who report any one of the six disability types are considered to have a disability. According to the 2021 U.S. Census estimates, approximately ten percent of the population of St. Lucie County has some type of disability.

It is important to note that many adults with cognitive disabilities can live productive lives in the community with minimal support from family, friends, and social services agencies, while other adults require a high degree of support. Therefore, the presence of a disability does not necessarily mean an individual needs specialized paratransit services, nor does it mean that the individual meets the paratransit eligibility criteria based on a transportation provider's policies.

The six disability types covered by the Census are:

- > Hearing difficulty --deaf or having serious difficulty hearing.
- Vision difficulty --blind or having serious difficulty seeing, even when wearing glasses.
- > Cognitive difficulty --because of a physical, mental or emotional problem, having difficulty remembering, concentrating, or making decisions.
- > Ambulatory difficulty --having serious difficulty walking or climbing stairs.
- > Self-care difficulty --having difficulty bathing or dressing.
- ➤ Independent living difficulty --because of a physical, mental or emotional problem, having difficulties doing errands alone such as visiting a doctor's office or shopping.

Public transportation is essential to being able to access employment, educational, health, and social opportunities to participate actively in the community. However, the demand for TD trips, as summarized in the need's assessments above, far outweighs the supply of trips. A result of this imbalance of supply/demand is that TD trips must be scheduled based on availability, with preference given to serving riders with life essential needs. This process, known as trip prioritization, can lead to economic disadvantage and social exclusion for TD persons who are unable to access public transportation due to lack of availability.

3. Transportation Disadvantaged State-Wide Service Analysis

In December 2017, a Transportation Disadvantaged State-Wide Service Analysis was prepared by CUTR for the Agency for Persons with Disabilities (APD). The Analysis examines the design and provision of the state's TD services, identifies "gaps" in service accessibility/connectivity and examines strategies of how to assist in addressing these gaps. The study also provides an examination of the state's transportation disadvantaged populations, with specific emphasis on individuals with intellectual and developmental disabilities (IDD). The APD, through its waiver transportation services, works with local communities and private providers to assist IDD individuals and their families.

Assisting in the development of the Analysis was a Transportation Task Force comprised of the following membership:

- a) The director of the Agency for Persons with Disabilities or his or her designee.
- b) The executive director of the Commission for the Transportation Disadvantaged or his or her designee.
- c) The community transportation coordinators for Alachua, Jackson, Miami-Dade, and Pinellas Counties.
- d) Two individuals who currently use transportation disadvantaged services, one appointed by the agency director and the other appointed by the executive director of the commission.
- e) A representative of the Florida Developmental Disabilities Council.
- f) A representative of Family Care Council Florida.

The Transportation Task Force presented background on their areas of expertise, provided input to CUTR staff, and reviewed and commented on progress reports and drafts of the final report. Several preliminary recommendations were prepared and presented to the Task Force for discussion, refinement, and prioritization. The following section describes the four (4) recommendations in order of priority approved by the Task Force:

- 1. Redesign of the APD Transportation Business Model
- 2. Develop and Implement Mobility Management Single Point Information Center (MIC) Pilot Projects
- 3. Establish an Innovative Service Development Discretionary Grant Program for Transportation Services for Persons with Intellectual and Developmental Disabilities
- 4. Establish a TD/IDD Transportation Sensitivity Training and Travel Training Resource Program

4. Barriers to Coordination

While there are no federal, state, or local government policies in place that prohibit, hinder or prevent the coordination of both inter-and intra-county coordination, several barriers currently exist that make coordination difficult at best. These include:

- Funding for transportation services has not kept up with the ever-increasing travel demand. The result is that CTCs are struggling to maintain their existing service levels and do not have the financial resources to expand inter-county service.
- ➤ Local, nonprofit, and social services agencies are still being impacted by insufficient funding levels and continually face increased demand for their services, which resulted in increased demand for transportation-disadvantaged travel that cannot be met.
- ➤ Improved access to transit is needed along strategic corridors, which could be accomplished through the implementation of transit-supportive land use and complete street design.
- > The implementation of new mobility options such as micro-transit and ridesharing requires collaboration among a wide range of public and private partnerships.
- Many St. Lucie County TD clients desire to travel outside the County's boundaries. The Area Regional Transit (ART) Route #1 provides service into Martin County, and Route #7 travels into Indian River County; both routes connect with either Martin or Indian River Counties' fixed-route transit system. In compliance with the Americans with Disabilities Act (ADA), TD service is provided service within 34 mile surrounding the fixed-route system.
- Often the lack of adequate pedestrian access to and from bus stops limits the ability of TD passengers to access the fixed-route transit services safely.

The elimination or reduction of the above barriers to enhanced integration of the paratransit and fixed-route systems is intended to be addressed through the TD program and other initiatives.

D. Mission Statement, Goals, Objectives, and Strategies

The TDSP Mission Statement, Goals, Objectives, and Strategies shown in Appendix A were reviewed.

E. Implementation Plan

The St. Lucie County TDSP Implementation Plan, as detailed in Tables 6 and 7, builds upon the County's program of providing services with modern, clean, and efficient vehicles and equipment by utilizing ongoing upgrades and replacements within available funding capacity. Specific capital projects and activities are listed in the implementation schedule.

Increasing system efficiency is a primary component of this Implementation Plan. If a paratransit trip has an origin and destination within the fixed route corridor, it will be necessary for the passenger to use the fixed-route unless that patron is unable to utilize the fixed route system based on eligibility criteria. Diverting trips to the fixed route system will help increase capacity on the paratransit system and reduce trip costs within the coordinated system, resulting in a more efficient system.

Tables 6 and 7 provide an overview of ongoing system improvements and review steps, and a timeline for actions and strategies to meet the TDSP goals.

| Implementation Date | Ongoing System Improvements and Review |
|------------------------|--|
| | > Increase fixed-route utilization |
| | Continue to monitor trip rates and adjust as needed |
| | > Maintain or increase the number of passengers per vehicle hour |
| | Manage the cost per passenger trip |
| | Manage the cost per vehicle hour |
| | Pursue alternative funding sources to provide additional transportation services and capital equipment |
| | Continue to coordinate with Martin County and Indian River County regarding the provision of Inter-county transportation services |
| | Continue to educate passengers on the cancellation and no-show policies |
| | Ensure that transportation services are provided following the FCTD and FDOT safety standards and recommendations |
| Ongoing | Ensure that all system drivers are adequately trained in system safety and security preparedness and response |
| Singoning | Continually review current training, available training opportunities, mandatory annual training requirements, and safety/security best practices |
| | Conduct annual safety reviews |
| | Ensure the drug and alcohol testing requirements are being implemented |
| | Continue to maintain existing and pursue additional transportation coordination agreements |
| | Raise awareness of Transportation Disadvantaged population needs for accessibility |
| | Identify needs and opportunities for the private sector, public sector, and non-governmental organizations to participate in funding the coordinated transportation system |
| | Partner with agencies to maximize the electronic dissemination of marketing and educational materials |
| | Coordinate with FDOT Mobility Managers and APD. |

Table 6: Ongoing System Improvements and Review

| Action/Strategy | Responsible Agency | Timeframe |
|--|--|-----------|
| Adopt the Transportation Disadvantaged Service Plan | LCB | Annually |
| Maintain/renew existing and pursue additional Transportation Coordination Agreements | СТС | Ongoing |
| Pursue alternative funding sources to provide additional transportation services and capital equipment | CTC / TPO / Transit Provider | Ongoing |
| Coordinate quarterly meetings of the Treasure Coast Transit Meeting (TCTM) | Transit Provider | Ongoing |
| Advocate for the inclusion of TD considerations in local site plan and development review processes | CTC / TPO / Transit Provider | Ongoing |
| Submit Trip/Equipment and Planning grant applications for funding | CTC / TPO | Annually |
| Complete Annual Operating Report and Annual Expenditure Report | CTC / TPO | Annually |
| Implement innovative pilot programs for after-hours transportation service | СТС | Ongoing |
| Conduct monitoring of Coordination Contractors | СТС | Annually |
| Train social service organization staff to conduct travel training exercises with riders | CTC / Transit Provider | Ongoing |
| Coordinate with South Florida Commuter Services (SFCS) on continuing development of vanpools, carpools, and other transportation demand management | CTC / TPO / Transit Provider | Ongoing |
| Identify park and ride lots within St. Lucie County | CTC / TPO / SFCS / Transit Provider | Ongoing |
| Pursue Section 5310 funding (transportation for elderly persons and persons with disabilities) | СТС | Ongoing |
| Select projects for 5310 funds using project selection committees | CTC / TPO | Ongoing |
| Install bus shelters | CTC / Transit Provider | Ongoing |
| Promote transit services through various media | CTC / TPO / Transit Provider | Ongoing |
| Maximize the efficiency of the transit system | CTC / Transit Provider | Ongoing |
| Ensure the safety and security of the transit system | CTC / Transit Provider | Ongoing |

Table 7: Implementation Actions and Strategies

SERVICE PLAN

A. Operations

1. Type, Hours, and Days of Service

The fixed-route service is called Area Regional Transit (ART). Information on this service is provided below. Additional information on services is provided in the St. Lucie Alternative Transportation System *Rider's Guide* in Appendix B of this document and on the website SLCART.org.

There are currently eight (8) fixed routes providing public transportation service in St. Lucie County. One route runs along US 1, two (2) routes operate circulator service in Fort Pierce, three (3) routes serve the Port St. Lucie area, one route connects with Indian River County, and one route operates as an express route between the Intermodal in Fort Pierce and the Intermodal at the Port St. Lucie Community Center. Routes 1, 2, 3, 4, 5 and 6 operate from 6:00 a.m. to 8:00 p.m. Monday - Friday, Saturday from 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m. Route 7 operates from 7:00 a.m. to 6:00 p.m. Monday - Friday only. Route 8 operates from 7:00 a.m. to 11:00 a.m. and 3:00 p.m. to 7:00 p.m. Monday - Friday. No service is provided on Sundays. All routes run at one-hour frequencies.

In addition to the eight fixed routes, ART is presently operating a pilot program, funded through the Florida Department of Transportation (FDOT), providing microtransit door-to-door service on-demand. The "ART On-Demand" service operates in the South Port St Lucie/Gatlin/Tradition area (approximately a 10 square mile area). The service area was expanded in March 2022 to include the Port St. Lucie Intermodal Facility which connects riders with three additional fixed routes. This service operates from 6:00 a.m. to 7:45 p.m. Monday - Friday and 7:00 a.m. to 4:45 p.m. on Saturdays. There is no service on Sundays.

The routes are described as follows:

Route 1

Route 1 operates along US 1 from the Fort Pierce Intermodal Center to the Treasure Coast Square Mall connecting with Martin County. This route connects with Routes 2, 3, 7, and 8 at the Fort Pierce Intermodal Center, Route 4 at Town Center Plaza, and Route 6 at Rio Mar and Prima Vista Crossings.

Route 2

Route 2, known as the "North Fort Pierce Residential," route provides service from Ave D to Juanita Avenue. This route connects with Routes 1, 3, 7, and 8 at the Fort Pierce Intermodal Center.

Route 3

Route 3, known as the "South Fort Pierce Business" route, provides service along Orange Avenue and Okeechobee Road. This route connects with Routes 1, 2, 7, and 8 at the Fort Pierce Intermodal Center.

Route 4

Route 4, known as the "Port St. Lucie Downtown Trolley," route provides service along Port St. Lucie Blvd to the eastern part of Port St. Lucie. This route connects with Route 1 at Town Center Plaza and Routes 5, 6, and 8 at the Port St. Lucie Intermodal Center.

Route 5

Route 5, known as the "Port St. Lucie/Gatlin Blvd" route, provides service along Port St. Lucie Blvd west to Gatlin Blvd to Tradition. This route connects with Routes 4, 6, and 8 at the Port St. Lucie Intermodal Center. This Route also stops at the Jobs Express Terminal.

Route 6

Route 6, known as the "Prima Vista/St. Lucie West Blvd" route, provides service along Prima Vista Blvd east and west to St. Lucie West Blvd to I-95. This route connects with Routes 4, 5, and 8 at the Port St. Lucie Intermodal Center and Route 1 at the Rio Mar and Prima Vista Crossings stops.

Route 7

Route 7, known as the "Lakewood Park" route, connects with Indian River County at the Intergenerational Center. This route also connects with Route 1, 2, 3, and 8 at the Fort Pierce Intermodal.

Route 8

Route 8 is TCC's newest route and is referred to as the "25th Street/St. James/Airoso" express route. Presently, this route provides service between the Fort Pierce Intermodal and the Intermodal at the Port St. Lucie Community Center. It operates Monday through Friday from 7:00 a.m. to 11:00 a.m. and from 3:00 p.m. to 7:00 p.m. This route also connects with Route 1, 2, 3, and 7 at the Fort Pierce Intermodal. This route connects with Routes 4, 5, and 6 at the Port St. Lucie Intermodal Center.

ART On-Demand

"ART On-Demand" is a pilot program providing micro-transit service in the South Port St. Lucie/Gatlin Blvd. / Tradition area. This service provides door-to-door trips within a ten-mile area and includes the Port St. Lucie Intermodal Facility where riders can connect with 4 different fixed routes. Trips are scheduled and dispatched via an app, or they can be arranged via the phone. This service operates from 6:00 a.m. to 7:45 p.m. Monday - Friday, and 7:00 a.m. to 4:45 p.m. on Saturdays.

Paratransit

The Door-to-Door service in St. Lucie County operates from 6:00 a.m. to 8:00 p.m. Monday - Friday and from 8:00 a.m. to 4:00 p.m. Saturday, except holidays.

Direct Connect

Direct Connect is St. Lucie County's supplementary service program for the transportation disadvantaged. Beginning mid-2017, Direct Connect provides demand-response transportation for trips to and from work, job training, school, and non-emergency healthcare. The program's service hours align with the County's public transit system to fill service gaps when regular transit services are not in operation. With the addition of Direct Connect to the traditional portfolio of transit services, county transportation disadvantaged residents now have twenty-four hours per day, seven days per week essential mobility service. Now with Direct Connect, St. Lucie County provides the most comprehensive transportation disadvantaged service coverage in Florida.

Direct Connect service is provided through third-party qualified contract carriers offering wheelchair accessible vehicles and conventional taxi service. Program clients can reserve trips on their own or, if needed, book trip reservations through the County CTC office. Direct Connect copays are \$20 monthly.

Advantage Ride

In 2020, the County developed and achieved competitive grant funding to deploy a new transportation service, Advantage Ride Treasure Coast. In March 2021, Advantage Ride merged with a similar program operated through Senior Resource Association (SRA). The combined program is called the Treasure Coast Developmental Mobility Advantage Ride Program. This regional transportation program provides rides to qualified individuals with intellectual and developmental disabilities (IDD) within St. Lucie, Martin, Indian River, and Okeechobee counties. The program supports greater access and cross-county mobility through on-demand, door-to-door, scheduled trips and has a reciprocity component allowing Martin, Indian River, and Okeechobee qualified riders the same services. The grant funding for Advantage Ride was not renewed in July 2020, due to the repeal of the MCORES bill. The program was continued with funding from St. Lucie County BOCC and SRA's grant from the Florida Developmental Disabilities Council. In 2022, SRA in partnership with St. Lucie County received an Innovation and Service Development grant from the Florida Commission for the Transportation Disadvantaged (CTD) to continue the Advantage Ride program. This allowed St. Lucie County to serve all riders who were previously on the waiting list.

2. Accessing Services

The demand response service through County's Contracted Provider is a shared-ride, paratransit, origin-to-destination service. The service provides:

> ADA complementary service for eligible individuals who are not able to use the fixed-route system because of a disability or other limitations

- Transportation Disadvantaged (TD) Service for senior, disabled, or low-income individuals who have no other means of transportation nor can afford to pay for private transportation. Because of limited funding and the number of individuals in St. Lucie County qualifying for this service, trips must be prioritized
- Rural Transportation for individuals who live outside the urbanized area in St. Lucie County

Once an individual receives approval to use demand response services, transportation can be scheduled by calling 772-462-1778. Riders will be asked to provide the date, time, and address of their destination and contact phone number.

The County's Contracted Provider requests riders to provide at least twenty-four hours (24-hour) notice for trip reservations. Reservations can be made up to two weeks in advance.

a) Eligibility

To be considered for paratransit service, an individual is required to fill out an application (attached), verified by a physician, if disabled, regarding the nature of the disability and why the individual cannot use the fixed-route system. declarations shall not be allowed. The application comes in two different formats, English, and Spanish. The individual seeking either ADA, TD, or rural transportation must complete the application in its entirety. The first page of the application is for general information, such as name, address, phone number, date of birth, Medicaid number if applicable and questions regarding TD eligibility. This page ascertains whether the person has transportation by their own means or means of others and if their annual income exceeds 200% of the Federal Poverty Guidelines for households or individuals. The second page of the application ascertains the person's type of disability, and what mobility aids are needed. Pages three through five of the application ask questions to determine if there are any limits the applicant may have in using the fixed route. The application also includes four separate medical verification forms to be completed by the applicant's medical provider. The forms are specific to the individual's type of disability.

The County's Eligibility Specialist will review the applications to determine which program, if any, the individual is qualified. All programs have a three (3) year certification period. After three (3) years, individuals with permanent disabilities will be contacted by the County's Eligibility Specialist to update their information. If an individual is incapable of filling out the application himself or herself, the County's Eligibility Specialist will assist them in filling out the application. The eligibility determination process for the application takes approximately twenty-one (21) days to complete. If an individual is qualified for other services, the individual will be notified.

Should an individual be denied services, a notification will be provided explaining the reason for denial and advising the individual of the procedures to follow should they wish to appeal.

b) Transportation Disadvantaged (TD) Eligibility

The application process enables the reviewer to determine if the trip can be funded or performed by another agency or person or if the applicants can transport themselves. If this is, the case TD eligibility is denied. The reviewer can also determine the person's age, disability according to ADA, income, and if the person can use the fixed route system.

A person with one of the following conditions would qualify for services:

- If the person is 67 or over or;
- Cannot manipulate the fixed route due to disability or;
- ➤ Income is below 200% of the Federal Poverty Guidelines for households or individuals,
- ➤ All the above must also demonstrate that the trip cannot be funded or performed by themselves, sponsored by another agency or person, then the eligibility would be approved.

If the person has a disability according to ADA and cannot manipulate the fixed route, their income is below 200% of the Federal Poverty Guidelines for households or individuals and the trip cannot be funded or performed by themselves, another agency or person, then the eligibility would be approved.

If an individual has a problem paying the fare, St. Lucie County will evaluate the individual according to their ability to pay and, if they qualify, provide them with a pass to ride the system. Presently, this is not a factor due to the entire system being fare-free.

c) Prioritization

The County's Contract Providers manage trips that are funded by the Transportation Disadvantaged Trust Fund according to locally established prioritization policies. Medical trips have the highest priority for the trip schedule. Following medical trips, employment trips, and nutritional trips (including food-shopping trips) receive the next highest priority. Recreational trips may be accommodated if there is trip availability.

The above prioritization could result in trip denials. According to the Annual Operating Report (AOR) for Fiscal Year, July 1, 2021 -June 30, 2022, the number of unmet trip requests was 4,952 compared to 5,762 unmet trip requests in the previous fiscal year.

As required under federal law, ADA trips are not included in the prioritization process. ADA eligible trips are provided without prioritization and cannot be denied. In addition, trips that are provided with FTA Section 5311 funds may not be prioritized and must be made available to the "general public" that lives in a rural area.

d) Cancellations/No Shows

All scheduled trips (reservations) must be canceled at least two hours before the scheduled arrival of the bus. Failure to give adequate notice that a trip will not be taken constitutes a misuse of the service and will be classified as a "no-show." No-show/late cancellations represent 10 percent (10%) or more of a passenger scheduled trips, and the rider has four (4) or more no-shows in a calendar month, this will result in a violation. The "No Show" penalties are as follows:

- > First violation: A phone call and warning letter
- Second violation: Passenger will receive two (2) weeks suspension of service and a phone call and letter by mail
- ➤ Third violation: Passenger will receive a 30-day suspension and, if applicable, loss of subscription of service. (They will have to call for all future reservations and will not have automatic time and dates for standing orders). This will be done by a phone call and letter by mail.

3. Transportation Operators and Coordination Contractors

St. Lucie County has an agreement with one transportation operator that provides public transportation services for the fixed route and demand response services. Every three years, the County publishes a Request for Qualifications to identify and select the public transportation provider.

St. Lucie County has established coordinated contractual service agreements with specialized transportation providers that offer transportation services to their individual clientele. Table 8 shows the Transportation Operator and Coordinated Contractors in St. Lucie County.

| 2022-2023 | | | |
|--|-----------------------|------------|--|
| Name | Contact Person | Service(s) | |
| Transportation Operat | or | | |
| MV Transportation | Anthony Rodriguez | A/W | |
| Coordinated Contracto | rs | | |
| 2 nd Chance Community Health Services | Johnny Brown | Α | |
| An Answer to Care | Grace Walter | A/W | |
| ARC of St Lucie County | Keith Muniz | A/W | |
| Aurora of the Treasure Coast, Inc. | Ann Meier | Α | |
| Council of Aging of St Lucie, Inc | Darrell Drummond | A/W | |
| JusTranzit School Bus, Inc. | Deidre Butler | A/W | |
| St. Lucie County Veterans | Jake Walton | A/W | |
| A = Ambulatory $W = Wheelchair$ $S = Stretcher$ | | _ | |

Table 8: Transportation Operator and Coordination Contractors

4. Public Transit Utilization

Public transit utilization is an integral part of the overall CTC network. TD clients who can utilize the fixed route and whose origin and destination are within the fixed route service area are required to use the fixed route as their primary mode of transportation.

5. School Bus Utilization

The County School Board buses are utilized on a limited basis under the coordination system. Services provide trips for summer camp activities and disaster emergency evacuations.

6. Vehicle Inventory

Appendix E contains the fleet inventory.

7. System Safety Program Plan Certification

Appendix F contains the System Safety Program Plan certification of the County's Contract Provider.

8. Inter-County Services

St. Lucie County shares an urbanized boundary with Martin County. Federal Transit Administration (FTA) funding allocations are shared between the counties. Fixed route services are offered by the County's Contract Provider on the US 1 corridor into Martin County, terminating services at the Treasure Coast Mall in Jensen Beach. St. Lucie County also connects with Indian River County in Vero Beach via Route 7.

9. Emergency Preparedness and Response

The CTC participates with the St. Lucie County Public Safety, Division of Emergency Management for natural disaster/emergency preparedness, response, and recovery. The county has also developed the "St. Lucie Medical Needs Shelter Plan" that specifically delineates the roles and responsibilities of various County departments in the evacuation and sheltering of special needs residents. The County's Contract Provider, working with the St. Lucie County Emergency Operations Center, assists in transporting special needs residents to shelter locations.

10. Educational Efforts/Marketing

The St. Lucie County CTC attends both formal and informal meetings with sponsoring social service agencies, community associations, advocacy groups, and others to educate potential users and sponsoring agencies. There are brochures/rider guides describing the available transportation services. These materials are distributed to social service agencies, medical offices, and riders.

11. Acceptable Alternatives

St. Lucie County continues to investigate and implement acceptable alternatives to address existing transportation barriers.

12. Service Standards

In order to assess the quality assurance of the delivery of transportation services, it is necessary to have service standards and policies established. The FCTD has several requirements for its transportation providers. The requirements are the basis for the following criteria and guidelines used in the annual review of the CTC by the FCTD and reviewed by the LCB.

Drug and Alcohol Testing

The St. Lucie County CTC complies with applicable Federal Transit Administration requirements for all those in safety-sensitive positions. In addition, the CTC Maintains a Drug-Free Workplace policy.

Escorts and Children

Children under age 12 or individuals requiring special assistance must have an escort/personal care attendant (PCA). The escort/PCA must be an adult and must be able to provide necessary assistance to the passenger.

Child Restraints

All passengers under the age of five (5) or under 45 pounds must be secured in a child restraint device. If the assigned vehicle does not have a child restraint device, a device must be provided by the passenger's family or sponsoring agency.

Passenger Property

Passengers are responsible for all personal property. Passengers traveling will be allowed to transport any personal property that can be placed in their lap or stowed under the seat in one boarding.

Transfer Points

Vehicle transfer points will be located in a safe, secure place.

Local Toll-Free Phone Number/Consumer Comment

The local number for compliments, comments, or complaints is 772-462-1778 ext#4. This number is posted on the bus with numbers three inches high. If complaints

cannot be resolved locally, individuals do have the option to contact either the CTC office at 772-462-1777 or the statewide Transportation Disadvantaged Ombudsman Hotline at 1-800-983-2435.

Vehicle Cleanliness

The interior of all vehicles shall be free from dirt, grime, oil, trash, torn upholstery, damaged or broken seats, protruding metal or other objects or materials that could soil items placed in the vehicle or provide discomfort for the passenger. All vehicles shall be cleaned (interior and exterior) on a regular schedule.

Billing

All payments to transportation contractors will be made in a timely manner.

Passenger/Trip Data

For demand response services, the CTC management entity will collect and store in a database the name, phone number, address, funding source, eligibility, and special requirements of each passenger.

Seating

Vehicle seating will not exceed the manufacturer's recommended capacity.

Driver Identification

Drivers are required to wear identification badges. Drivers are also required to wear uniforms. Drivers are required to announce and identify themselves by name and company in a manner that is conducive to communications with specific passengers, except in situations where the driver regularly transports the rider repeatedly.

Passenger Loading Assistance

For demand response services, drivers will assist passengers to and from the ground floor and door-to-door when requested. Drivers will assist all passengers needing assistance from the threshold of their homes to a securely seated position on the vehicle. Drivers will offer their assistance to any passenger who appears to need assistance or who requests assistance with boarding or alighting from the vehicle.

Smoking, Drinking, and Eating

Smoking, eating, or drinking on-board the vehicle is prohibited. Exceptions are permitted when required due to an existing medical condition.

Passenger No-Shows

All scheduled trips (reservations) must be canceled at least two hours before the scheduled arrival of the bus. Failure to give adequate notice that a trip will not be taken constitutes a misuse of the service and will be classified as a "no-show." No-show/late cancellations represent 10 percent (10%) or more of a passenger scheduled trips, and the rider has four (4) or more no-shows in a calendar month, this will result in a violation. The "No Show" penalties are as follows:

> First violation: A phone call and warning letter

- Second violation: Passenger will receive two (2) weeks suspension of service and a phone call and letter by mail
- ➤ Third violation: Passenger will receive a 30-day suspension and, if applicable, loss of subscription of service. (They will have to call for all future reservations and will not have automatic time and dates for standing orders). This will be done by a phone call and letter by mail.

Communication Equipment

All vehicles will be equipped with two-way communication devices.

Vehicle Air Conditioning and Heating Equipment

All vehicles in the coordinated system must have working air conditioning and heating. Should a vehicle incur a problem, it will be repaired as soon as possible. If a vehicle's air conditioning or heating is not functioning properly and if there are no other vehicles available, the passengers will be transported, rather than canceling a trip. Passengers with health conditions affected by air conditioning or lack thereof will be notified if their vehicle's air conditioning is not working, and the passenger will be allowed to decide whether to take the trip.

First Aid Policy

All Transit vehicles are equipped with a first aid kit. County Transit drivers are instructed to request 9-1-1 assistance through their dispatcher for any significant passenger incident.

Cardiopulmonary Resuscitation

Drivers are instructed to request 9-1-1 assistance through their dispatcher for any significant passenger incident.

Pick-Up Window

Please be ready at least ninety (90) minutes before your scheduled appointment. When you have booked your trip, the reservationist will give you a service window of 30 minutes after the bus is due to arrive during that time. For example, if your Service Window is 9:00 a.m. to 9:30 a.m., the earliest time your ride will come will be 9:00 a.m., and the latest is 9:30 a.m. The bus may arrive at any time in between, so you must be ready and waiting for the vehicle's arrival. Drivers operate on a schedule allowing a maximum of five (5) minutes to wait after arriving at the pick-up location.

On-Time Performance

The locally developed standard for on-time performance is that 90% of all completed trips will be completed on time.

Advance Reservations

There will be a minimum 24-hour notice requirement to schedule trips.

Public Transit Ridership

As part of the CTC Evaluation, the LCB is required to establish an annual percentage goal increase for trips provided within the public transit system.

Complaints

The complaint procedure is outlined in the Local Complaint and Grievance Procedures/Process section.

Accidents

The locally developed standard for accidents is no more than 1.5 accidents per 100,000 miles.

Road calls

The locally developed standard for road calls is there should be no less than 10,000 miles between each road call.

Call-Hold

The locally developed standard for answering telephone calls is that all calls should be answered within three rings.

Driver Background Checks

All drivers in the coordinated system must have a pre-employment background check through the Agency for Health Care Administration (AHCA). Only those drivers with an "Eligible for Employment" background check from AHCA ("Eligible for Employment" as defined by AHCA policies and procedures) are hired.

Driver Training

All operators, supervisors, and safety-sensitive positions shall receive drug and alcohol safety training. Additional training shall consist of driver safety, passenger relations, wheelchair securement, fire safety, and other topics, as deemed necessary. At a minimum, passenger relations and driver safety training shall be conducted annually.

Oxygen Transport

Passengers may travel with portable oxygen equipment providing it can be managed by the passenger, is self-administered, and is small enough that it can be safely stowed when the vehicle is en route.

Service Animals

Service animals are allowed on-board when accompanying individuals with disabilities.

13. Local Complaint and Grievance Procedures/Process

The locally developed standard for complaints is no more than one complaint per 1,000 trips. The LCB annually evaluates the CTC based upon the number of complaints.

The local number for compliments, comments, or complaints in 772-462-1778 extension #4. This number is posted inside all vehicles with numbers three inches high. If complaints cannot be resolved locally, individuals do have the option to

contact either the CTC office at 772-462-1777 or the statewide Transportation Disadvantaged Ombudsman Hotline. The number for the Ombudsman is 1-800-983-2435 or email CTDOmbudsman@dot.state.fl.us.

The St. Lucie County Local Coordinating Board has adopted a grievance procedure. A copy of the Grievance Procedures is provided in Appendix G. There has also been a formal grievance process developed by the Florida Commission for Transportation Disadvantaged. This grievance process may be used if all local options have been attempted without resolution. The Commission's grievance http://www.dot.state.fl.us/ctd/

14. Community Transportation Coordinator Monitoring Procedures of Operators and Coordination Contractors

The CTC completes annual coordination contractor onsite monitoring, including inspection of operations (vehicle maintenance, employee training, and personnel records) and insurance documentation to ensure compliance with the FCTD System Safety Program Plan and FDOT standards. The CTC notifies the contractors with recommendations or findings.

15. Coordination Contract Evaluation Criteria

The CTC requests semi-annual operating reports from the coordination contractors to gauge performance throughout the year. If service levels are determined to be ineffective, the CTC may opt to exclude the provider from future contract renewal.

B. Cost / Revenue Allocation and Rate Structure Justification

1. Cost Revenue Allocation

A rate structure is developed to show fully allocated costs of providing transportationdisadvantaged trips. The rate structure is based on the type of trip in the service area.

Wheelchair trips are the costliest due to the amount of time to board and disembark wheelchair individuals.

Appendix H contains the proposed Cost Revenue Allocation and Fare Structure Justification worksheets. The current rates are:

- > Ambulatory \$24.54
- ➤ Wheelchair \$42.07

2. Passenger Fare Structures

The ongoing support of the St. Lucie County Board of County Commissioners has made it possible for the County's Fixed Route and Paratransit Buses to provide service at no cost to the riders.

Appendix A Mission Statement, Goals, Objectives, and Strategies

TDSP Mission Statement, Goals, Objectives, and Strategies

The mission of the St. Lucie Transportation Disadvantaged Program is:

To provide a safe, efficient, and affordable coordinated transportation system that enhances mobility and accessibility for all users.

The following goals, objectives and strategies have been adopted to achieve the mission above.

| GOAL 1: Maximize the coordination of transpo disadvantaged and social services organizatio | | the transportation | | |
|---|---------------------------------|--------------------|--|--|
| | Estimated Date of Completion | Responsible Agency | | |
| Objective 1.1— Minimize the duplication of transportation disadvantaged services provided within and outside the County. | | | | |
| Strategy 1.1.1 — Continue to work with CTCs and coordinated contractors in the region to facilitate inter-county trips. | Ongoing | СТС | | |
| Objective 1.2— Bring the social service organizations that provide transportation into the coordinated system through purchase of services contracts, coordination contracts, and/or joint use agreements. | | | | |
| Strategy 1.2.1 — Annually advise transportation providers about the nature and benefits of coordinated transportation services and request that the providers enter into purchase of service contracts, coordination contracts, and/or joint use agreements. | Ongoing | СТС | | |

| | Estimated Date of Completion | Responsible Agency |
|--|---------------------------------|------------------------------|
| Objective 1.3— Identify and address actual or perceived barriers to coordination of transportation services. | | |
| Strategy 1.3.1 — Participate in programs and activities conducted by FDOT, APD, and coordinated contractors. | Ongoing | CTC/TPO/Transit Providers |
| Strategy 1.3.2 — Meet with the local medical community to advocate the prioritization of TD trips | As needed | СТС |
| Strategy 1.3.3— Continue networking and expand outreach to the local community through various organizations and agencies. | Ongoing | СТС |

GOAL 2: Plan for the expansion of the coordinated transportation system asnecessary to meet the demand and needs of the transportation disadvantaged.

| | Estimated Date of Completion | Responsible Agency |
|--|---------------------------------|--------------------------------------|
| Objective 2.1— Assure the provision of adequate vehicle capacity to meet the demand for transportation disadvantaged services. | | |
| Strategy 2.1.1 — Continue to compare current capacity with needed capacity identified in transit capital acquisition/replacement plans. | Ongoing | Transit Providers/ Other Agencies |
| Objective 2.2 Assure the provision of adequate operating capacity to meet the demand for transportation disadvantaged services. | | |
| Strategy 2.2.1 — Continue to compare current personnel to needed personnel to provide for the overall efficiency of the system and conduct employee training that optimizes the use of resources. | Ongoing | Transit Providers/ Other Agencies |

| GOAL 3: Provide for the most cost-effective provision of trans | portation disadvantaged se | ervices. | | |
|--|---------------------------------|--------------------------------------|--|--|
| | | | | |
| | Estimated Date of Completion | Responsible Agency | | |
| Objective 3.1— Seek to minimize the costs required to operate and administer transportation disadvantaged services. | | | | |
| Strategy 3.1.1 — Continue to transfer capable individuals to the fixed route system. | Ongoing | Transit Providers/ Other Agencies | | |
| Strategy 3.1.2 — Continue to enforce the noshow policy for the demand response service. | Ongoing | Transit Providers | | |
| Strategy 3.1.3 — Continue travel training outreach to the local community and mobility management training for agencies. | Ongoing | Transit Providers/ Other Agencies | | |
| GOAL 4: Promote land use planning which encourages multi-renergy consumption. | nodal transportation servic | es and minimizes | | |
| | Estimated Date of Completion | Responsible Agency | | |
| Objective 4.1— Continue to support procedures that require the consideration of multi-modal transportation system impacts and infrastructure. | | | | |
| Strategy 4.1.1 — Continue involvement by transit agency staff in local development review processes and educate local agency staff on the needs of transit. | Ongoing | СТС | | |
| Strategy 4.1.2 – Raise awareness related to transit accessibility and the needs of the Transportation Disadvantaged population. | Ongoing | CTC/TPO/Transit Providers | | |

| Objective 4.2 — Consider the potential for sponsored transportation services, especially for developments with a significant elderly population. | | |
|--|----------------------|------------------------------|
| Strategy 4.2.1 — In cooperation with local jurisdictions, include the consideration of the potential for sponsored transportation services in the goals, objectives and policies of the adopted comprehensive plans. | Ongoing | СТС |
| GOAL 5: Stimulate the use of private funds a transportation disadvantaged. | nd services in meeti | ng the needs ofthe |
| Objective 5.1 – Identify the needs and accommodate opportunities for private sector, public sector, and nongovernmental organization participation in funding the coordinated transportation system. | | |
| Strategy 5.1.1 –Encourage major employers or major transit attractors to provide a safe bus waiting area for employees/passengers. | Ongoing | CTC/Transit Providers |
| Strategy 5.1.2 – Identify transit opportunities by advertising available funding matches for privately-sponsored transportation services and advise on the benefits of the coordinated system and the opportunities to join. | Ongoing | CTC/Transit Providers |
| Strategy 5.1.3 – Develop feasible projects utilizing public/private partnerships to fill service gaps. | Ongoing | CTC/Transit Providers |
| Strategy 5.1.4 – Promote the state Voluntary Dollar Program designed to encourage donations to the TD program when registering/renewing vehicle tags. | Ongoing | CTC/TPO/Transit Providers |

GOAL 6: Provide education and marketing of TD services to current riders, the general public, agency sponsored clients, visitors, and other potential customers.

| | Estimated Date of Completion | Responsible Agency |
|---|---------------------------------|------------------------------|
| Objective 6.1 – Maximize the accessibility of service information including alternative delivery formats such as auditory enhanced and alternative languages. | | |
| Strategy 6.1.1 – Provide service information according to the Limited English Proficiency (LEP) Plan. | Ongoing | Transit Providers |
| Objective 6.2 – Utilize the electronic dissemination of marketing and education materials, including, but not limited to the Internet, social media, e-mails, listservs, websites, etc. | | |
| Strategy 6.2.1 – Partner with other agencies to maximize the electronic dissemination of marketing and educational materials. | Ongoing | CTC/TPO/Transit Providers |
| Objective 6.3 –Ensure that all websites and other electronic media are compliant with Section 508 of the Rehabilitation Act, as amended in 1998. (Under Section 508 of the Rehabilitation Act, 29 U.S.C. 794(d), agencies must give persons with disabilities, employees and members of the public access to information that is comparable to the access available to others. This includes access to electronic and information technology applications.) | | |
| Strategy 6.3.1 – Annually review websites and other media for compliance. | September 2022 | CTC/Transit Providers |

| GOAL 7: Operate a safe and secure transporta | ition system. | | | |
|--|---------------------------------|--------------------------|--|--|
| Objective 7.1 – Ensure that services are provided in a safe and secure manner in accordance with all FCTD, FDOT, and U.S. DOT standards and regulations. | | | | |
| | Estimated Date of Completion | Responsible Agency | | |
| Strategy 7.1.1 – Continually review regulations and update operations plans and procedures on equipment, bus safety, drugs, and alcohol, wheelchair, maintenance manual, and System Safety Program Plan. | As needed | CTC/Transit Providers | | |
| Strategy 7.1.2 – Develop, implement, maintain, and annually update a System Safety Program Plan and Security Program Plan. | As needed | CTC/Transit Providers | | |
| Strategy 7.1.3 – Monitor coordinated contractors to ensure compliance with FCTD regulations. | Ongoing | СТС | | |
| Objective 7.2 – Establish and maintain, as part of the bus system safety program, an accident/incident procedure that ensures sufficient review, evaluation, and continual improvement. | | | | |
| Strategy 7.2.1 – Continue to review and evaluate accidents and provide the necessary equipment or training. Incorporate improved procedures in the System Safety Program Plan based on the reviews and evaluations. | Ongoing | CTC/Transit Providers | | |
| Objective 7.3 – Continually review accident/ incident data to identify trends that may need to be addressed through training or procedural changes. | | | | |
| Strategy 7.3.1 – Continue to review accidents/incidents to identify trends and provide the necessary equipment or training based on the review. | Ongoing | CTC/Transit Providers | | |

Appendix B Area Regional Transit Rider's Guide

SLATS RIDER GUIDE AREA REGIONAL TRANSIT







This brochure was created to "Help you Ride" SLATS (St. Lucie Alternative Transportation System)

The information in this brochure contains policies that are pertinent to making your trip as convenient as possible.

For information on eligibility, contact us at 772-462-1778, press option #3 To speak to our Eligibility

Specialist.

If you have any concerns regarding the service, please contact SLATS Customer Relations at 772-462-1778 press option #4.

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AN OVERVIEW

SLATS is a shared ride paratransit, origination to destination service provided by St. Lucie County and the contracted service provider, MV Transportation. The program offers complimentary service for eligible individuals who are not able to use the regular bus service (also known as the "fixed route") because of a disability or other limitations.

Fixed route buses are fully accessible. Currently, the SLATS and Fixed route transit bus systems are "Fare-Free." If, in the future, fare's return, bus passes for customers with disabilities will be available at a discounted rate.

Because the demand for SLATS transit service is high, it is very important that each customer carefully follow the guidelines in this booklet.

Your cooperation and flexibility will allow SLATS to serve you better and help make it possible for us to serve others in the community.

SERVICE PROVIDER

MV Transportation's Reservationists take reservations from 8:00 a.m. to 5:00 p.m. Monday to Friday. They take all reservation requests along with answering customer service questions. MV Transportation's Dispatchers are responsible for scheduling and the dispatching of trips within St. Lucie County. If you need to cancel a trip, you should call 772-462-1778 and press option #2.

SERVICE AREA

Federal regulations define the ADA paratransit service area as being within three-quarters of a mile on either side of a fixed bus route.

ELIGIBILITY

Individuals interested in using SLATS Paratransit Service must apply through a written/paper or the online application process. Individuals under the age of 67 are required to provide a medical qualifier from the doctor. SLATS is responsible for determining eligibility for paratransit service. SLATS provides transportation under various programs. Program determination is based on verification of the application (which can take up to 3 weeks). All programs have a three-year (3) certification period. Paratransit eligibility is not automatic, nor is eligibility recertification.

Paratransit service is provided to:

Serve individuals with a disability who cannot utilize the fixed route system because of physical or mental impairments.

The Eligibility Specialist can be reached Monday through Friday between the hours of 8:00 a.m. and 5:00 p.m. by calling 772-462-1778 and press option #3

Additional information can be obtained by utilizing the Telephone Service for the Deaf - Florida Relay-711 and by going to the SLATS website at www.slcart.org

CUSTOMER SERVICE

Customer service operates between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays). Customer Service is available to make reservations, check on your trip, or cancel a trip.

To reach the SLATS Customer Service, please call: 772-462-1778 press option #1.

OPERATIONAL HOURS

SLATS services are available Monday through Friday between the hours of 6 a.m. to 8 p.m. and Saturdays from 8 a.m. to 4 p.m. (Except on Holidays). Operational hours and services are subject to change due to circumstances beyond our control. SLATS will not operate on the following holidays: (Unless additional grant funding becomes available to allow for services.)

New Year's Day Memorial Day Independence Day

Labor Day
Thanksgiving Day
Christmas Day

MAKING A RESERVATION

Reservations are accepted a maximum of fourteen (14) days prior to the travel date. Next day reservations must be completed before 5 p.m. Same day service is **NOT** available.

A minimum of 60 minutes wait is required between your appointment time and your next pick-up time.

If you are in an emergency situation, please call 911. SLATS cannot provide same day service or assume liability if you are in a distress situation.

Companions:

One (1) companion may accompany an ADA paratransit rider. Both must be picked up and dropped off at the same address at the same time. SLATS must know in advance that a companion is traveling with you.

**Personal Care Attendants:

A PCA is a person designated or explicitly employed by the rider, traveling as an aide to assist with life functions, facilitate safe travel or meet the rider's personal needs. The PCA must be approved to be eligible to travel with a rider. If your PCA has not been authorized, they may travel as a companion. Both must be picked up and dropped off at the same address at the same time. SLATS must know in advance that a PCA is traveling with you. When making your reservation indicate a PCA will accompany you.

When reserving a ride(s), please have the following information ready:

- Name
- Address
- Telephone Number- the one you want us to use to contact you about your trips.
- Client ID Number (provided when eligible)
- Complete Pick-up address (apartment/suite number/building number (gate/security code) and zip code
- Complete destination address (apartment/suite number/building number (gate/security code) and zip code
- Indicate Mobility Aids (Wheelchair, Walker, Service Animal, or other aids)
- Indicate if a companion or PCA (Personal Care Attendant)
 will be traveling with you (1 per eligible rider)
- Companion pays fare when applicable

- Persons with particular dietary concerns NEED to advise the reservationist prior to your trip of such situations to bring a snack and allowed only if documented in your eligibility file.
- You will receive an automated call the night before your scheduled booked trip, advising you of the information confirmed and provided to you by the reservationist on the day of your booking.

SUBSCRIPTION ORDERS

Subscription orders are trips provided <u>at least twice a week</u> to and from the same locations, at the same time, on the same days of the week—examples of standing orders subscriptions: work, school, medical treatments, and dialysis. Subscription orders are scheduled for a maximum of 3 months. Once arranged, subscription orders are automatic for those 3 months, and additional telephone calls are not necessary unless of a cancellation. They are subject to be canceled on holidays where there is no service or reduced service because of circumstances beyond our control.

RIDING SLATS

SLATS services are a door-to-door service, which is the standard for all passengers. Door-to-door refers to the outside of the main entrance locations only. Passengers are not escorted beyond the ground floor lobby of any public building or threshold of a residence. Drivers do **NOT** go upstairs, into houses, nursing homes, doctor's offices, or business places to locate or drop off riders. Suppose the pick-up address is located inside a gated community or requires special access. In that case, it is the rider's responsibility to arrange entry for the vehicle. If you need to be escorted past the outside of the main entrance, be sure to have a companion or PCA added when booking your trip.

Please be ready at least ninety (90) minutes before your scheduled appointment. When you have booked your trip, the reservationist will give you a service window of 30 minutes the bus is due to arrive during that time. For example, if your service window is 9:00 a.m. to 9:30 a.m., the earliest time your ride will come will be 9:00 a.m., and the latest is 9:30 a.m. The bus may arrive at any time in between, so you must be ready and waiting for the vehicle's arrival.

Drivers operate on a schedule allowing a maximum of five (5) minutes to wait after arriving at the pick-up location.

SLATS does **NOT** guarantee early pick-ups from your original booked service window.

TRANSPORTING PACKAGES

Drivers are <u>not required</u> to assist with rider's packages or personal belongings. Other riders share vehicles, many of whom travel with large mobility devices such as power scooters. Space is not available for bulky or numerous items. You are allowed up to (4) bags with a weight limit of 10 pounds each. Riders may not transport explosives, illegal substances, flammable liquids, or materials hazardous to themselves, the driver, or other riders. Riders may transport self-carrying portable oxygen containers. Riders in possession or using illegal drugs will be denied paratransit transportation.

TRANSPORTING SERVICE ANIMALS

All service animals must be controlled appropriately. Service animals must ride on the floor or, if appropriate, in the rider's lap and may not use vehicle seats. Riders are responsible for the behavior and hygiene of service animals. Service may be refused or discontinued if a service animal is disruptive. All other animals may travel only in a properly secured cage or travel container. There is no additional charge for animals.

RIDERS RESPONSIBILITIES

- 1) Seat belts must be worn at all times
- 2) No eating or drinking unless required for dietary/medical purposes, and documentation is on file with SLATS
- 3) No smoking (including electronic smoking devices)
- 4) No riding under the influence of alcohol or illegal drugs
- 5) No littering

- 6) No physical or verbal abuse of others will be tolerated
- 7) Specific providers and drivers cannot be requested
- **8)** Requests for specific vehicle type cannot be accommodated
- **9)** No sound generating equipment is to be played aloud. Riders must use earphones or headphones
- **10)** Disruptive, physically, or verbally abusive riders will be subject to service suspension
- **11)** Riders may not allow their paratransit privileges to be utilized by others
- **12)** Riders cannot change schedules or locations while being transported

RIDERS DISORDERLY CONDUCT POLICY

- Penalties
 - 1st Violation Passenger will receive a phone call and a warning letter by mail
 - 2nd Violation Passenger will receive two (2) weeks suspension of service and a phone call and letter by mail
 - 3rd Violation Passenger will receive a 30-day suspension and, if applicable, loss of subscription of service. (They will have to call for all future reservations and will not have automatic time and dates for standing

orders). This will be done by a phone call and letter by mail.

DRIVER'S RESPONSIBILITIES

- Drivers offer assistance to all riders and assist riders when entering and debarking the vehicle. This includes providing aid to the rider when walking, bringing the rider's wheelchair or other mobility devices to/from the main door, and, if requested, assisting with unlocking or opening the main entrance door of a building or residence.
- Drivers must follow the assigned service schedule

DRIVER'S ARE NOT ALLOWED TO

- Lift or carry riders
- Enter residence
- Accept tips or gratuities
- Play loud music
- Maneuver wheelchairs up or downstairs
- Perform any personal care assistance for riders, including dressing, giving medications, or operating medical equipment.
- Smoke in vehicles (includes electronic smoking devices)
- Chew tobacco
- Use telephone while driving
- Text while driving
- Eat while driving

If a driver acts unreasonably (or contrary to our policies and procedures), the problem should be reported by calling 772-462-1778, press option #4

CANCELLATIONS AND NO-SHOW POLICY

To cancel your reservation, make sure to call the customer service line and let them know you will not need your ride.

Trips are to be canceled at least 2 hours before the beginning of your service window. If not, that would be considered a noshow.

Suppose the operator arrives within the agreed-upon service window time. In that case, if the rider fails to board the vehicle within the full five minute allotted, the trip is considered a no-show.

Suppose the rider has traveled to a destination using SLATS and has been "no-showed" from within that destination's trip pick up service window. In that case, the rider calls customer service and rebook a return trip. Keep in mind that another vehicle's availability may take up to two (2) or more hours.

If a rider is a no-show from home, SLATS does <u>NOT</u> send another vehicle to pick up the rider from home, but we do <u>NOT</u> cancel the return trip if the rider has one. The rider is responsible for calling and canceling the rest of the day's trips, if not needed.

NO-SHOW POLICY

No-show/late cancellations represent 10 percent or more of a passenger scheduled trips. The rider has three (3) no-shows in a calendar month, which may result in a violation. Violations are as follows: (subject to change at any time)

PENALTIES

- <u>First No-Show:</u> The passenger will receive a warning letter and phone call
- **Second No-Show:** The passenger will receive a warning letter and a call to review the No-Show & Late Cancellation policy via phone.
- <u>Third No-Show:</u> The passenger will receive a phone call and written letter noting service suspension for seven calendar days. The suspension will begin five days following the No Show determination to ensure receipt of notification.
- <u>Fourth No-Show:</u> The passenger will receive a phone call and written letter of a suspension of service for 30 calendar days. The suspension will begin five days following the No Show determination

BOARDING EARLY

If your vehicle arrives before your scheduled pick-up window and you are ready, you may board immediately (i.e., SLATS arrives at 8:50 a.m. for a pick-up window that runs from 9:00 a.m.-9:30 a.m. Suppose you are not ready, and the vehicle arrives early. In that case, the driver must wait five (5) minutes into the pick-up window before leaving (Using the example above, the driver must wait until 9:05).

WHEELCHAIR SERVICE

Our service is an origin to destination service. When you make your reservation, be sure to mention if you have difficulties walking, use a mobility device, or use a wheelchair. The passenger must provide wheelchairs, and you must be on the ground floor when you are to be picked up. A wheelchair is a mobility aid designed for and used by individuals with mobility impairments, whether operated manually or powered.

AMBULATORY CUSTOMERS

Ambulatory customers may ride the lift if they request it. An ambulatory rider is a person that does not require the use of a wheelchair or similar equipment.

OUT-OF-AREA VISITOR RIDING PRIVILEGES

Paratransit service is offered for persons with disabilities visiting from outside the service area. These riders are required to be certified ADA paratransit eligible from another jurisdiction. Proof of ADA paratransit eligibility must be provided to obtain visitor status within the SLATS program. Twenty-one days of visitor service may be used for one year. At the end of that time, the visitor must complete the local eligibility process to continue to use the service.

OXYGEN REQUIREMENT

Travel with oxygen equipment is permitted, but the equipment must be small enough so that the driver does not have to assist with the loading and unloading of it. The safety and use of this equipment is the responsibility of the passenger.

DRIVERS

MV Transportation trains all SLATS drivers. Drivers must meet these requirements. They need to have a safe driving record, pass a criminal background check, be able to pass a Florida Department of Transportation physical, and test negative for drugs and alcohol. They are also trained in defensive driving and to safely assist and be sensitive to passenger's special needs. Drivers are selected based on their ability to provide the specialized service needed for the SLATS program. Drivers are not required to carry the passenger's belongings, assist wheelchairs, push wheelchairs through grass or sand, or do any lifting of the passenger into or out of their mobility device.

REPORTING COMMENTS, COMPLIMENTS, OR COMPLAINTS

If you have a comment, compliment, or complaint, please phone our office at 772-462-1778 press option #4.

LOST ITEMS

If you have lost a personal item and believe, it may be in a SLATS vehicle, please contact Customer Service at 772 462-1778, press option #1, to report it. If the item is found, you may be asked to travel to a central pick-up point to retrieve it. If the item is not located on the vehicle, SLATS nor the driver will be held responsible for replacement.

This brochure is available in other formats upon request.

SLATS operates according to the Title VI regulation, 49 CFR, Part 21, which states: "No person or group of persons shall be discriminated against with regard to the routing, scheduling, or quality of service of transportation on the basis of race, color, national origin, age, sex, religion, disability or family status."

If you feel, you have been discriminated against in reference to the above and would like to register a complaint, please call (772) 462-5114 to speak with Tracy Jahn, the Title VI Coordinator.

The Rider's Guide summarizes:

SLATS goals, objectives, and general policies. It is not intended to create a contract; a violation or deviation of any of the goals, objectives, and practices contained in this guide will not give rise to a cause of action nor create any presumption that a legal duty has been breached. In addition, SLATS may change the goals, objectives, and policies outlined in the Rider's Guide at any time without liability to anyone.

ST. LUCIE ALTERNATIVE TRANSPORTATION SYSTEM (SLATS)

714 Ave C, FORT PIERCE, FL 34950

772 462-1778

Florida Relay System - 711

| Route 1 North | Savannah Club Blvd & US Hwy 1 | Dickson Dr & US Hwy1 | South Relief Canal 615 Moorings Golf Course |
|--|---|---|--|
| Treasure Coast Mall | Spanish Lakes Rd E & US Hwy 1 Prima Vista Blvd & US Hwy 1 | Edwards Rd E & US Hwy 1 Indian Hills Dr & US Hwy 1 | Sth St SW Oslo |
| SE Lennard Rd & US Hwy 1 Jennings Rd & & US Hwy 1 | US Hwy 1 & Rio Mar Dr - N | US Hwy 1 & Ohio Ave - E | Leg |
| SE Tiffany Ave & SE Hillmoor Dr | Kitterman Rd E & US Hwy 1 | Atlantic Ave & US Hwy 1 Avenue D & N 8th St | Bus Route |
| Walton Rd & US Hwy 1 SE Huffman Rd & US Hwy 1 | Midway Rd -E & US Hwy 1 US Hwy 1 & Tumblin Kling Rd - N | | 13th St SW 13th St SW Intermo |
| · · · · · · · · · · · · · · · · · · · | | US Hwy 1 & SE Huffman Rd - W | Route 2 |
| Route 1 South Avenue D & N 8th St | Farmers Market Rd & US Hwy 1 Tumblin Kling Rd S & US Hwy 1 | US Hwy 1 & SE Huffman Rd - W Veteran's Memorial Pkwy & US Hwy 1 | 77th St SW 77th St SW 77th Ln SW |
| AE Backus Ave & US Hwy 1 | US Hwy 1 & Midway Rd -W | SE Lyngate Dr W & US Hwy 1 | 21st St SW Indian River Club Route 5 |
| Citrus Ave & US Hwy 1 Ohio Ave W & US Hwy 1 | US Hwy 1 & Kitterman Rd - W Rio Mar Dr S & US Hwy 1 | US Hwy1 & SE Jennings Rd - W | Round Island Riverside Park Round Island Riverside Park |
| /irginia Ave & US Hwy 1 | S Entrata Ave & US Hwy 1 | Walmart & US Hwy 1 Treasure Coast Mall | Route 7 |
| Gardenia Ave & US Hwy1 | US Hwy 1 & Spanish Lakes Rd - W | | Lake vood Prink Micro Tr |
| JS Hwy 1 & Edwards Rd W | La Buona Vita Dr & US Hwy 1 | | P P S P S P S P S P S P S P S P S P S P |
| | | | Avalon State Park |
| Route 2 East | Avenue L & N 29 St | Avenue H & N 13th St | Sebastian Rd |
| lwy A1A & North US 1 | Avenue I & N 29th St | Avenue H & 10th St | Island Pines Golf Course |
| luanita Ave E. 21st Ct Iuanita Ave & 25th St | Avenue I & N 24th St Avenue I & N 18th St | Avenue G & N 7th St | |
| Avenue Q & N 27th St | Avenue O & N 17th St | Avenue D & N 8th St | 614 Indrio Rd Indrio Rd |
| Avenue P & N 29th St | Avenue O & N 13th St | | Queens Cove |
| Route 2 West | Avenue Q & N 39th St | St Lucie Blvd & Curtis King Blvd | All |
| Avenue D & N 8th St | Avenue Q & N 49th St Juanita Ave & 47th St | Industrial 33rd St & St Lucie Blvd - S | |
| Avenue D & 16th St Avenue D & 24th St | Juanita Ave & 47(113) | St Lucie Blvd S & Harson Way - S | Fairwinds Golf Course |
| Avenue D & N 31st St | Harson Way & St Lucie Blvd - N | Juanita Ave & E 21st St | W Pepper Park |
| Avenue G & N 39th St | St Lucie Blvd N & Industrial 33rd St - N | Hwy A1A & North US 1 | Treasure Coast Int'l Arpt & Bus |
| | | | Meadowood & S 713 713 713 713 713 713 713 714 715 71 |
| Pouto a East | Virginia Ave & 23rd St | Delaware Ave & S 15th St | Florida: 10 0.5 1 2 3 4 608 |
| Route 3 East Okeechobee Rd & Peters Rd | Frist Blvd & S 23rd St | Delaware Ave & S Isth St Delaware Ave & Beach Ct | Fort Pierce Inlet State Park |
| Okeechobee Rd & Darter Ct | Birch St & Ormond Ave | N 7th St & Avenue B | Paradi e Park |
| Okeechobee Rd & McNeil Rd - S Virginia Ave & 30th St | S 21st St & Kaufman Ave Okeechobee Rd & Kaufman Ave | Avenue D & N 8th St | W Angle Rd W Angle Rd Avenue S |
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| Route /. Fast | ₩ | | Picos Rd Picos Rd Picos Rd |
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| SE Deacon Ave & SE Belvedere St SE PSL Blvd & SE Stargrass St SE PSL Blvd & SE Sherlock Ln | SE PSL Blvd & SE Morningside Blvd | | Picos Rd Pic |
| SE Deacon Ave & SE Belvedere St SE PSL Blvd & SE Stargrass St SE PSL Blvd & SE Sherlock Ln SE PSL Blvd & SE Bordeaux Ct | SE PSL Blvd & SE Morningside Blvd Walmart & US Hwy 1 SE Lennard Rd & US 1 | | Picos Rd Pic |
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| SE Deacon Ave & SE Belvedere St SE PSL Blvd & SE Stargrass St SE PSL Blvd & SE Sherlock Ln SE PSL Blvd & SE Bordeaux Ct Route 4 West SE Lennard Rd & E Avalon Ave SE Tiffany Ave & Village Green Dr | SE PSL Blvd & SE Morningside Blvd Walmart & US Hwy 1 SE Lennard Rd & US 1 SE Lennard Rd & SE Mariposa Ave SE Lyngate Dr W & US 1 US Hwy 1 & SE Jennings Rd W SE PSL Blvd & SE Delano Rd | SE Lennard Rd & SE Avalon Ave SE PSL Blvd & Floresta Dr - W | Picos Rd Pic |
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| SE Deacon Ave & SE Belvedere St SE PSL Blvd & SE Stargrass St SE PSL Blvd & SE Sherlock Ln SE PSL Blvd & SE Sherlock Ln SE PSL Blvd & SE Sherlock Ln SE PSL Blvd & SE Bordeaux Ct Route 4 West SE Lennard Rd & E Avalon Ave SE Tiffany Ave & Village Green Dr SE Village Green Dr & SE Royal Green Cir N SE Civic Center Pl & Walton Rd SE Village Green Dr & SE Royal Green Cir S SE Deacon Ave & SE Belvedere St SEW PSL Blvd & SW Best St SEW PSL Blvd & SW Trenton Ln Route 5 West SEW Gatlin Blvd & SW Fondura Rd SEW Gatlin Blvd & SW Fondura Rd SEW Gatlin Blvd & Walmart Route 6 East NW University Blvd & NW Peacock Blvd NW Peacock Blvd & NW Peacock Blvd NW Courtyard Cir & NW Peacock Blvd NW Courtyard Cir - S STANDYWINE Ln & Holley Tree Trail Champions Way & Reserve Blvd SET Lucie W Blvd & Walmart Route 6 West SE Deacon Ave & SE Belvedere St SEW Airoso Blvd & SE Pisces Ter SEW Airoso Blvd & SEW Ai | SE PSL Blvd & SE Morningside Blvd Walmart & US Hwy1 SE Lennard Rd & US 1 SE Lennard Rd & US 1 SE Lennard Rd & SE Mariposa Ave SE Lyngate Dr W & US 1 US Hwy1 & SE Jennings Rd W SE PSL Blvd & SE Delano Rd SE PSL Blvd & SE Delano Rd SE PSL Blvd & SE Montauk St SE PSL Blvd & SE Midport Rd SW PSL Blvd & SW Cameo Blvd - W SW PSL Blvd & SW Sansom Ln - W SW PSL Blvd & SW Sansom Ln - W SW PSL Blvd & SW Tulip Blvd SY PSL Blvd & SW Psc | SE Lennard Rd & SE Avalon Ave SE PSL Blvd & Floresta Dr - W SE Deacon Ave & SE Belvedere St SW Gatlin Blvd & SW Dakota St SW Gatlin Blvd & SW Import Dr SW Gatlin Blvd & SW Savage Blvd SW PSL Blvd & Cameo Blvd - E SW PSL Blvd & SE Bayshore Blvd SE Deacon Ave & SE Belvedere St SW Airoso Blvd & SW Eyerly Ave Crosstown Pkwy & SW Airoso Blvd SW Airoso Blvd & SW Voltair Ter SW Airoso Blvd & SW Thornhill Dr SW Airoso Blvd & SW Christmas Ter SE Deacon Ave & SE Belvedere St Prima Vista Blvd & NW Peach St - W St Lucie West Blvd & NW Peach St - W St Lucie West Blvd & NW Bethany Dr St Lucie West Blvd & NW Bethany Dr St Lucie West Blvd & SW Palm Drive NW County Club Dr & NW Amherst Dr NW California Blvd & IRSC NW University Blvd & NW Peacock Blvd Emerson Ave & Belleair Ave Oslo Rd & 15th Ave SW Avenue D & N 8th St Frist Blvd & S 25th St Soltman Ave & S 25th St Delaware Ave & S 25th St Delaware Ave & S 25th St Avenue D & N 8th St | Part of Lands and Part of Land |

ROUTE 1 NORTH BOUND (Saturday hours are blue) Treasure Coast Mall 6:00 AM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:05 AM 9:05 AM 10:05 AM 11:05 AM 12:05 PM 1:05 PM 2:05 PM 3:05 PM 4:05 PM 5:05 PM 6:05 PM 7:05 PM SE Lennard Rd & US Hwy Jennings Rd & US Hwv 1 , 10:10 AM 11:10 AM 12:10 PM 1:10 PM 2:10 PM 3:10 PM 4:10 PM 5:10 PM 6:10 PM 7:10 PM SE Tiffany Ave & SE Hillmoor Dr 8:13 AM 9:13 AM 10:13 AM 11:13 AM 12:13 PM 1:13 PM 2:13 PM 3:13 PM 4:13 PM 5:13 PM 6:13 PM 7:13 PM Walton Rd & US Hwy 1 8:20 AM 9:20 AM 10:20 AM 11:20 AM 12:20 PM 1:20 PM 2:20 PM 3:20 PM 4:20 PM 5:20 PM 6:20 PM 7:20 PM SE Huffman Rd & US Hwv 1 8:23 AM 9:23 AM 10:23 AM 11:23 AM 12:23 PM 1:23 PM 2:23 PM 3:23 PM 4:23 PM 5:23 PM 6:23 PM 7:23 PM Savannah Club Blvd & US Hwy 8:26 AM 9:26 AM 10:26 AM 11:26 AM 12:26 PM 1:26 PM 2:26 PM 3:26 PM 4:26 PM 5:26 PM 6:26 PM 7:26 PM Spanish Lakes Rd E & US Hwy 8:29 AM 9:29 AM 10:29 AM 11:29 AM 12:29 PM 1:29 PM 2:29 PM 3:29 PM 4:29 PM 5:29 PM 6:29 PM 7:29 PM Prima Vista Blvd & US Hwy 1 8:30 AM 9:30 AM ,10:30 AM 11:30 AM 12:32 PM 1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM 6:30 PM 7:30 PM US Hwy 1 & Rio Mar Dr - N 8:35 AM 9:35 AM 10:35 AM 11:35 AM 12:35 PM 1:35 PM 2:35 PM 3:35 PM 4:35 PM 5:35 PM 6:35 PM 7:35 PM Kitterman Rd E & US Hwy 1 8:38 AM 9:38 AM , 10:38 AM 11:38 AM 12:38 PM 1:38 PM 2:38 PM 3:38 PM 4:38 PM 5:38 PM 6:38 PM 7:38 PM Midway Rd -E & US Hwy 1 8:41 AM 9:41 AM 10:41 AM 11:41 AM 12:41 PM 1:41 PM 2:41 PM 3:41 PM 4:41 PM 5:41 PM 6:41 PM 7:41 PM US Hwy 1 & Tumblin Kling Rd N 8:43 AM 9:43 AM , 10:43 AM 11:43 AM 12:43 PM 1:43 PM 2:43 PM 3:43 PM 4:43 PM 5:43 PM 6:43 PM 7:43 PM Dickson Dr & US Hwy 1 8:45 AM 9:45 AM 10:45 AM 11:45 AM 12:45 PM 1:45 PM 2:45 PM 3:45 PM 4:45 PM 5:45 PM 6:45 PM 7:45 PM Edwards Rd E & US Hwy 1 8:47 AM 9:47 AM 10:47 AM 11:47 AM 12:47 PM 1:47 PM 2:47 PM 3:47 PM 4:47 PM 5:47 PM 6:47 PM 7:47 PM Indian Hills Dr & US Hwy 1 8:50 AM 9:50 AM 10:50 AM 11:50 AM 12:50 PM 1:50 PM 2:50 PM 3:50 PM 4:50 PM 5:50 PM 6:50 PM 7:50 PM 6:53 AM 7:53 AM 8:53 AM 9:53 AM 10:53 AM 11:53 AM 12:53 PM 1:53 PM 2:53 PM 3:53 PM 4:53 PM 5:53 PM 6:53 PM 7:53 PM US Hwy 1 & Ohio Ave E 6:55 AM 7:55 AM 8:55 AM 9:55 AM 10:55 AM 10:55 AM 12:55 PM 1:55 PM 2:55 PM 3:55 PM 4:55 PM 5:55 PM 6:55 PM 7:55 PM Atlantic Ave & US Hwy 1 Avenue D & N 8th St 7:00 AM 8:00 AM 9:00 AM 10:00 AM , 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

ROUTE 1 SOUTHBOUND (Saturday hours are blue) 6:00 AM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM Avenue D & N 8th St AE Backus Ave & US Hwy 1 6:03 AM 7:03 AM 8:03 AM 9:03 AM 10:03 AM 11:03 AM 12:03 PM 1:03 PM 2:03 PM 3:03 PM 4:03 PM 5:03 PM 6:03 PM 7:03 PM Citrus Ave & US Hwy 1 8:06 AM 9:06 AM 10:06 AM 11:06 AM 12:06 PM 1:06 PM 2:06 PM 3:06 PM 4:06 PM 5:06 PM 6:06 PM 7:06 PM Ohio Ave W & US Hwy 1 8:08 AM 9:08 AM 10:08 AM 11:08 AM 12:08 PM 1:08 PM 2:08 PM 3:08 PM 4:08 PM 5:08 PM 6:08 PM 7:08 PM Virginia Ave & US Hwy 1 8:09 AM 9:09 AM 10:09 AM 11:09 AM 12:09 PM 1:09 PM 2:09 PM 3:09 PM 4:09 PM 5:09 PM 6:09 PM 7:09 PM Gardenia Ave & US Hwy 10:12 AM 11:12 AM 12:12 PM 1:12 PM 2:12 PM 3:12 PM 4:12 PM 5:12 PM 6:12 PM 7:12 PM US Hwy 1 & Edwards Rd W 9:14 AM | 10:14 AM 11:14 AM 12:14 PM 1:14 PM 2:14 PM 3:14 PM 4:14 PM 5:14 PM 6:14 PM 7:14 PM Farmers Market Rd & US Hwy 1 10:18 AM 11:18 AM 12:18 PM 1:18 PM 2:18 PM 3:18 PM 4:18 PM 5:18 PM 6:18 PM 7:18 PM Tumblin Kling Rd S & US Hwy 9:21 AM | 10:21 AM | 11:21 AM | 12:21 PM | 1:21 PM | 2:21 PM | 3:21 PM | 4:21 PM | 5:21 PM | 6:21 PM | 7:21 PM US Hwy 1 & Midway Rd -W 10:24 AM 11:24 AM 12:24 PM 1:24 PM 2:24 PM 3:24 PM 4:24 PM 5:24 PM 6:24 PM 7:24 PM US Hwy 1 & Kitterman Rd W 8:27 AM 9:27 AM 10:27 AM 11:27 AM 12:27 PM 1:27 PM 2:27 PM 3:27 PM 4:27 PM 5:27 PM 6:27 PM 7:27 PM Rio Mar Dr S & US Hwy 1 10:28 AM 11:28 AM 12:28 PM 1:28 PM 2:28 PM 3:28 PM 4:28 PM 5:28 PM 6:28 PM 7:28 PM 8:30 AM 9:30 AM 10:30 AM 11:30 AM 12:30 PM 1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM 6:30 PM 7:30 PM S Entrata Ave & US Hwy 1 US Hwy 1 & Spanish Lakes Rd W 10:34 AM 11:34 AM 12:34 PM 1:34 PM 2:34 PM 3:34 PM 4:34 PM 5:34 PM 6:34 PM 7:34 PM La Buona Vita Dr & US Hwy 1 6:36 AM 7:36 AM 8:36 AM 9:36 AM | 10:36 AM 11:36 AM 12:36 PM 1:36 PM 2:36 PM 3:36 PM 4:36 PM 5:36 PM 6:36 PM 7:36 PM US Hwy 1 & SE Huffman Rd W 10:37 AM 11:37 AM 12:37 PM 1:37 PM 2:37 PM 3:37 PM 4:37 PM 5:37 PM 6:37 PM 7:37 PM Veteran's Memorial Pkwy & US Hwy 1 6:38 AM 7:38 AM 8:38 AM 9:38 AM | 10:38 AM 11:38 AM 12:38 PM 1:38 PM 2:38 PM 3:38 PM 4:38 PM 5:38 PM 6:38 PM 7:38 PM SE Lyngate Dr W & US Hwy 1 10:45 AM 11:45 AM 12:45 PM 1:45 PM 2:45 PM 3:45 PM 4:45 PM 5:45 PM 6:45 PM 7:45 PM US Hwy 1 & SE Jennings Rd W 6:50 AM 7:50 AM 8:50 AM 9:50 AM 10:50 AM 11:50 AM 12:50 PM 1:50 PM 2:50 PM 3:50 PM 4:50 PM 5:50 PM 6:50 PM 7:50 PM Walmart & US Hwy 1 6:55 AM 7:55 AM 8:55 AM 9:55 AM 10:55 AM 11:55 AM 12:55 PM 1:55 PM 2:55 PM 3:55 PM 4:55 PM 5:55 PM 6:55 PM 7:55 PM <u>Treasure Coast Mall</u> 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

ROUTE 2 WESTBOUND (Saturday hours are blue) Avenue D & N 8th St 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM Avenue D & 16th St 6:02 AM 7:02 AM 8:02 AM 9:02 AM | 10:02 AM 11:02 AM 12:02 PM 1:02 PM 2:02 PM 3:02 PM 4:02 PM 5:02 PM 6:02 PM 7:02 PM Avenue D & 24th St 8:03 AM 9:03 AM 10:03 AM 11:03 AM 12:03 PM 1:03 PM 2:03 PM 3:03 PM 4:03 PM 5:03 PM 6:03 PM 7:03 PM Avenue D & N 31st St 8:05 AM 9:05 AM 10:05 AM 11:05 AM 12:05 PM 1:05 PM 2:05 PM 3:05 PM 4:05 PM 5:05 PM 6:05 PM 7:05 PM Avenue G & N 39th St 10:07 AM 11:07 AM 12:07 PM 1:07 PM 2:07 PM 3:07 PM 4:07 PM 5:07 PM 6:07 PM Avenue Q & N 39th St 8:09 AM 9:09 AM 10:09 AM 11:09 AM 12:09 PM 1:09 PM 2:09 PM 3:09 PM 4:09 PM 5:09 PM 6:09 PM Avenue Q & N 49th St 10:12 AM 11:12 AM 12:12 PM 1:12 PM 2:12 PM 3:12 PM 4:12 PM 5:12 PM 6:12 PM Juanita Ave & 47th St 9:15 AM 10:15 AM 11:15 AM 12:15 PM 1:15 PM 2:15 PM 3:15 PM 4:15 PM 5:15 PM 6:15 PM Juanita Ave. & Essex Dr 10:18 AM 11:18 AM 12:18 PM 1:18 PM 2:18 PM 3:18 PM 4:18 PM 5:18 PM 6:18 PM Harson Way & St Lucie Blvd - N 6:20 AM 7:20 AM 8:20 AM 9:20 AM 10:20 AM 11:20 AM 12:20 PM 1:20 PM 2:20 PM 3:20 PM 4:20 PM 5:20 PM 6:20 PM St Lucie Blvd N & Industrial 33rd St -N 6:22 AM 7:22 AM 8:22 AM 9:22 AM 10:22 AM 11:22 AM 12:22 PM 1:22 PM 2:22 PM 3:22 PM 4:22 PM 5:22 PM 6:22 PM St Lucie Blvd & Curtis King Blvd 6:24 AM 7:24 AM 8:24 AM 9:24 AM 10:24 AM 11:24 AM 12:24 PM 1:24 PM 2:24 PM 3:24 PM 4:24 PM 5:24 PM 6:24 PM Industrial 33rd St & St Lucie Blvd - S 6:27 AM 7:27 AM 8:27 AM 9:27 AM 10:27 AM 11:27 AM 12:27 PM 1:27 PM 2:27 PM 3:27 PM 4:27 PM 5:27 PM 6:27 PM 7:27 PM St Lucie Blvd S & Harson Way - S 8:28 AM 9:28 AM 10:28 AM 11:28 AM 12:28 PM 1:28 PM 2:28 PM 3:28 PM 4:28 PM 5:28 PM 6:28 PM 7:28 PM Juanita Ave & E. 21st St 6:29 AM 7:29 AM 8:29 AM 9:29 AM 10:29 AM 11:29 AM 12:29 PM 1:29 PM 2:29 PM 3:29 PM 4:29 PM 5:29 PM 6:29 PM 7:29 PM Hwy A1A & North US 1 6:35 AM 7:35 AM 8:35 AM 9:35 AM 10:35 AM 11:35 AM 12:35 PM 1:35 PM 2:35 PM 3:35 PM 4:35 PM 5:35 PM 6:35 PM 7:35 PM **ROUTE 2 EASTBOUND** (Saturday hours are blue) Hwy A1A & North US 1

6:35 AM 7:35 AM 8:35 AM 9:35 AM 10:35 AM 11:35 AM 12:35 PM 1:35 PM 2:35 PM 4:35 PM 5:35 PM 6:35 PM 7:35 PM 6:37 AM 7:37 AM 8:37 AM 9:37 AM . 10:37 AM 11:37 AM 12:37 PM 1:37 PM 2:37 PM 3:37 PM 4:37 PM 5:37 PM 6:37 PM 7:37 PM 6:40 AM 7:40 AM 8:40 AM 9:40 AM 10:40 AM 11:40 AM 12:40 PM 1:40 PM 2:40 PM 3:40 PM 4:40 PM 5:40 PM 6:40 PM 7:40 PM , 10:41 AM 11:41 AM 12:41 PM 1:41 PM 2:41 PM 3:41 PM 4:41 PM 5:41 PM 6:41 PM 7:41 PM 8:42 AM 9:42 AM 10:42 AM 11:42 AM 12:42 PM 1:42 PM 2:42 PM 3:42 PM 4:42 PM 5:42 PM 6:42 PM 7:42 PM 8:45 AM 9:45 AM . 10:45 AM 11:45 AM 12:45 PM 1:45 PM 2:45 PM 3:45 PM 4:45 PM 5:45 PM 6:45 PM 7:45 PM 10:45 AM 11:45 AM 12:45 PM 1:45 PM 2:45 PM 3:45 PM 4:45 PM 5:45 PM 6:45 PM 7:45 PM 8:47 AM 9:47 AM 10:47 AM 11:47 AM 12:47 PM 1:47 PM 2:47 PM 3:47 PM 4:47 PM 5:47 PM 6:47 PM 7:47 PM 6:48 AM 7:48 AM 8:48 AM 9:48 AM 10:48 AM 11:48 AM 12:48 PM 1:48 PM 2:48 PM 3:48 PM 4:48 PM 5:48 PM 6:48 PM 7:48 PM 6:50 AM 7:50 AM 8:50 AM 9:50 AM 10:50 AM 11:50 AM 12:50 PM 1:50 PM 2:50 PM 3:50 PM 4:50 PM 5:50 PM 6:50 PM 7:50 PM 6:52 AM 7:52 AM 8:52 AM 9:52 AM 10:52 AM 11:52 AM 12:52 PM 1:52 PM 2:52 PM 3:52 PM 4:52 PM 5:52 PM 6:52 PM 7:52 PM 10:56 AM 11:56 AM 12:56 PM 1:56 PM 2:56 PM 3:56 PM 4:56 PM 5:56 PM 6:56 PM 7:56 PM 11:58 AM 12:58 PM 1:58 PM 2:58 PM 3:58 PM 4:58 PM 5:58 PM 6:58 PM 7:58 PM

Avenue D & N 8th St Orange Ave & N 9th St Orange Ave & N 15th St Orange Ave & N 24th St 7:05 PM Orange Ave & S 32nd St Delaware Ave & 32nd St Meadow Ln & S 33rd St Okeechobee Rd & S 33rd St

6:18 AM 7:18 AM 8:18 AM 9:18 AM 10:18 AM 11:18 AM 12:18 PM 1:18 PM 2:18 PM 3:18 PM 4:18 PM 5:18 PM 6:18 PM 6:18 PM Okeechobee Rd & Hartman Rd Okeechobee Rd & McNeil Rd N 6:21 AM 7:21 AM 8:21 AM 9:21 AM 10:21 AM , 11:21 AM 12:21 PM 1:21 PM 2:21 PM 3:21 PM 4:21 PM 5:21 PM 6:21 PM 7:21 PM 6:25 AM 7:25 AM 8:25 AM 9:25 AM 10:25 AM 11:25 AM 12:25 PM 1:25 PM 2:25 PM 3:25 PM 4:25 PM 5:25 PM 6:25 PM 7:25 PM Wheeler Ter & Okeechobee Rd Peters Road & Okeechobee Rd 6:30 AM 7:30 AM 8:30 AM 9:30 AM 10:30 AM 11:30 AM 12:30 PM 1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM 6:30 PM 7:30 PM **ROUTE 3 EASTBOUND** (Saturday hours are blue)

Okeechobee Rd & Peters Rd

Okeechobee Rd & Darter Ct

Virginia Ave & 30th St

Virginia Ave & 23rd St

Frist Blvd & S 23rd St

Birch St & Ormond Ave

S 21st St & Kaufman Ave

Delaware Ave & S 15th St

Delaware Ave & Beach Ct

N 7th St & Avenue B

Avenue D & N 8th St

Walmart & US Hwy 1

SE Lennard Rd & US 1

6:30 AM 7:30 AM 8:30 AM 9:30 AM 10:30 AM 11:30 AM 12:30 PM 1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM 6:30 PM 7:30 PM 6:33 AM 7:33 AM 8:33 AM 9:33 AM 10:33 AM 11:33 AM 12:33 PM 1:33 PM 2:33 PM 3:33 PM 4:33 PM 5:33 PM 6:33 PM 7:33 PM Okeechobee Rd & McNeil Rd - S 6:36 AM 7:36 AM 8:36 AM 9:36 AM 10:36 AM 11:36 AM 12:36 PM 1:36 PM 2:36 PM 3:36 PM 4:36 PM 5:36 PM 6:36 PM 7:36 PM 6:39 AM 7:39 AM 8:39 AM 9:39 AM 10:39 AM 11:39 AM 12:39 PM 1:39 PM 2:39 PM 3:39 PM 4:39 PM 5:39 PM 6:39 PM 7:39 PM 6:41 AM 7:41 AM 8:41 AM 9:41 AM 10:41 AM 11:41 AM 12:41 PM 1:41 PM 2:41 PM 3:41 PM 4:41 PM 5:41 PM 6:41 PM 7:41 PM 6:43 AM 7:43 AM 8:43 AM 9:43 AM 10:43 AM 11:43 AM 12:43 PM 1:43 PM 2:43 PM 3:43 PM 4:43 PM 5:43 PM 6:43 PM 7:43 PM 6:44 AM 7:44 AM 8:44 AM 9:44 AM 10:44 AM 11:44 AM 12:44 PM 1:44 PM 2:44 PM 3:44 PM 4:44 PM 5:44 PM 6:44 PM 7:44 PM 6:46 AM 7:46 AM 8:46 AM 9:46 AM 10:46 AM 11:46 AM 12:46 PM 1:46 PM 2:46 PM 3:46 PM 5:46 PM 5:46 PM 6:46 PM 7:46 PM Okeechobee Rd & Kaufman Ave 6:48 AM 7:48 AM 8:48 AM 9:48 AM 10:48 AM 11:48 AM 12:48 PM 1:48 PM 2:48 PM 3:48 PM 4:48 PM 5:48 PM 6:48 PM 7:48 PM 6:51 AM 7:51 AM 8:51 AM 9:51 AM 10:51 AM 11:51 AM 12:51 PM 1:51 PM 2:51 PM 3:51 PM 4:51 PM 5:51 PM 6:51 PM 7:51 PM 6:53 AM 7:53 AM 8:53 AM 9:53 AM 10:53 AM 11:53 AM 12:53 PM 1:53 PM 2:53 PM 3:53 PM 4:53 PM 5:53 PM 6:53 PM 7:53 PM 6:56 AM 7:56 AM 8:56 AM 9:56 AM 10:56 AM 11:56 AM 12:56 PM 1:56 PM 2:56 PM 3:56 PM 4:56 PM 5:56 PM 6:56 PM 7:56 PM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

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ROUTE 4 WESTBOUND (Saturday hours are blue,

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6:00 AM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM SE Deacon Ave & SE Belvedere St SW PSL Blvd & SW Best St 9:02 AM 10:02 AM | 11:02 AM 12:02 PM 1:02 PM 2:02 PM 3:02 PM 4:02 PM 5:02 PM SW PSL Blvd & SW Trenton Ln 9:04 AM 10:04 AM 11:04 AM 12:04 PM 1:04 PM 2:04 PM 3:04 PM 4:07 PM 5:07 PM 6:07 PM 7:07 PM SW PSL Blvd & SW Cameo Blvd - West 9:07 AM 10:07 AM 11:07 AM 12:07 PM 1:07 PM 2:07 PM 3:07 PM SW PSL Blvd & SW Sansom Ln - West 9:09 AM 10:09 AM 11:09 AM 12:09 PM 1:09 PM 2:09 PM 3:09 PM 4:09 PM 5:09 PM 6:09 PM 7:09 PM SW PSL Blvd & SW Dalton Ave- West 9:12 AM 10:12 AM | 11:12 AM 12:12 PM 1:12 PM 2:12 PM 3:12 PM 4:12 PM 5:12 PM SW PSL Blvd & SW Aviation Ave 6:14 AM 7:14 AM 8:14 AM 9:14 AM 10:14 AM 11:14 AM 12:14 PM 1:14 PM 2:14 PM 3:14 PM 4:14 PM 5:14 PM 6:14 PM 7:14 PM 6:17 AM 7:17 AM 8:17 AM 9:17 AM 10:17 AM | 11:17 AM 12:17 PM 1:17 PM 2:17 PM 3:17 PM 4:17 PM 5:17 PM 6:17 PM 7:17 PM SW Gatlin Blvd & SW Dakota St SW Gatlin Blvd & SW Import Dr 6:20 AM 7:20 AM 8:20 AM 9:20 AM 10:20 AM 11:20 AM 12:20 PM 1:20 PM 2:20 PM 3:20 PM 4:20 PM 5:20 PM 6:20 PM 7:20 PM SW Gatlin Blvd & SW Savage Blvd 6:23 AM 7:23 AM 8:23 AM 9:23 AM 10:23 AM | 11:23 AM 12:23 PM 1:23 PM 2:23 PM 3:23 PM 4:23 PM 5:23 PM 6:23 PM 7:23 PM **ROUTE 5 WESTBOUND** (Saturday hours are blue)

ROUTE 5 EASTBOUND (Saturday hours are blue

6:32 AM 7:32 AM 8:32 AM 9:32 AM 10:32 AM 11:32 AM 12:32 PM 1:32 PM 2:32 PM 3:32 PM 4:32 PM 5:32 PM 6:32 PM 7:32 PM SW Tradition Pkwy & SW Village Point SW Gatlin Blvd & SW Fondura Rd 6:34 AM 7:34 AM 8:34 AM 9:34 AM 10:34 AM 11:34 AM 12:34 PM 1:34 PM 2:34 PM 3:34 PM 4:34 PM 5:34 PM 6:34 PM 7:34 PM SW Gatlin Blvd & Walmart 6:35 AM 7:35 AM 8:35 AM 9:35 AM 10:35 AM 11:35 AM 12:35 PM 1:35 PM 2:35 PM 3:35 PM 4:35 PM 5:35 PM 6:35 PM 7:35 PM SW Gatlin Blvd & SW Savona Blvd 6:40 AM 7:40 AM 8:40 AM 9:40 AM 10:40 AM 11:40 AM 12:40 PM 1:40 PM 2:40 PM 3:40 PM 4:40 PM 5:40 PM 6:40 PM 7:40 PM 6:43 AM 7:43 AM 8:43 AM 9:43 AM 10:43 AM 11:43 AM 12:43 PM 1:43 PM 2:43 PM 3:43 PM 4:43 PM 5:43 PM 6:43 PM 7:43 PM SW PSL Blvd & SW Tulip Blvd SW PSL Blvd & Dalton Ave (East) 6:46 AM 7:46 AM 8:46 AM 9:46 AM 10:46 AM 11:46 AM 12:46 PM 1:46 PM 2:46 PM 3:46 PM 4:46 PM 5:46 PM 6:46 PM 7:46 PM 6:48 AM 7:48 AM 8:48 AM 9:48 AM 10:48 AM 10:48 AM 12:48 PM 1:48 PM 2:48 PM 3:48 PM 4:48 PM 5:48 PM 6:48 PM 7:48 PM SW PSL Blvd & Sansom Ln (East) 6:50 AM 7:50 AM 8:50 AM 9:50 AM 10:50 AM 11:50 AM 12:50 PM 1:50 PM 2:50 PM 3:50 PM 4:50 PM 5:50 PM 6:50 PM 7:50 PM SW PSL Blvd & Cameo Blvd East 6:52 AM 7:52 AM 8:52 AM 9:52 AM 10:52 AM 11:52 AM 12:52 PM 1:52 PM 2:52 PM 3:52 PM 4:52 PM 5:52 PM 6:52 PM 7:52 PM SW PSL Blvd & SE Bayshore Blvd SE Deacon Ave & SE Belvedere St 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

ROUTE 6 EASTBOUND (Saturday hours are blue) NW University Blvd & NW Peacock Blvd 6:00 AM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 5:00 PM 6:00 PM 7:00 PM NW Peacock Blvd & NW Business Center Dr 6:01 AM 7:01 AM 8:01 AM 9:01 AM 10:01 AM 11:01 AM 12:01 PM 1:01 PM 2:01 PM 3:01 PM 4:01 PM 5:01 PM NW Courtyard Cir & NW Peacock Blvd NW Courtyard Cir South Brandywine Ln & Holley Tree Trail Champions Way & Reserve Blvd St Lucie W Blvd & Walmart Lake Charles Blvd & NW Lake Whitney PI 6:26 AM 7:26 AM SW Chamber Court & SW California Blvd 6:28 AM St Lucie W Blvd & SW Bethany Dr NW Prima Vista Blvd & SW Ravenswood Ln6:43 AM SW Airoso Blvd & Lakehurst Dr

Crosstown Pkwy & SW Airoso Blvd SW Airoso Blvd & SW Voltair Ter SW Airoso Blvd & SW Thornhill Dr SW Airoso Blvd & SW Christmas Ter SE Deacon Ave & SE Belvedere St

Oslo Rd & 15th Ave SW

Hwy A1A & North US 1

Avenue D & N 8th St

6:48 AM 7:48 AM 8:48 AM 9:48 AM 10:48 AM 11:48 AM 1 12:48 PM 1:48 PM 2:48 PM 3:48 PM 4:48 PM 5:48 PM 6:48 PM 7:48 PM 1 12:49 PM 1:49 PM 2:49 PM 3:49 PM 12:50 PM 1:50 PM 2:50 PM 3:50 PM 6:52 AM 7:52 AM 8:52 AM 9:52 AM 10:52 AM 11:52 AM 12:52 PM 1:52 PM 2:52 PM 3:52 PM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

ROUTE 6 WESTBOUND (Saturday hours are blue)

SE Deacon Ave & SE Belvedere St 6:00 AM 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM SW Airoso Blvd & SE Pisces Ter 12:01 PM 1:01 PM 2:01 PM 3:01 PM SW Airoso Blvd & SE Thornhill Dr SW Airoso Blvd & Voltair Ter 12:07 PM 1:07 PM 2:07 PM 3:07 PM SW Airoso Blvd & N Crosstown Pkwy 12:09 PM 1:09 PM 2:09 PM 3:09 PM SE \$andia Dr & Evergreen Ter 12:11 PM 1:11 PM 2:11 PM 3:11 PM SE Crosstown Pkwy & SE Preston Li 12:13 PM 1:13 PM 2:13 PM 3:13 PM SE Floresta Dr & SE Cavern Ave 12:15 PM 1:15 PM 2:15 PM 3:15 PM SE Floresta Dr & SE Verada Ave 12:17 PM 1:17 PM 2:17 PM 3:17 PM SE Floresta Dr & Prima Vista Blvd 12:20 PM 1:20 PM 2:20 PM 3:20 PM 12:22 PM 1:22 PM 2:22 PM 3:22 PM Prima Vista Blvd & SE Naranja Ave (East) 6:22 AM 7:22 AM 8:22 AM 9:22 AM 10:22 AM 11:22 AM 6:24 AM 7:24 AM 8:24 AM 9:24 AM 10:24 AM 11:24 AM Prima Vista Blvd & Rio Mar Ct (East) 12:24 PM 1:24 PM 2:24 PM 3:24 PM Rio Mar Dr S & US Hwv 1 12:25 PM 1:25 PM 2:25 PM 3:25 PM Prima Vista Blvd & US 1 12:29 PM 1:29 PM 2:29 PM 3:29 PM Prima Vista Blvd & Rio Mar Ct (West) 12:31 PM 1:31 PM 2:31 PM 3:31 PM 6:31 AM 7:31 AM 8:31 AM 9:31 AM 10:31 AM 11:31 AM 4:31 PM 5:31 PM 6:31 PM 7:31 PM Prima Vista Blvd & Naranja Ave (West) 6:34 AM 7:34 AM 8:34 AM 9:34 AM 10:34 AM 11:34 AM 12:34 PM 1:34 PM 2:34 PM 3:34 PM SE Floresta Dr & Prima Vista Blvd 12:36 PM 1:36 PM 2:36 PM 3:36 PM 6:39 AM 7:39 AM 8:39 AM 9:39 AM 10:39 AM 11:39 AM 12:39 PM 1:39 PM 2:39 PM 3:39 PM NW Airoso Blvd & NW Prima Vista Blvd Prima Vista Blvd & NW Dorchester St 12:41 PM 1:41 PM 2:41 PM 3:41 PM 12:44 PM 1:44 PM 2:44 PM 3:44 PM St Lucie West Blvd & NW Cashmere Blvd 6:46 AM 7:46 AM 8:46 AM 9:46 AM 10:46 AM 11:46 AM 12:46 PM 1:46 PM 2:46 PM 3:46 PM 4:46 PM 5:46 PM 6:46 PM 7:46 PM 6:48 AM 7:48 AM 8:48 AM 9:48 AM 10:48 AM 11:48 AM 12:48 PM 1:48 PM 2:48 PM 3:48 PM St Lucie West Blvd & NW Bethany Dr. St Lucie West Blvd & SW Palm Drive 12:50 PM 1:50 PM 2:50 PM 3:50 PM NW County Club Dr & NW Amherst Dr 12:53 PM 1:53 PM 2:53 PM 3:53 PM NW California Blvd & IRSC 12:55 PM 1:55 PM 2:55 PM 3:55 PM 4:55 PM 5:55 PM 6:55 PM 7:55 PM NWiUniversity Blvd & NW Peacock Blvd 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM 7:00 PM 8:00 PM

ROUTE 7 NORTHBOUND

Avenue D & N 8th St 7:00 AM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM 2:00 PM 3:00 PM 4:00 PM 5:00 PM N Causeway & North US 1 12:03 PM 1:03 PM 2:03 PM 3:03 PM 4:03 PM 5:03 PM Nor<u>th US</u> 1 & S<u>t Luci</u>e Blvd 7:04 AM 8:04 AM 9:04 AM 10:04 AM 11:04 AM 12:04 PM 1:04 PM 2:04 PM 3:04 PM 4:04 PM 5:04 PM Turhpike Feeder Rd & N Kings Hwy Emerson Ave & Hibiscus Rd 7-10 AM 8-10 AM 9-10 AM 10-10 AM 11-10 AM 12-10 PM 1:19 PM 2:19 PM 3:19 PM 4:19 PM 5:19 PM 7:20 AM 8:20 AM 9:20 AM 10:20 AM 11:20 AM 12:20 PM 1:20 PM 2:20 PM 3:20 PM 4:20 PM 5:20 PM Emerson Ave & Belleair Ave Oslo Rd & 15th Ave SW 7:30 AM 8:30 AM 9:30 AM 10:30 AM 11:30 AM 12:30 PM 1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM

ROUTE 7 SOUTHBOUND

1:30 PM 2:30 PM 3:30 PM 4:30 PM 5:30 PM 7:30 AM 8:30 AM 9:30 AM 10:30 AM 11:30 AM 12:30 PM Turnpike Feeder Rd & Indrio Crossing 7:38 AM 8:38 AM 9:38 AM 10:38 AM 11:38 AM 12:38 PM 7:41 AM 8:41 AM 9:41 AM 10:41 AM 11:41 AM 12:41 PM 1:41 PM 2:41 PM 3:41 PM 4:41 PM 5:41 PM N Kings Hwy & Indrio Crossing St Lucie Blvd & North US 1 7:47 AM 8:47 AM 9:47 AM 10:47 AM 11:47 AM 12:47 PM 1:47 PM 2:47 PM 3:47 PM 4:47 PM 5:47 PM 7:52 AM 8:52 AM 9:52 AM 10:52 AM 11:52 AM 12:52 PM 1:52 PM 2:52 PM 3:52 PM 4:52 PM 5:52 PM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 12:00 PM 1:00 PM , 2:00 PM 3:00 PM 4:00 PM 5:00 PM 6:00 PM

ROUTE 8 NORTHBOUND

SE Deacon Ave & SE Belvedere St 7:00 AM 8:00 AM 9:00 AM 10:00 AM 3:00 PM 4:00 PM 5:00 PM 6:00 PM SW Airoso Blvd & Crosstown Pkwy 5:04 PM 6:04 PM 7:04 AM 8:04 AM 9:04 AM 10:04 AM 3:04 PM 4:04 PM NW Airoso Blvd & Prima Vista Blvd 5:06 PM 6:06 PM NW, Airoso Blvd & Floresta Blvd 7:16 AM 8:16 AM 9:16 AM 10:16 AM 5:16 PM 6:16 PM 3:16 PM 4:16 PM 5:19 PM 6:19 PM NWISt James Drive & St. James Blvd 7:19 AM 8:19 AM 9:19 AM 10:19 AM 4:19 PM W Midway Road & S 25th St 5:20 PM 6:20 PM 7:20 AM 8:20 AM 9:20 AM 10:20 AM 3:20 PM 4:20 PM Edwards Road & S 25th St 5:30 PM 6:30 PM 7:30 AM 8:30 AM 9:30 AM 10:30 AM 3:30 PM 4:30 PM Virginia Ave & S 25th St 7:38 AM 8:38 AM 9:38 AM 10:38 AM 3:38 PM 4:38 PM 5:38 PM 6:38 PM Frist Blvd & S 25th St 5:41 PM 6:41 PM 7:41 AM 8:41 AM 9:41 AM 10:41 AM 3:41 PM 4:41 PM 7:47 AM 8:47 AM 9:47 AM 10:47 AM 3:47 PM Soltman Ave & S 25th St Delaware Ave & S 25th St 7:52 AM 8:52 AM 9:52 AM 10:52 AM 3:52 PM 4:52 PM 5:52 PM 6:52 PM 8:00 AM 9:00 AM 10:00 AM 11:00 AM 4:00 PM 5:00 PM Avenue D & N 8th St 6:00 PM 7:00 PM

ROUTE 8 SOUTHBOUND 7:00 AM 8:00 AM 9:00 AM 10:00 AM 3:00 PM 4:00 PM 5:00 PM 6:00 PM

Avenue D & 24th St S 25th St & Citrus Avenue S 25th St & Indiana Avenue S 25th St & Ohio Avenue S 25th St & Virginia Avenue West S 25th St & Edwards Rd S 25th St & W Midway Road St James Blvd & NW St James Dr Floresta Blvd & NW Airoso Blvd Prima Vista Blvd & NW Airoso Blvd Crosstown Pkwy & SW Airoso Blvd SE Deacon Ave & SE Belvedere St

Juanita Ave E. 21st Ct

Juanita Ave & 25th St

Avenue Q & N 27th St

Avenue P & N 29th St

Avenue L & N 29 St

Avenue I & N 29th St

Avenue I & N 24th St

Avenue I & N 18th St

Avenue O & N 17th St

Avenue O & N 13th St

Avenue H & N 13th St

Avenue H & 10th St

Avenue G & N 7th St

Avenue D & N 8th St







WELCOME!

Welcome to the Area Regional Transit (ART) serving the community of St. Lucie County. We will make every effort to ensure that your trip is a great one!

ART buses stop only at designated bus stops. To find the stop closest to you, check the route map or call Customer Service.

Please arrive at your stop five minutes ahead of schedule. Our drivers make every attempt to be at a stop at the designated time, but traffic flow and weather conditions may cause slight variations in schedule times.

RIDING WITH US

- No smoking, eating or drinking on the bus.
- Passengers must be able to carry on any packages. If using a shopping aid, you must be able to carry it on the bus.
- You must wear shoes and a shirt.
- You may use your cell phone, radio or CD player with headphones only and at a low
- Cell phone conversations shall not distract drivers or other passengers.
- No motorized or electric bikes on bike racks.
- No bikes allowed inside bus.
- No pets are allowed except for trained personal assistance animals.
- Do not talk to drivers while they are driving the bus.

 Cursing or the use of profanity or vandalism will not be tolerated on the bus.

SW Airoso Blvd & SW Eyerly Ave

- Please leave the front seats of the bus for those riders who are elderly or disabled.
- Wait until the bus comes to a complete stop before standing.
- All service is wheelchair accessible. Lift will be deployed only for wheelchairs.

SERVICE SCHEDULE

Routes 1, 2, 3, 4, 5 and 6 operate from 6am to 8pm Monday - Friday, Saturday from 8am to 12pm and 1pm to 4pm. **Route 7** operates from 7am to 6pm Monday - Friday only. **Route 8** operates from 7am to 11am and 3pm to 7pm Monday - Friday only. No service is provided on Sundays, New Year's Day, Memorial Day, US Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

FARE FREE **CONTACT US**

Website www.SLCArt.com **Customer Service** (772) 462-1778 Lost & Found (772) 462-1778 Customer Service Representatives are available Monday — Friday, 8 am - 5 pm except holidays.

BIENVENIDO!

Bienvenido al Area Regional Transit (ART), que sirve al, condado de St. Lucie. Haremos el mayor esfuerzo en garantizarle un viaje estupendo. Los autobuses del ART solo se detienen en paradas designadas. Para encontrar la parada más cercana, verifique el mapa de ruta o llame a Servicio al cliente.

Por favor, llegue a la parada cinco minutos antes del horario. Nuestros conductores hacen todo lo posible para llegar a la parada al horario designado, pero el flujo de trafico y las condiciones climaticas pueden producir leves variaciones en los horarios.

CUANDO VIAJA CON NOSOTROS

- No se permite fumar, comer ni beber en el autobús
- Los pasajeros deben ser capaces de cargar sus paquetes. Si utiliza alga para asistirlo a llevar sus compras, usted debe ser capaz de subirlo al
- Se requiere llevar zapatos y camisa puestos.
- Solo se permite uso de teléfono celular, radio o reproductor de CD con audifonos o a bajo volumen. Las conversaciones de teléfono celular no deberán distraer al conductor o a los otros pasajeros.
- No se permiten bicicletas eléctricas o motorizadas en las monturas de bicicleta. No se permiten bicicletas dentro del autobús.
- No se permiten animales, excepto animales

- entrenados para asistencia personal.
- No hable al conductor meintras maneja. No se tolerará lenguaje profano, obsceno o
- vandalismo en el autobús. Por favor deje los asientos delanteros del autobús libres para los pasajeros de mayores o
- con incapacidades fisicas.
- Espere a que el autobús se detenga completamente para ponerse de pie.
- Todos los servicios tienen capacidad para sillas de ruedas. El ascensor se empleará solo para sillas de ruedas.

HORARIO DEL SERVICIO

Rutas 1, 2, 3, 4, 5 y 6 operan entre las horas de 6am a 8pm de Lunes a Vienes. Y los sabados entre las horas de 8am a 12pm / 1pm a 4pm. **Ruta 7** operan unicamente entre las horas de 7am a 6pm de lunes a Viernes. **Ruta 8** opera de 7am a 11am y 3pm a 7pm de lunes a viernes solamente. No proveemos servicio los domingos, El Dia Año Nuevo, Memorial Day, Dia de Independencia US, Dia del Trabajo, Dia de Acción de Gracias y el Dia de Navidad.

PASEOS GRATIS CONTACTENOS

Pagina de la red_ www.SLCArt.com Servicio al Cliente (772) 462-1778 Objetos perdidos (772) 462-1778 Los Representantes de Servicio al Cliente están a su disposición de Lunes a Viernes, de 7am a 5pm con excepción de los dias feriados.





Routes & Schedule



Area Regional Transit (ART) is the St. Lucie County public transit system with bus service on eight fixed routes.

ART buses operate weekdays from 6:00am through 8:00pm.

In addition, Saturday service is offered from 8:00am until 4:00pm.

ART Fixed-Route, Paratransit, and Microtransit services are free for everyone.

ART Fiks-Route, Paratransit, ak sèvis Microtransit yo gratis pou tout moun.

Los servicios ART Fixed-Route, Paratransit y Microtransit son gratuitos para todos.

Visit SLCart.org for more information!



| Treasure Coast Mall | 6:00 7:00 | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 2:0 | 0 3:00 | 4:00 | 5:00 | 6:00 | 7:00 | - | Okeechobee Rd & Peters Rd | 6:30 | 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 2:30 3:30 | 4:30 | 5:30 | 6:30 7:30 |
|---|-----------|------|-------|-------|-------|-------|----------------------|--------|------|------|------|------|-------------|--|------|------|------|-------|-------|-------|-------|----------------|------|--------|-----------|
| SE Lennard Rd & US Hwy 1 | | | | | | | 1:05 2:0 | | | | | | S | Okeechobee Rd & Darter Ct | | | | | | | | 1:33 2:33 3:33 | | | |
| Jennings Rd & US Hwy 1 | 6:10 7:10 | | | | | | 1:10 2:1 | | | | | | EA | Okeechobee Rd & McNeil Rd - S | | | 8:36 | | | | | 1:36 2:36 3:36 | | | |
| SE Tiffany Ave & SE Hillmoor Dr | 6:13 7:13 | | | | | | 1:13 2:1 | | | | | | | Virginia Ave & 30th St | | | | | | | | 1:39 2:39 3:39 | | | |
| ■ Walton Rd & US Hwy 1 | 6:20 7:20 | | | | | | 1:20 2:2 | | | | | | ų | Virginia Ave & 23rd St | | | | | | | | 1:41 2:41 3:41 | | | |
| SE Huffman Rd & US Hwy 1 | 6:23 7:23 | | | | | | 1:23 2:2 | | | | | | | Frist Blvd & S 23rd St | | | | | | | | 1:43 2:43 3:43 | | | |
| | 6:26 7:26 | | | | | | 1:26 2:2 | | | | | | 5 | Birch St & Ormond Ave | | | | | | | | 1:44 2:44 3:44 | | | |
| Savannah Club Blvd & US Hwy 1 Spanish Lakes Rd E & US Hwy 1 | 6:29 7:29 | | | | | | 1:29 2:2 | | | | | | ~ | S 21st St & Kaufman Ave | | | 8:46 | | | | | 1:46 2:46 3:46 | | | |
| Prima Vista Blvd & US Hwy 1 | | | | | | | 1:30 2:3 | | | | | | | Okeechobee Rd & Kaufman Ave | | | 8:48 | | | | | 1:48 2:48 3:48 | | | |
| | 6:30 7:30 | | | | | | | | | | | | | Delaware Ave & S 15th St | | | | | | | | 1:51 2:51 3:51 | | | |
| US Hwy 1 & Rio Mar Dr - N | 6:35 7:35 | | | | | | 1:35 2:3 | | | | | | | Delaware Ave & Beach Ct | | | | | | | | 1:53 2:53 3:53 | | | |
| Kitterman Rd E & US Hwy 1 | 6:38 7:38 | | | | | | 1:38 2:3 | | | | | | | N 7th St & Avenue B | | | | | | | | 1:56 2:56 3:56 | | | |
| Midway Rd -E & US Hwy 1 | 6:41 7:41 | | | | | | 1:41 2:4 | | | | | | | | | | | | | | | | | | |
| US Hwy 1 & Tumblin Kling Rd N | 6:43 7:43 | | | | | | 1:43 2:4 | | | | | | | Avenue D & N 8th St | 7.00 | 8.00 | 9:00 | 10:00 | 11:00 | 12:00 | 1.00 | 2:00 3:00 4:00 | 5.00 | 0.00 | 7.00 8.00 |
| Dickson Dr & US Hwy 1 | 6:45 7:45 | | | | | | 1:45 2:4 | | | | | | | Avenue D & N 8th St | 6:00 | 7:00 | 0.00 | 0.00 | 10.00 | 11.00 | 12:00 | 1:00 2:00 3:00 | 4:00 | E-00 | 6.00 7.00 |
| Edwards Rd E & US Hwy 1 | 6:47 7:47 | | | | | | 1:47 2:4 | | | | | | S | | | | | | | | | | | | |
| Indian Hills Dr & US Hwy 1 | 6:50 7:50 | | | | | | 1:50 2:5 | | | | | | Æ | Orange Ave & N 9th St | | | | | | | | 1:02 2:02 3:02 | | | |
| US Hwy 1 & Ohio Ave E | 6:53 7:53 | | | | | | 1:53 2:5 | | | | | | 5 | Orange Ave & N 15th St | | | | | | | | 1:03 2:03 3:03 | | | |
| Atlantic Ave & US Hwy 1 | | | | | | | 1:55 2:5 | | | | | | | Orange Ave & N 24th St | | | | | | | | 1:05 2:05 3:05 | | | |
| Avenue D & N 8th St | 7:00 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 | 2:00 3:0 | 0 4:00 | 5:00 | 6:00 | 7:00 | 8:00 | 끧 | Orange Ave & S 32nd St | | | | | | | | 1:07 2:07 3:07 | | | |
| | | | | | | | | | | | | | 5 | Delaware Ave & 32nd St | | | | | | | | 1:10 2:10 3:10 | | | |
| Avenue D & N 8th St | | | | | | | 1:00 2:0 | | | | | | 0 | Meadow Ln & S 33rd St | | | | | | | | 1:12 2:12 3:12 | | | |
| AE Backus Ave & US Hwy 1 | 6:03 7:03 | | | | | | 1:03 2:0 | | | | | | ~ | Okeechobee Rd & S 33rd St | | | | | | | | 1:15 2:15 3:15 | | | |
| Citrus Ave & US Hwy 1 | 6:06 7:06 | 8:06 | 9:06 | 10:06 | 11:06 | 12:06 | 1:06 2:0 | 6 3:06 | 4:06 | 5:06 | 6:06 | 7:06 | | Okeechobee Rd & Hartman Rd | 6:18 | 7:18 | 8:18 | 9:18 | 10:18 | 11:18 | 12:18 | 1:18 2:18 3:18 | 4:18 | 5:18 | 6:18 7:18 |
| Ohio Ave W & US Hwy 1 | 6:08 7:08 | 8:08 | 9:08 | 10:08 | 11:08 | 12:08 | 1:08 2:0 | 8 3:08 | 4:08 | 5:08 | 6:08 | 7:08 | | Okeechobee Rd & McNeil Rd N | 6:21 | 7:21 | 8:21 | 9:21 | 10:21 | 11:21 | 12:21 | 1:21 2:21 3:21 | 4:21 | 5:21 | 6:21 7:21 |
| Virginia Ave & US Hwy 1 | 6:09 7:09 | 8:09 | 9:09 | 10:09 | 11:09 | 12:09 | 1:09 2:0 | 9 3:09 | 4:09 | 5:09 | 6:09 | 7:09 | | Wheeler Ter & Okeechobee Rd | 6:25 | 7:25 | 8:25 | 9:25 | 10:25 | 11:25 | 12:25 | 1:25 2:25 3:25 | 4:25 | 5:25 | 6:25 7:25 |
| Gardenia Ave & US Hwy 1 | 6:12 7:12 | 8:12 | 9:12 | 10:12 | 11:12 | 12:12 | 1:12 2:1 | 2 3:12 | 4:12 | 5:12 | 6:12 | 7:12 | | Peters Road & Okeechobee Rd | 6:30 | 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 2:30 3:30 | 4:30 | 5:30 | 6:30 7:30 |
| US Hwy 1 & Edwards Rd W | 6:14 7:14 | 8:14 | 9:14 | 10:14 | 11:14 | 12:14 | 1:14 2:1 | 4 3:14 | 4:14 | 5:14 | 6:14 | 7:14 | | | | | | | | | | | | | |
| Farmers Market Rd & US Hwy 1 | 6:18 7:18 | 8:18 | 9:18 | 10:18 | 11:18 | 12:18 | 1:18 2:1 | 8 3:18 | 4:18 | 5:18 | 6:18 | 7:18 | 7.4 | SE Deacon Ave & SE Belvedere St | 6:00 | 7:00 | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 2:00 3:00 | 4:00 | 5:00 | 6:00 7:00 |
| Tumblin Kling Rd S & US Hwy 1 | 6:21 7:21 | 8:21 | 9:21 | 10:21 | 11:21 | 12:21 | 1:21 2:2 | 1 3:21 | 4:21 | 5:21 | 6:21 | 7:21 | AS | SE PSL Blvd & SE Stargrass St | 6:10 | 7:10 | 8:10 | 9:10 | 10:10 | 11:10 | 12:10 | 1:10 2:10 3:10 | 4:10 | 5:10 | 6:10 7:10 |
| US Hwy 1 & Midway Rd -W | 6:24 7:24 | 8:24 | 9:24 | 10:24 | 11:24 | 12:24 | 1:24 2:2 | 4 3:24 | 4:24 | 5:24 | 6:24 | 7:24 | | SE PSL Blvd & SE Sherlock Ln | 6:12 | 7:12 | 8:12 | 9:12 | 10:12 | 11:12 | 12:12 | 1:12 2:12 3:12 | 4:12 | 5:12 | 6:12 7:12 |
| US Hwy 1 & Kitterman Rd W | 6:27 7:27 | 8:27 | 9:27 | 10:27 | 11:27 | 12:27 | 1:27 2:2 | 7 3:27 | 4:27 | 5:27 | 6:27 | 7:27 | 4 | SE PSL Blvd & SE Bordeaux Ct | 6:14 | 7:14 | 8:14 | 9:14 | 10:14 | 11:14 | 12:14 | 1:14 2:14 3:14 | 4:14 | 5:14 | 6:14 7:14 |
| Rio Mar Dr S & US Hwy 1 | 6:28 7:28 | 8:28 | 9:28 | 10:28 | 11:28 | 12:28 | 1:28 2:2 | 8 3:28 | 4:28 | 5:28 | 6:28 | 7:28 | - 94 | SE PSL Blvd & SE Morningside Blvd | 6:16 | 7:16 | 8:16 | 9:16 | 10:16 | 11:16 | 12:16 | 1:16 2:16 3:16 | 4:16 | 5:16 | 6:16 7:16 |
| S Entrata Ave & US Hwy 1 | 6:30 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 2:3 | 0 3:30 | 4:30 | 5:30 | 6:30 | 7:30 | 5 | SE PSL Blvd & SE Morningside Blvd | 6:19 | 7:19 | 8:19 | 9:19 | 10:19 | 11:19 | 12:19 | 1:19 2:19 3:19 | 4:19 | 5:19 | 6:19 7:19 |
| US Hwy 1 & Spanish Lakes Rd W | 6:34 7:34 | 8:34 | 9:34 | 10:34 | 11:34 | 12:34 | 1:34 2:3 | 4 3:34 | 4:34 | 5:34 | 6:34 | 7:34 | 0 | Walmart & US Hwy 1 | 6:20 | 7:20 | 8:20 | 9:20 | 10:20 | 11:20 | 12:20 | 1:20 2:20 3:20 | 4:20 | 5:20 | 6:20 7:20 |
| La Buona Vita Dr & US Hwy 1 | 6:36 7:36 | 8:36 | 9:36 | 10:36 | 11:36 | 12:36 | 1:36 2:3 | 6 3:36 | 4:36 | 5:36 | 6:36 | 7:36 | \sim | SE Lennard Rd & US 1 | 6:22 | 7:22 | 8:22 | 9:22 | 10:22 | 11:22 | 12:22 | 1:22 2:22 3:22 | 4:22 | 5:22 | 6:22 7:22 |
| US Hwy 1 & SE Huffman Rd W | | | | | | | 1:37 2:3 | | | | | | | SE Lennard Rd & SE Mariposa Ave | 6:23 | 7:23 | 8:23 | 9:23 | 10:23 | 11:23 | 12:23 | 1:23 2:23 3:23 | 4:23 | 5:23 | 6:23 7:23 |
| Veteran's Memorial Pkwy & US Hwy 1 | 6:38 7:38 | | | | | | 1:38 2:3 | | | | | | | SE Lennard Rd & SE Melaleuca Blvd | 6:25 | 7:25 | 8:25 | 9:25 | 10:25 | 11:25 | 12:25 | 1:25 2:25 3:25 | 4:25 | 5:25 | 6:25 7:25 |
| SE Lyngate Dr W & US Hwy 1 | | | | | | | 1:45 2:4 | | | | | | | SE Lennard Rd & SE Grand Ave | | | | | | | | 1:27 2:27 3:27 | | | |
| US Hwy 1 & SE Jennings Rd W | 6:50 7:50 | | | | | | 1:50 2:5 | | | | | | | SE Lennard Rd & SE Avalon Ave | | | | | | | | 1:28 2:28 3:28 | | | |
| Walmart & US Hwy 1 | | | | | | | 1:55 2:5 | | | | | | | | | | | | | | | 1 | | | |
| Treasure Coast Mall | 7:00 8:00 | | | | | | | | | | | | - | SE Lennard Rd & SE Avalon Ave | 6:28 | 7:28 | 8:28 | 9:28 | 10:28 | 11:28 | 12:28 | 1:28 2:28 3:28 | 4:28 | 5:28 | 6:28 7:28 |
| Treasure Coast Maii | 7.00 0.00 | 9.00 | 10.00 | 11.00 | 12.00 | 1.00 | 2.00 3.0 | 0 4.00 | J.00 | 0.00 | 7.00 | 0.00 | ES. | SE Tiffany Ave & Village Green Dr | | | 8:29 | | | | | 1:29 2:29 3:29 | | | |
| Hwy A1A & North US 1 | 6:35 7:35 | 8:35 | 9:35 | 10:35 | 11:35 | 12:35 | 1:35 2:3 | 5 3:35 | 4:35 | 5:35 | 6:35 | 7:35 | > | SE Village Green Dr & SE Royal Green Cir N | 6:30 | 7:30 | 8:30 | | | | | | | | |
| Juanita Ave E. 21st Ct | | | | | | | 1:37 2:3 | | | | | | > | SE Civic Center Pl & Walton Rd | | | | | | | | 1:32 2:32 3:32 | | | |
| Juanita Ave & 25th St | | | | | | | | | | | | | | | | | | | | | | 1:34 2:34 3:34 | | | |
| N | | | | | | | 1:40 2:4 | | | | | | F | SE Lyngate Dr W & US 1 | | | | | | | | 1:37 2:37 3:37 | | | |
| Avenue Q & N 27th St | | | | | | | 1:41 2:4 | | | | | | \supseteq | US Hwy 1 & SE Jennings Rd W | | | | | | | | 1:40 2:40 3:40 | | | |
| Avenue P & N 29th St | 6:42 7:42 | 8:42 | 9:42 | 10:42 | 11:42 | 12:42 | 1:42 2:4 | 2 3:42 | 4:42 | 5:42 | 6:42 | 7:42 | 0 | SE PSL Blvd & SE Delano Rd | | | | | | | | 1:46 2:46 3:46 | | | |
| Avenue L & N 29 St | 6:45 7:45 | 8:45 | 9:45 | 10:45 | 11:45 | 12:45 | 1:45 2:4 | 5 3:45 | 4:45 | 5:45 | 6:45 | 7:45 | - | SE PSL Blvd & SE Montauk St | | | | | | | | 1:48 2:48 3:48 | | | |
| Avenue I & N 29th St | 6:45 7:45 | 8:45 | 9:45 | 10:45 | 11:45 | 12:45 | 1:45 2:4 | 5 3:45 | 4:45 | 5:45 | 6:45 | 7:45 | | SE PSL Blvd & SE Shipping Rd | | | | | | | | 1:49 2:49 3:49 | | | |
| Avenue I & N 24th St | 6:47 7:47 | 8:47 | 9:47 | 10:47 | 11:47 | 12:47 | 1:47 2:4 | 7 3:47 | 4:47 | 5:47 | 6:47 | 7:47 | | | | | | | | | | | | | |
| Avenue I & N 18th St | 6:48 7:48 | 8:48 | 9:48 | 10:48 | 11:48 | 12:48 | 1:48 2:4 | 8 3:48 | 4:48 | 5:48 | 6:48 | 7:48 | | SE PSL Blvd & SE Midport Rd | | | | | | | | 1:51 2:51 3:51 | | | |
| Avenue O & N 17th St | 6:50 7:50 | | | | | | 1:50 2:5 | | | | | | | SE PSL Blvd & Floresta Dr (West) | | | | | | | | 1:53 2:53 3:53 | | | |
| Avenue O & N 13th St | | | | | | | 1:52 2:5 | | | | | | | SE Deacon Ave & SE Belvedere St | 7.00 | 0.00 | 5.00 | 10.00 | 11.00 | 12.00 | 1.00 | 2:00 3:00 4:00 | 3.00 | 0.00 | 7.00 6:00 |
| Avenue H & N 13th St | | | | | | | 1:54 2:5 | | | | | | | CEDanas Av. O.CED L. L. S. | C-22 | 7.00 | 0.00 | 0.00 | 40.00 | 44.00 | 12.22 | 4.00 000 | 4.00 | F. 0.0 | C.00 7.55 |
| | | | | | | | | | | | | | ST | SE Deacon Ave & SE Belvedere St | | | | | | | | 1:00 2:00 3:00 | | | |
| Avenue H & 10th St | | | | | | | 1:56 2:5 | | | | | | 4 | SW PSL Blvd & SW Best St | | | | | | | | 1:02 2:02 3:02 | | | |
| Avenue G & N 7th St | | | | | | | 1:58 2:5 | | | | | | | SW PSL Blvd & SW Trenton Ln | | | | | | | | 1:04 2:04 3:04 | | | |
| Avenue D & N 8th St | 7:00 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 | 2:00 3:0 | 0 4:00 | 5:00 | 6:00 | 7:00 | 8:00 | 111 | SW PSL Blvd & SW Cameo Blvd - West | | | | | | | | 1:07 2:07 3:07 | | | |
| | | | | | | | | | | | | | F | SW PSL Blvd & SW Sansom Ln - West | | | 8:09 | | | | | 1:09 2:09 3:09 | | | |
| Avenue D & N 8th St | | | | | | | 1:00 2:0 | | | | | | Š | SW PSL Blvd & SW Dalton Ave- West | | | | | | | | 1:12 2:12 3:12 | | | |
| Avenue D & 16th St | | | | | | | 1:02 2:0 | | | | | | 0 | SW PSL Blvd & SW Aviation Ave | 6:14 | 7:14 | 8:14 | 9:14 | 10:14 | 11:14 | 12:14 | 1:14 2:14 3:14 | 4:14 | 5:14 | 6:14 7:14 |
| Avenue D & 24th St | 6:03 7:03 | 8:03 | 9:03 | 10:03 | 11:03 | 12:03 | 1:03 2:0 | 3 3:03 | 4:03 | 5:03 | 6:03 | 7:03 | - | SW Gatlin Blvd & SW Dakota St | 6:17 | 7:17 | 8:17 | 9:17 | 10:17 | 11:17 | 12:17 | 1:17 2:17 3:17 | 4:17 | 5:17 | 6:17 7:17 |
| Avenue D & N 31st St | 6:05 7:05 | 8:05 | 9:05 | 10:05 | 11:05 | 12:05 | 1:05 2:0 | 5 3:05 | 4:05 | 5:05 | 6:05 | 7:05 | | SW Gatlin Blvd & SW Import Dr | 6:20 | 7:20 | 8:20 | 9:20 | 10:20 | 11:20 | 12:20 | 1:20 2:20 3:20 | 4:20 | 5:20 | 6:20 7:20 |
| Avenue G & N 39th St | 6:07 7:07 | 8:07 | 9:07 | 10:07 | 11:07 | 12:07 | 1:07 2:0 | 7 3:07 | 4:07 | 5:07 | 6:07 | 7:07 | | SW Gatlin Blvd & SW Savage Blvd | 6:23 | 7:23 | 8:23 | 9:23 | 10:23 | 11:23 | 12:23 | 1:23 2:23 3:23 | 4:23 | 5:23 | 6:23 7:23 |
| Avenue Q & N 39th St | 6:09 7:09 | 8:09 | 9:09 | 10:09 | 11:09 | 12:09 | 1:09 2:0 | 9 3:09 | 4:09 | 5:09 | 6:09 | 7:09 | | | | | | | | | | | | | |
| Avenue Q & N 49th St | 6:12 7:12 | 8:12 | 9:12 | 10:12 | 11:12 | 12:12 | 1:12 2:1 | 2 3:12 | 4:12 | 5:12 | 6:12 | 7:12 | H | SW Tradition Pkwy & SW Village Point | 6:32 | 7:32 | 8:32 | 9:32 | 10:32 | 11:32 | 12:32 | 1:32 2:32 3:32 | 4:32 | 5:32 | 6:32 7:32 |
| Juanita Ave & 47th St | 6:15 7:15 | 8:15 | 9:15 | 10:15 | 11:15 | 12:15 | 1:15 2:1 | 5 3:15 | 4:15 | 5:15 | 6:15 | 7:15 | ES | SW Gatlin Blvd & SW Fondura Rd | 6:34 | 7:34 | 8:34 | 9:34 | 10:34 | 11:34 | 12:34 | 1:34 2:34 3:34 | 4:34 | 5:34 | 6:34 7:34 |
| Juanita Ave. & Essex Dr | 6:18 7:18 | 8:18 | 9:18 | 10:18 | 11:18 | 12:18 | 1:18 2:1 | 8 3:18 | 4:18 | 5:18 | 6:18 | 7:18 | | SW Gatlin Blvd & Walmart | 6:35 | 7:35 | 8:35 | 9:35 | 10:35 | 11:35 | 12:35 | 1:35 2:35 3:35 | 4:35 | 5:35 | 6:35 7:35 |
| Harson Way & St Lucie Blvd - N | 6:20 7:20 | 8:20 | 9:20 | 10:20 | 11:20 | 12:20 | 1:20 2:2 | 0 3:20 | 4:20 | 5:20 | 6:20 | 7:20 | 15 | SW Gatlin Blvd & SW Savona Blvd | 6:40 | 7:40 | 8:40 | 9:40 | 10:40 | 11:40 | 12:40 | 1:40 2:40 3:40 | 4:40 | 5:40 | 6:40 7:40 |
| St Lucie Blvd N & Industrial 33rd St -N | 6:22 7:22 | 8:22 | 9:22 | 10:22 | 11:22 | 12:22 | 1:22 2:2 | 2 3:22 | 4:22 | 5:22 | 6:22 | 7:22 | ш | SW PSL Blvd & SW Tulip Blvd | 6:43 | 7:43 | 8:43 | 9:43 | 10:43 | 11:43 | 12:43 | 1:43 2:43 3:43 | 4:43 | 5:43 | 6:43 7:43 |
| St Lucie Blvd & Curtis King Blvd | 6:24 7:24 | 8:24 | 9:24 | 10:24 | 11:24 | 12:24 | 1:24 2:2 | 4 3:24 | 4:24 | 5:24 | 6:24 | 7:24 | | SW PSL Blvd & Dalton Ave (East) | 6:46 | 7:46 | 8:46 | 9:46 | 10:46 | 11:46 | 12:46 | 1:46 2:46 3:46 | 4:46 | 5:46 | 6:46 7:46 |
| | 6:27 7:27 | | | | | | | | | | | | 0 | | | | | | | | | 1:48 2:48 3:48 | | | |
| Industrial 33rd St & St Lucie Blvd - S | | | | | | | | | | | | | | SW PSL Blvd & Cameo Blvd East | 6:50 | 7:50 | 8:50 | 9:50 | 10:50 | 11:50 | 12:50 | 1:50 2:50 3:50 | 4.50 | E-E0 | 6:50 7:50 |
| | 6:28 7:28 | 8:28 | 9:28 | 10:28 | 11:28 | 12:28 | 1.20 2.2 | 0 3.20 | 7.20 | | | | | 511 1 52 511 a a cameo 511 a cast | 0.00 | | | | | | | 1.50 2.50 5.50 | 4.50 | 5.50 | 0.00 7.00 |
| St Lucie Blvd S & Harson Way - S | | | | | | | | | | | | | | SW PSL Blvd & SE Bayshore Blvd | | | 8:52 | 9:52 | | 11:52 | | 1:52 2:52 3:52 | | | |
| | 6:29 7:29 | 8:29 | 9:29 | 10:29 | 11:29 | 12:29 | 1:29 2:2 1:35 2:3 | 9 3:29 | 4:29 | 5:29 | 6:29 | 7:29 | | | 6:52 | 7:52 | | | 10:52 | | 12:52 | | 4:52 | 5:52 | 6:52 7:52 |

| ST | NW University Blvd & NW Peacock Blvd | 6:00 | 7:00 | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 | 2:00 | 3:00 | 4:00 | 5:00 | 6:00 | 7:00 |
|-----------|--|------|--------------|--------------|--------------|--------|---------|----------------|------|--------|--------|--------------|--------------|--------------|--------------|
| V | NW Peacock Blvd & NW Business Center Dr | 6:01 | 7:01 | 8:01 | 9:01 | 10:01 | 11:01 | 12:01 | 1:01 | 2:01 | 3:01 | 4:01 | 5:01 | 6:01 | 7:01 |
| ш | NW Courtyard Cir & NW Peacock Blvd | 6:03 | 7:03 | 8:03 | 9:03 | 10:03 | 11:03 | 12:03 | 1:03 | 2:03 | 3:03 | 4:03 | 5:03 | 6:03 | 7:03 |
| E 6 | NW Courtyard Cir South | 6:05 | 7:05 | 8:05 | 9:05 | 10:05 | 11:05 | 12:05 | 1:05 | 2:05 | 3:05 | 4:05 | 5:05 | 6:05 | 7:05 |
| | Brandywine Ln & Holley Tree Trail | 6:09 | 7:09 | 8:09 | 9:09 | 10:09 | 11:09 | 12:09 | 1:09 | 2:09 | 3:09 | 4:09 | 5:09 | 6:09 | 7:09 |
| \supset | Champions Way & Reserve Blvd | 6:12 | 7:12 | 8:12 | 9:12 | 10:12 | 11:12 | 12:12 | 1:12 | 2:12 | 3:12 | 4:12 | 5:12 | 6:12 | 7:12 |
| RO | St Lucie W Blvd & Walmart | 6:24 | 7:24 | 8:24 | 9:24 | 10:24 | 11:24 | 12:24 | 1:24 | 2:24 | 3:24 | 4:24 | 5:24 | 6:24 | 7:24 |
| | Lake Charles Blvd & NW Lake Whitney Pl | 6:26 | 7:26 | 8:26 | 9:26 | 10:26 | 11:26 | 12:26 | 1:26 | 2:26 | 3:26 | 4:26 | 5:26 | 6:26 | 7:26 |
| | SW Chamber Court & SW California Blvd | 6:28 | 7:28 | 8:28 | 9:28 | 10:28 | 11:28 | 12:28 | 1:28 | 2:28 | 3:28 | 4:28 | 5:28 | 6:28 | 7:28 |
| | St Lucie W Blvd & SW Bethany Dr | 6:30 | 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 | 2:30 | 3:30 | 4:30 | 5:30 | 6:30 | 7:30 |
| | St Lucie W Blvd & SW Cashmere Blvd | 6:32 | 7:32 | 8:32 | 9:32 | 10:32 | 11:32 | 12:32 | 1:32 | 2:32 | 3:32 | 4:32 | 5:32 | 6:32 | 7:32 |
| | Prima Vista Blvd & SW Peach Street (East) | 6:35 | 7:35 | 8:35 | 9:35 | 10:35 | 11:35 | 12:35 | 1:35 | 2:35 | 3:35 | 4:35 | 5:35 | 6:35 | 7:35 |
| | Prima Vista Blvd & SW Dorchester St | 6:39 | 7:39 | 8:39 | 9:39 | 10:39 | 11:39 | 12:39 | 1:39 | 2:39 | 3:39 | 4:39 | 5:39 | 6:39 | 7:39 |
| | NW Prima Vista Blvd & SW Ravenswood Ln | 6:43 | 7:43 | 8:43 | 9:43 | 10:43 | 11:43 | 12:43 | 1:43 | 2:43 | 3:43 | 4:43 | 5:43 | 6:43 | 7:43 |
| | SW Airoso Blvd & Lakehurst Dr | 6:46 | 7:46 | 8:46 | 9:46 | 10:46 | 11:46 | 12:46 | 1:46 | 2:46 | 3:46 | 4:46 | 5:46 | 6:46 | 7:46 |
| | SW Airoso Blvd & SW Eyerly Ave | 6:47 | 7:47 | 8:47 | 9:47 | 10:47 | 11:47 | 12:47 | 1:47 | 2:47 | 3:47 | 4:47 | 5:47 | 6:47 | 7:47 |
| | Crosstown Pkwy & SW Airoso Blvd | 6:48 | 7:48 | 8:48 | 9:48 | 10:48 | 11:48 | 12:48 | 1:48 | 2:48 | 3:48 | 4:48 | 5:48 | 6:48 | 7:48 |
| | SW Airoso Blvd & SW Voltair Ter | 6:49 | 7:49 | 8:49 | 9:49 | 10:49 | 11:49 | 12:49 | 1:49 | 2:49 | 3:49 | 4:49 | 5:49 | 6:49 | 7:49 |
| | SW Airoso Blvd & SW Thornhill Dr | 6:50 | 7:50 | 8:50 | 9:50 | 10:50 | 11:50 | 12:50 | 1:50 | 2:50 | 3:50 | 4:50 | 5:50 | 6:50 | 7:50 |
| | SW Airoso Blvd & SW Christmas Ter | 6:52 | 7:52 | 8:52 | 9:52 | 10:52 | 11:52 | 12:52 | 1:52 | 2:52 | 3:52 | 4:52 | 5:52 | 6:52 | 7:52 |
| | SE Deacon Ave & SE Belvedere St | 7:00 | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 | 2:00 | 3:00 | 4:00 | 5:00 | 6:00 | 7:00 | 8:00 |
| | CE David Ave & CE Dalla Have Ci | 6.00 | 7.00 | 0.00 | 0.00 | 40.00 | 44.00 | 42.00 | 4.00 | 2.00 | 2.00 | 4.00 | F.00 | C-00 | 7.00 |
| ST | SE Deacon Ave & SE Belvedere St | 6:00 | 7:00 | 8:00 | 9:00 | | 11:00 | 12:00 | | 2:00 | | 4:00 | 5:00 | 6:00 | 7:00 |
| WE | SW Airoso Blvd & SE Pisces Ter | 6:01 | 7:01 | 8:01 | 9:01 | | 11:01 | 12:01 | | 2:01 | | 4:01 | 5:01 | 6:01 | 7:01 |
| | SW Airoso Blvd & SE Thornhill Dr | 6:03 | 7:03 | 8:03 | 9:03 | | 11:03 | 12:03 | | 2:03 | | 4:03 | 5:03 | 6:03 | 7:03 |
| 9 | SW Airoso Blvd & Voltair Ter | 6:07 | 7:07 | 8:07 | 9:07 | | 11:07 | 12:07 | | 2:07 | | 4:07 | 5:07 | 6:07 | 7:07 |
| ۳ | SW Airoso Blvd & N Crosstown Pkwy | 6:09 | 7:09 | 8:09 | 9:09 | | 11:09 | 12:09 | | 2:09 | | 4:09 | 5:09 | 6:09 | 7:09 |
| | SE Sandia Dr & Evergreen Ter | 6:11 | 7:11 7:13 | 8:11 8:13 | 9:11 9:13 | | 11:11 | 12:11 12:13 | | 2:11 | | 4:11 4:13 | 5:11 5:13 | 6:11 6:13 | 7:11 7:13 |
| 80 | SE Crosstown Pkwy & SE Preston Ln SE Floresta Dr & SE Cavern Ave | 6:15 | 7:15 | | | | 11:15 | | | 2:15 | | | | | 7:15 |
| | SE Floresta Dr & SE Caverii Ave | 6:17 | 7:17 | 8:15 8:17 | 9:15 9:17 | | 11:15 | 12:15 12:17 | | 2:17 | | 4:15 4:17 | 5:15 5:17 | 6:15 6:17 | 7:15 |
| | SE Floresta Dr & Prima Vista Blvd | 6:20 | 7:17 | 8:20 | 9:20 | | 11:20 | 12:17 | | 2:20 | | 4:17 | 5:20 | 6:20 | 7:17 |
| | Prima Vista Blvd & SE Naranja Ave (East) | | 7:22 | 8:22 | 9:22 | | 11:22 | 12:22 | | 2:22 | | 4:22 | | | 7:22 |
| | Prima Vista Blvd & Rio Mar Ct (East) | 6:24 | 7:24 | 8:24 | | | 11:24 | 12:24 | | 2:24 | | 4:24 | | 6:24 | 7:24 |
| | Rio Mar Dr S & US Hwy 1 | | 7:25 | 8:25 | | | 11:25 | 12:25 | | 2:25 | | | 5:25 | | 7:25 |
| | Prima Vista Blvd & US 1 | | 7:29 | | | 10:29 | | 12:29 | | | 3:29 | | | | |
| | Prima Vista Blvd & Rio Mar Ct (West) | | 7:31 | | | 10:31 | | 12:31 | | 2:31 | | | | 6:31 | |
| | Prima Vista Blvd & Naranja Ave (West) | 6:34 | 7:34 | 8:34 | | 10:34 | | 12:34 | | 2:34 | | 4:34 | 5:34 | | |
| | SE Floresta Dr & Prima Vista Blvd | 6:36 | 7:36 | 8:36 | | 10:36 | | 12:36 | | 2:36 | | | 5:36 | 6:36 | 7:36 |
| | NW Airoso Blvd & NW Prima Vista Blvd | 6:39 | 7:39 | 8:39 | | 10:39 | | 12:39 | | 2:39 | | 4:39 | 5:39 | 6:39 | 7:39 |
| | Prima Vista Blvd & NW Dorchester St | 6:41 | 7:41 | 8:41 | 9:41 | | 11:41 | 12:41 | | 2:41 | | 4:41 | 5:41 | 6:41 | 7:41 |
| | Prima Vista Blvd & NW Peach St (West) | 6:44 | 7:44 | 8:44 | 9:44 | | 11:44 | 12:44 | | 2:44 | | 4:44 | | 6:44 | |
| | St Lucie West Blvd & NW Cashmere Blvd | 6:46 | 7:46 | 8:46 | 9:46 | 10:46 | | 12:46 | | 2:46 | | 4:46 | 5:46 | | 7:46 |
| | St Lucie West Blvd & NW Bethany Dr | 6:48 | 7:48 | 8:48 | 9:48 | 10:48 | | 12:48 | | 2:48 | | 4:48 | | 6:48 | |
| | St Lucie West Blvd & SW Palm Drive | 6:50 | 7:50 | 8:50 | 9:50 | 10:50 | | 12:50 | | 2:50 | | 4:50 | 5:50 | | 7:50 |
| | NW County Club Dr & NW Amherst Dr | | 7:53 | 8:53 | 9:53 | 10:53 | | 12:53 | | 2:53 | | 4:53 | 5:53 | | 7:53 |
| | NW California Blvd & IRSC | 6:55 | 7:55 | 8:55 | 9:55 | | 11:55 | 12:55 | | 2:55 | | 4:55 | 5:55 | 6:55 | 7:55 |
| | NW University Blvd & NW Peacock Blvd | 7:00 | 8:00 | | | | 12:00 | 1:00 | | 3:00 | | 5:00 | | | 8:00 |
| | | | | | | | | | | | | | | | |
| _ | Avenue D & N 8th St | 7:00 | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | | 2:00 | 3:00 | 4:00 | 5:00 | | | |
| | N Causeway & North US 1 | 7:03 | 8:03 | 9:03 | 10:03 | 11:03 | 12:03 | | | 3:03 | 4:03 | 5:03 | | | |
| H | North US 1 & St Lucie Blvd | 7:04 | 8:04 | 9:04 | 10:04 | 11:04 | 12:04 | 1:04 | 2:04 | 3:04 | 4:04 | 5:04 | | | |
| | Turnpike Feeder Rd & N Kings Hwy | 7:16 | 8:16 | 9:16 | 10:16 | 11:16 | 12:16 | | | 3:16 | 4:16 | 5:16 | | | |
| 80 | Emerson Ave & Hibiscus Rd | 7:19 | 8:19 | 9:19 | 10:19 | 11:19 | 12:19 | | | 3:19 | 4:19 | 5:19 | | | |
| | Emerson Ave & Belleair Ave | 7:20 | 8:20 | 9:20 | 10:20 | 11:20 | 12:20 | 1:20 | 2:20 | 3:20 | 4:20 | 5:20 | | | |
| | Oslo Rd & 15th Ave SW | 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 | 2:30 | 3:30 | 4:30 | 5:30 | | | |
| S | Oslo Rd & 15th Ave SW | 7:30 | 8:30 | 9:30 | 10:30 | 11:30 | 12:30 | 1:30 | 2:30 | 3:30 | 4:30 | 5:30 | | | |
| _ | Turnpike Feeder Rd & Indrio Crossing | 7:38 | 8:38 | 9:38 | 10:38 | 11:38 | 12:38 | | 2:38 | 3:38 | 4:38 | 5:38 | | | |
| Η | N Kings Hwy & Indrio Crossing | 7:41 | 8:41 | 9:41 | 10:41 | 11:41 | 12:41 | 1:41 | 2:41 | 3:41 | 4:41 | 5:41 | | | |
| 5 | St Lucie Blvd & North US 1 | 7:47 | 8:47 | 9:47 | 10:47 | 11:47 | 12:47 | 1:47 | 2:47 | 3:47 | 4:47 | 5:47 | | | |
| 0 | Hwy A1A & North US 1 | 7:52 | 8:52 | 9:52 | 10:52 | 11:52 | 12:52 | 1:52 | 2:52 | 3:52 | 4:52 | 5:52 | | | |
| ~ | Avenue D & N 8th St | 8:00 | 9:00 | 10:00 | 11:00 | 12:00 | 1:00 | 2:00 | 3:00 | 4:00 | 5:00 | 6:00 | | | |
| | CE Doncon Avo 9 CE Dolondon Co | 2.00 | 0.00 | 10.00 | 2.00 | 4.00 - | .00 63 | 10 | | | 0 11 0 | h C+ | | | 7.00 |
| I | SE Deacon Ave & SE Belvedere St 7:00 8 | 5:00 | 9:00 | 10:00 | 3:00 | 4:00 5 | :00 6:0 | JU | Ave | enue D | & N 8t | n St | | | 7:00 8 |

SW Airoso Blvd & Crosstown Pkwy 7:04 8:04 9:04 10:04 3:04 4:04 5:04 6:04 NW Airoso Blvd & Prima Vista Blvd 7:06 8:06 9:06 10:06 3:06 4:06 5:06 6:06

NW Airoso Blvd & Floresta Blvd 7:16 8:16 9:16 10:16 3:16 4:16 5:16 6:16

NW St James Drive & St. James Blvd 7:19 8:19 9:19 10:19 3:19 4:19 5:19 6:19

₩ Midway Road & S 25th St 7:20 8:20 9:20 10:20 3:20 4:20 5:20 6:20

7:30 8:30 9:30 10:30 3:30 4:30 5:30 6:30

7:38 8:38 9:38 10:38 3:38 4:38 5:38 6:38

7:41 8:41 9:41 10:41 3:41 4:41 5:41 6:41

7:47 8:47 9:47 10:47 3:47 4:47 5:47 6:47

7:52 8:52 9:52 10:52 3:52 4:52 5:52 6:52

8:00 9:00 10:00 11:00 4:00 5:00 6:00 7:00

Edwards Road & S 25th St

Soltman Ave & S 25th St

Delaware Ave & S 25th St

Avenue D & N 8th St

Virginia Ave & S 25th St

Frist Blvd & S 25th St

TIMETABLE LEGEND

Morning

Morning

Afternoon

Saturday Only

All times are approximate. Please arrive 10 minutes before the listed times.

Tout tan apwoksimatif. Souple rive 10 minit anvan a make fwa.

Todas las veces son aproximadas. Por favor llegue 10 minutos antes de los horarios indicados.

If you have any questions or comments about this guide, please call (772) 462-1778.

please call (772) 462-1778.
Si ou gen nenpòt kesyon oswa kòmantè sou gid sa a, tanpri rele (772) 462-1778.

Si tiene alguna pregunta o comentario sobre esta guía, llame al (772) 462-1778.

| 00 3 | 3:00 4:00 5:00 6:00 | | | IId | ille ai (| 772)4 | 02-177 | о. | |
|----------|-----------------------------------|------|------|-------|-----------|-------|--------|------|------|
| I | Avenue D & N 8th St | 7:00 | 8:00 | 9:00 | 10:00 | 3:00 | 4:00 | 5:00 | 6:00 |
| _ | Avenue D & 24th St | 7:03 | 8:03 | 9:03 | 10:03 | 3:03 | 4:03 | 5:03 | 6:03 |
| 5 | S 25th St & Citrus Avenue | 7:04 | 8:04 | 9:04 | 10:04 | 3:04 | 4:04 | 5:04 | 6:04 |
| S | S 25th St & Indiana Avenue | 7:06 | 8:06 | 9:06 | 10:06 | 3:06 | 4:06 | 5:06 | 6:06 |
| ∞ | S 25th St & Ohio Avenue | 7:16 | 8:16 | 9:16 | 10:16 | 3:16 | 4:16 | 5:16 | 6:16 |
| ш | S 25th St & Virginia Avenue West | 7:19 | 8:19 | 9:19 | 10:19 | 3:19 | 4:19 | 5:19 | 6:19 |
| 5 | S 25th St & Edwards Rd | 7:20 | 8:20 | 9:20 | 10:20 | 3:20 | 4:20 | 5:20 | 6:20 |
| 0 | S 25th St & W Midway Road | 7:30 | 8:30 | 9:30 | 10:30 | 3:30 | 4:30 | 5:30 | 6:30 |
| ~ | St James Blvd & NW St James Dr | 7:38 | 8:38 | 9:38 | 10:38 | 3:38 | 4:38 | 5:38 | 6:38 |
| | Floresta Blvd & NW Airoso Blvd | 7:41 | 8:41 | 9:41 | 10:41 | 3:41 | 4:41 | 5:41 | 6:41 |
| | Prima Vista Blvd & NW Airoso Blvd | 7:47 | 8:47 | 9:47 | 10:47 | 3:47 | 4:47 | 5:47 | 6:47 |
| | Crosstown Pkwy & SW Airoso Blvd | 7:52 | 8:52 | 9:52 | 10:52 | 3:52 | 4:52 | 5:52 | 6:52 |
| | SE Deacon Ave & SE Belvedere St | 8:00 | 9:00 | 10:00 | 11:00 | 4:00 | 5:00 | 6:00 | 7:00 |
| | | | | | | | | | |





ART On Demand

The micro-transit service shown in the purple area on the map operates six days a week. Weekday service from 6am to 7:45pm and Saturday Service from 7am to 4:45pm in the service area outlined on the map.

Download the ART On-Demand app from the Apple Store or Google Play, or call (772) 462-1778 to book a ride.



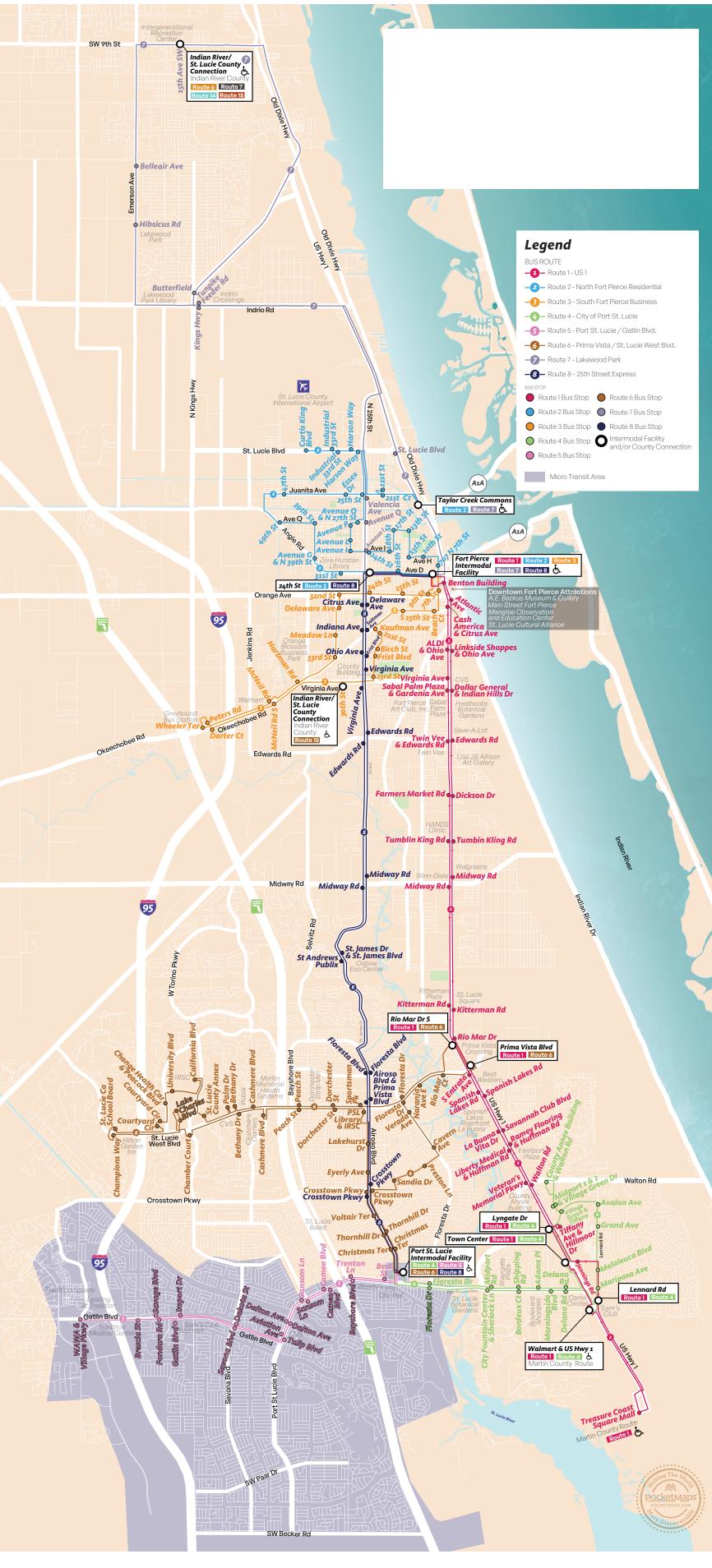
Included Neighborhoods

- ▶ Becker Ridge Paar Estates
- Sawgrass Lakes
- Whispering Pines Crane Landing Gatlin Pines
- Woodland Trails
- Newport Isles ▶ Tulip Park
- Parts of the following Neighborhoods:
- ▶ Tradition
- ► Canal Point
- Hidden Oaks Palm trails
- Cashmere Cove

► Rosser Reserve

► Gatlin Pines

- Fairgreen Crossing
- Southbend Lakes



Appendix C TD Eligibility Application





BOARD OF COUNTY COMMISSIONERS ST LUCIE COUNTY, FLORIDA

Paratransit Application

Instructions for completing the Eligibility Application process

Please fill out the application completely, sign all the pages requiring your signature and return it to us by mail or fax. You can also submit the form electronically by clicking the submit button. Your **Florida licensed** healthcare provider most familiar with your disabling condition(s) is to complete and sign the Medical Verification form(s). **Applicants 67 years of age or older do not need to submit a Medical Verification form.**

Riders who are 14 years of age and older may travel unaccompanied. Approved riders 13 years of age or younger must travel with a Personal Care Attendant (PCA). A PCA is someone you hire or designate to help you and/or your child meet your daily living needs. St. Lucie County Area Regional Transit (ART) does not provide PCA's. If you use one please indicate so on your application.

If you need additional information please contact customer service: 772-462-1778 press option #3 (Voice), 772-462-1428 (TTY), or visit us on the web at: www.slcart.org

Please note: If you are applying for Transportation Disadvantaged Services be sure to complete the information noted in Section 2 of the application. This information is not required if you are applying only for ADA paratransit service.

When completed please mail, or fax the entire application to:

SLC BOCC Transit Department 714 Ave C Fort Pierce, FL 34950 Fax: 772-462-2094

Email: rideslc@stlucieco.org

Please submit a copy of your valid Florida Driver's license/ID or government issued ID card with this application.

PLEASE PRINT LEGIBLY

| DO NOT WRITE IN THIS SPACE - OFFICE USE ONLY |
|---|
| Received Date:Process Date:Closest Bus Stop (Feet):ADA Category: 1 2 3 Equip/ Disability:PCA □ H2H □ Reviewed By: |
| Assessment Date:Approval Date:ADA Conditions:Exp Date: |

| Client ID #: | | New Applican | it Yes: |
|-------------------------------|---------------------------|-------------------|---------------------------------------|
| Part 1 - General Information | | | |
| First Name: | Last Name: | MI: | |
| Street Address: | | | |
| Bldg./Subdivision Name: | | | |
| City: | | | |
| Primary Phone: | | | |
| Email Address: | | Gender: F | M N/A |
| In case of emergency, who do | o we contact? | | |
| Name: | | Phone: | |
| Relationship: | | | |
| Other Phone or E-mail: | | | |
| Additional Contact: | | | |
| If someone assisted you to co | omplete this form, please | e identify below: | |
| Name: | P | none Number: | · · · · · · · · · · · · · · · · · · · |
| Part 2- Transportation Disac | dvantaged Eligibility | | |
| Date of Birth: | Medicaid N | lumber: | · · · · · · · · · · · · · · · · · · · |
| Do you own a vehicle? Yes | No Do you driv | ve? Yes | No |
| Could another person transpo | ort you to appointments: | | |
| Always Never | Sometimes | | |
| Number of individuals in your | household? | Annual income: | |

Part 3 – Information About Applicant's Disability

service independently. Then submit the Medical Form A, to your medical provider to complete and sign unless directed otherwise in parenthesis. Heart Attack Arteriosclerosis Peripheral Vascular Disease Hearing Impairment Asthma Quadriplegia Intellectual Disability (D) Cancer Stroke/Cerebral Trauma Surgery (Date) Kidney Disease/Dialysis Cerebral Palsy Lupus Chronic Obstructive/ **Thrombosis** Pulmonary Disease Mental Illness (D) Visual Impairment (B) Cognitive (D) Multiple Sclerosis Other: Congestive Heart Failure Paraplegia N/A Developmental Disability (D) Parkinson's Disease Epilepsy/Seizure Disorder (C) 2. Do you use any of the following mobility aids or equipment? (Required) Powered scooter Oxygen Cane Leg braces Walker Powered wheelchair Crutches Long white cane Manual wheelchair Service animal - Describe: _____ None of these Other: 3. Do you require the assistance of a Personal Care Attendant* (PCA)? * Personal Care Attendant (PCA) is someone who is designated or employed by you specifically to help you, the eligible client, meet your personal needs, including traveling. A PCA may always travel with an eligible client. A PCA is not provided by ART. Yes, I need assistance with: *(check all that apply)* Reading Transfers Mobility Other: No, I do not need assistance when traveling. Part 4 – Questions About Using ART Fixed Route Buses 4. Have you ever used ART fixed route buses? Yes, I typically use the fixed route buses_____times a week. Yes, I did but stopped on because No

1. Please check the box of all conditions that stop you from riding the ART fixed route

| 5. | What might help you ride ART fixed route buses? (check all that apply) |
|----|--|
| | A communication aid Route and schedule information If someone would teach me how to travel on the buses If the bus stops were closer to where I live and where I need to go Other, describe: None of these would help |
| 6. | Can you ask for and follow written / oral instructions to use ART buses? |
| | ☐ Yes ☐ No ☐ Sometimes |
| | If you choose No or Sometimes, (check all that apply) |
| | ☐ I probably could with instruction ☐ I get confused and might get lost ☐ Other people cannot understand me ☐ Other: |
| 7. | Are you able to get to and from bus stops on your own? |
| | ☐ Yes ☐ No ☐ Sometimes |
| | If you choose No or Sometimes, (check all that apply) |
| | I probably could if someone shows me how I get confused and cannot find my way I cannot travel outside when it is too hot I cannot if the street or sidewalk is too steep I cannot cross busy streets and intersections I cannot get to places if there are no curb-cuts I cannot see well at night Other: |
| | |
| 8. | How far can you travel on your own or using your mobility aid? |
| | ☐ I cannot get outside my residence☐ I can get to the curb in front of my residence☐ I can get up toblocks |
| 9. | Can you wait outside up to 30 minutes for a fixed route bus? |
| | Yes, but only if the stop has a bench and shelter No, explain: |

| IU. | Are you able | to use a bu | s ramp or mit? | |
|-----|-----------------------------|---|---|--|
| | □Yes | □No | Sometimes | ☐ I do not know |
| | If you choo | se No or So | metimes, (check | all that apply) |
| | I probab | | n bus ramps or lif omeone shows m the lift | |
| 11. | • | _ | and off a fixed rou d ride the bus? | ite bus, can you get to a seat or wheelchair |
| | Yes | □No | Sometimes | ☐ I do not know |
| | I have a | se No or Sol balance pro seat neares ouble finding | st the door | all that apply) |
| 12. | f you use a v | wheelchair c | r scooter, is it mo | ore than 33 inches wide or more than 52 |
| | nches long? nore than 10 | | | en occupied, does the wheelchair weigh |
| 13. | If you use a power scoot | | • | can you transfer from the wheelchair or |
| | Yes | | No | |
| 14. | • | ble to get on d out by you | | oute bus, do you know where to get off or |
| | Yes | No | Sometimes | I do not know |
| | If you choos | se No or Soı | metimes, (check | all that apply) |
| | I can if the | he driver cal | annot remember ls out the stops travel training | where I am going |

| cannot certify, the and constatement laws of eligibility. Applica Part 6 - By sign informal with training the second laws and the second laws are second laws and the second laws are second laws and the second laws are second laws are second laws and the second laws are second laws and the second laws are second law | to the best of my knowled rect. I understand providirents on behalf of others counts the State of Florida and my. Int's Signature Applicant Medical Informing below I give permission tion for the purpose of factorics. | ervice and must use A ge, that the information ng false or misleading onstitutes fraud, is con- may result in a reevalual rmation Release on for my Health Care cilitating my eligibility d | ADA Paratransit services. In in this application is true information or making false sidered a felony under the ation or revocation of my Date |
|--|--|--|---|
| I understand cannot certify, the and constatement laws of eligibility | use the ART fixed route set to the best of my knowled rect. I understand providing the set on behalf of others could the State of Florida and my. | ervice and must use A ge, that the information ng false or misleading onstitutes fraud, is con | ADA Paratransit services. I on in this application is true information or making false sidered a felony under the ation or revocation of my |
| I understand cannot certify, the and constatement laws of | use the ART fixed route s to the best of my knowled rect. I understand providir ents on behalf of others co the State of Florida and m | ervice and must use A ge, that the information ng false or misleading onstitutes fraud, is con | ADA Paratransit services. I on in this application is true information or making false sidered a felony under the |
| Part 5 - By signi knowled | dge. (If you are unable to a POA). | nformation you provide sign, your power of att | ed is correct to the best of your torney may sign for you; attach |
| _ | | | |
| 17. Pro | ovide names and address | of places you currentl | ly go or plan to go: |
| | olease write the upper and d: | • | here your condition is |
| 16. ls <u>y</u> | your condition affected by | temperature or weath | er? Yes No |
| | Lack of curb cuts Construction No sidewalk/Sidewalk | Distance | Time of day |
| | Busy street to cross | | |

Area Regional Transit Paratransit Eligibility Medical Verification Forms

Please ask your Florida Licensed/Certified Heath Care Provider to complete the medical form that best describes your need for Paratransit services.

Note to Medical Provider: By completing and signing the medical documents, you certify to the truth and accuracy of the information provided on the application, to the best of your professional knowledge. The Americans with Disabilities Act of 1990 requires ART to provide services to persons who are unable to use the fixed route bus system due to a disability. The information you provide will allow ART to make an appropriate evaluation of your clients' eligibility.

To qualify for Paratransit service, an individual must meet the criteria as set forth in one of the following categories:

Category 1: Individuals who, as a result of a physical or mental impairment (including visual impairments) and without the assistance of another individual (except the operator) cannot board, ride or disembark from an accessible transit vehicle.

Category 2: Individuals who can independently use accessible vehicles, but none are available on their route.

Category 3: Individuals who have a specific impairment-related condition that prevents them from independently getting to/from a stop.

Located at <u>www.slcart.org</u>, you may submit additional completed verification forms as applicable:

Form A - General Medical

Form B - Vision

Form C - Epilepsy or Seizure Disorders

Form D - Cognitive or Mental Health Conditions

ATTACH A COPY OF YOUR VALID FLORIDA DRIVER'S LICENSE/ID OR CURRENT GOVERNMENT ISSUED ID WITH THIS APPLICATION.

Area Regional Transit Paratransit Eligibility

Form A: General Medical

To be completed by a Licensed Health Care Provider

| App | olicant's Name: | Date of | Birth: |
|------|---|-------------------------------------|--------|
| 1. | Please write how the applicant's ART bus independently? (Note: A accessible). | • | _ |
| | | | |
| 2. | Date of onset? | | |
| 3. | Is applicant's functional limitation If no, expected duration? # of Mo | | |
| 4. | For safety reasons, does the appat all times, with a PCA? | | - |
| 5. | For safety reasons, can applicar off locations? □ Yes | • | • |
| l ce | ertify the information provided a | bove is correct. | |
| Sig | nature of Licensed Health Care Pr | ovider | Date |
| Cle | early print your contact informat | ion below: | |
| Pho | me: one #: | _Board cert. # or Lic. #: Fax #: | - |
| Rus | siness address: | | |

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Area Regional Transit Paratransit Eligibility Medical Verification Forms

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Category 2: Individuals who can independently use accessible vehicles, but none are available on their route.

Category 3: Individuals who have a specific impairment-related condition that prevents them from independently getting to/from a stop.

Located at <u>www.slcart.org</u>, you may submit additional completed verification forms as applicable:

Form A - General Medical

Form B - Vision

Form C - Epilepsy or Seizure Disorders

Form D - Cognitive or Mental Health Conditions

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Area Regional Transit Paratransit Eligibility Form B: Vision

To be completed by a Licensed Eye Care Professional or Certified Orientation and Mobility Specialist (OMS) Provider

| Ap | plicant's Name: Date of Birth: |
|----|--|
| 1. | Please state applicant's Visual Impairment: |
| 2. | Applicant's best corrected Visual Acuity: OS OD |
| 3. | Date of onset: |
| 4. | Is applicant's functional limitation permanent? ☐Yes ☐ No If no, expected duration: # of Months # of Years |
| 5. | How does applicant's disability, combined with any environmental barriers, prevent independent use of the fixed route bus service? |
| 6. | For safety reasons, does the applicant need to travel on ART at all times with a PCA? |
| 7. | For safety reasons, can applicant be left unattended at pickup or drop-of locations? No If no, please explain: |
| Ιc | ertify the information provided above is correct. |
| Si | gnature of Licensed Eye Care Professional / OMS Date |
| | early print your contact information below: me: Board cert. # or Lic. #: |
| | one #: Board cert. # or Lic. #: one #: Fax #: |
| | siness address: |

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Area Regional Transit Paratransit Eligibility Medical Verification Forms

Please ask your Florida Licensed/Certified Heath Care Provider to complete the medical form that best describes your need for Paratransit services.

Note to Medical Provider: By completing and signing the medical documents, you certify to the truth and accuracy of the information provided on the application, to the best of your professional knowledge. The Americans with Disabilities Act of 1990 requires ART to provide services to persons who are unable to use the fixed route bus system due to a disability. The information you provide will allow ART to make an appropriate evaluation of your clients' eligibility.

To qualify for Paratransit service, an individual must meet the criteria as set forth in one of the following categories:

Category 1: Individuals who, as a result of a physical or mental impairment (including visual impairments) and without the assistance of another individual (except the operator) cannot board, ride or disembark from an accessible transit vehicle.

Category 2: Individuals who can independently use accessible vehicles, but none are available on their route.

Category 3: Individuals who have a specific impairment-related condition that prevents them from independently getting to/from a stop.

Located at <u>www.slcart.org</u>, you may submit additional completed verification forms as applicable:

Form A - General Medical

Form B - Vision

Form C - Epilepsy or Seizure Disorders

Form D - Cognitive or Mental Health Conditions

ATTACH A COPY OF YOUR VALID FLORIDA DRIVER'S LICENSE/ID OR CURRENT GOVERNMENT ISSUED ID WITH THIS APPLICATION.

Area Regional Transit Paratransit Eligibility Form C: Epilepsy or Seizure Disorder

To be completed by a Licensed Health Care Provider

| App | olicant's Name: | Date of R | Birth: |
|--------|------------------------------------|---|------------------|
| 1. | Type of Seizure: | | |
| 2. | | | |
| 3. | Does the seizure alter consciousn | ess or awareness? | □Yes □ No |
| 4. | | • | the applicant's |
| 5. | | | d route buses if |
| 6. | • • | | |
| 7. | · | | |
| | | | |
| 8. | • | • | • |
| | | | |
| l ce | rtify the information provided abo | ove is correct. | |
| Sigr | nature of Licensed Health Care Pro | plicant be able to travel independently on fixed route buses if medication compliant? Tyes No Int's functional limitation permanent? Yes No cted duration? # of Months # of Years Yeasons, does the applicant need to travel on ART at all h a PCA? Yes No If yes, please explain: Tyes No If no, please explain: Formation provided above is correct. Type No Date | |
| Nan | | Board cert. # or Lic. | |
| | one #: | Fax #: | |
| BUS | iness address: | | |

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Area Regional Transit Paratransit Eligibility Medical Verification Forms

Please ask your Florida Licensed/Certified Heath Care Provider to complete the medical form that best describes your need for Paratransit services.

Note to Medical Provider: By completing and signing the medical documents, you certify to the truth and accuracy of the information provided on the application, to the best of your professional knowledge. The Americans with Disabilities Act of 1990 requires ART to provide services to persons who are unable to use the fixed route bus system due to a disability. The information you provide will allow ART to make an appropriate evaluation of your clients' eligibility.

To qualify for Paratransit service, an individual must meet the criteria as set forth in one of the following categories:

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Category 2: Individuals who can independently use accessible vehicles, but none are available on their route.

Category 3: Individuals who have a specific impairment-related condition that prevents them from independently getting to/from a stop.

Located at <u>www.slcart.org</u>, you may submit additional completed verification forms as applicable:

Form A - General Medical

Form B - Vision

Form C - Epilepsy or Seizure Disorders

Form D - Cognitive or Mental Health Conditions

ATTACH A COPY OF YOUR VALID FLORIDA DRIVER'S LICENSE/ID OR CURRENT GOVERNMENT ISSUED ID WITH THIS APPLICATION.

Area Regional Transit Paratransit Eligibility Form D: Cognitive or Mental Health Conditions

To be completed by a Licensed Mental Health Care Provider

| Αŗ | oplicant's Name: | Da | te of Birth: |
|-----|--|--|--|
| 1. | Please state the name of the | e applicant's diagnosis from | the DSM? |
| 2. | Date of onset? | | |
| 3. | Would applicant be able to | o travel independently on f | |
| 4. | □Orientation □Problem-solving □Short term memory □Long term memory □Aggression | □Concentration □Coping Skills □Communication □Consistency □Performance | ☐Monitoring time ☐Judgment ☐Gait or balance ☐Social behavior |
| 5. | • • | <u>-</u> | |
| 6. | | | |
| 7. | | | |
| l c | certify the information pro | ovided above is correct. | |
| Si | Would applicant be able to travel independently on fixed route buses if they are medication compliant? | | |
| Na | ame: | Board cert. # o | or Lic. #: |
| Pł | none #: | Fax #: | |
| ರเ | usiness address: | | |

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Appendix D TD Eligibility Criteria

St Lucie County Policy as to the Eligibility of Clients Using Transportation Disadvantaged Trust Fund (TDTF) Services

January 2023

Transportation Disadvantaged Trust Fund (non-sponsored) monies may be used to fund trips for properly identified clients when:

- No other funding is available for appropriate trips as defined in the approved Prioritization Policy when another purchasing agency is usually responsible for transportation or;
- No other means of transportation is available, including but not limited to relatives, friends, neighbors, or free services offered by some institutions or;
- Public Transit The client cannot use fixed-route public transit or is not available.
- Physical or Mental Disability/Age All clients referred for TDFT trips shall meet the
 referring agency's minimum requirements and or may be frail or elderly (67 years or
 older) or might have a physical or mental disability as outlined in the Americans with
 Disabilities Act.
- Income Status All clients referred for TDTF trips shall not exceed 200% of the Federal Poverty Guidelines for households or individuals if they do not meet the referring agency's minimum requirements.
- No Self-declarations to the Community Transportation Coordinator shall be allowed. The
 application process used by the referring agency shall substantiate the client's ability to
 meet the criteria established therein as well as in their individual criteria.
- Ability to Pay If a client cannot pay the fare for transportation, the CTC will evaluate the client based on information collected via the CTC 'Application for Assistance' and Affidavit.

Clients shall be enrolled by the agency which most appropriately meets their disability or age group.

Appendix E Vehicle Inventory

St. Lucie County Board of County Commissioners

FY 22-23 Vehicle Inventory

| Vehicle # | Year | Vehicle Make Size Type | VIN | wc | Current Mileage | Expected Retire Date | Funding Source |
|--------------|------|------------------------------|---------------------|-----|--------------------|----------------------------|-------------------|
| 1201 | 2012 | Gillig 29' | 15GGE2711C1092446 | yes | 234,598 | 2024 | 5309 |
| 1202 | 2012 | Gillig 29' | 15GGE2713C 1092447 | yes | 273,104 | 2024 | 5309 |
| 1203 | 2012 | Gillig 29' | 15GGE2719C 1092436 | yes | 335,618 | 2024 | 5309 |
| 1204 | 2012 | Gillig 29' | 15GGE2710C1092437 | yes | 359,699 | 2024 | 5309 |
| 1205 | 2012 | Gillig 29' | 15GGE2712C1092438 | yes | 373,703 | 2024 | 5309 |
| 1206 | 2012 | Gillig 29' | 15GGE2714C1092439 | yes | 360,855 | 2024 | 5309 |
| 1207 | 2012 | Gillig 29' | 15GGE271OC 1092440 | yes | 354,109 | 2024 | 5309 |
| 1208 | 2012 | Gillig 29' | 15GGE2712C1092441 | yes | 312,216 | 2024 | 5309 |
| 1209 | 2012 | Gillig 29' | 15GGE2714C1092442 | yes | 348,889 | 2024 | 5309 |
| 1210 | 2012 | Gillig 29' | 15GGE2716C1092443 | yes | 54,575 | 2024 | 5309 |
| 1211 | 2012 | Gillig 29' | 15GGE2718C1092444 | yes | 323,390 | 2024 | 5309 |
| 1401 | 2014 | Eldorado 31' | 1N9MNAC62EC084384 | yes | 212,130 | 2026 | 5307 |
| 1402 | 2014 | Eldorado 31' | 1N9MMAC64EC084385 | yes | 213,133 | 2026 | 5309 |
| 1801 | 2019 | Gillig 40' | 15GGD271XK3190039 | yes | 194,161 | 2031 | 5307 |
| 1802 | 2019 | Gillig 40' | 15GGD2716K3190040 | yes | 177,888 | 2031 | 5307 5339 |
| F2201 | 2022 | Eldorado 31' bus | 1N9MNABM9NC084074 | yes | 40,582 | 2032 | 5307 |
| F2202 | 2022 | Eldorado 31' bus | 1N9MNABM0NC084075 | yes | 31,337 | 2032 | 5307 |
| F2203 | 2022 | Eldorado 31' bus | 1N9MNABM2NC084076 | yes | 23,582 | 2032 | 5307 |
| 13 01 | 2014 | Champion 27' | 5WEXWSKK8 EH775871 | yes | 120,909 | 2023 | 5309 |
| 13 02 | 2014 | Champion 27' | 5WEXWSKKX EH775872 | yes | 170,748 | 2022 | 5309 |
| 13 03 | 2014 | Champion 27' | 5W EXWSKK 1EH775873 | yes | 173,625 | 2023 | 5309 |
| 13 05 | 2014 | Champion 27' | 5W EXWSKK5EH775875 | yes | 187,042 | 2023 | 5307 |
| 13 06 | 2014 | Champion 27' | 5WEXWSKK7EH775876 | yes | 169,612 | 2022 | 5307 |
| 13 12 | 2014 | Champion 31' | 5W EASSKM2EH768434 | yes | 173,517 | 2022 | 5307 |
| 13 14 | 2014 | Champion 31' | 5WEASSKM6EH768436 | yes | 164,562 | 2023 | 5307 |
| 13 15 | 2014 | Champion 31' | 5W EASSKM8EH768437 | yes | 151,935 | 2022 | 5307 |
| 13 16 | 2014 | Champion 31' | 5WEASSKMXEH768438 | yes | 73,597 | 2022 | 5307 |
| 13 18 | 2014 | Champion 31' | 5WEASSKM8EH768440 | yes | 136,758 | 2023 | 5307 |

| 13 20 | 2013 | Champion 23' | 1GB6G5BL3D1173719 | yes | 116,414 | 2022 | 5307 |
|--------|------|----------------------------|-------------------|-----|---------|------|------|
| 17 02 | 2019 | Goshen Coach 29' | 1HA6GVBG5HN009283 | yes | 119,814 | 2026 | 5310 |
| P2201 | 2020 | Ford Transit Van 22' | 1FDVU4X89LKB75784 | Yes | 18,495 | 2027 | 5310 |
| P1101 | 2011 | Gulfstrea m Goodwill | 1GB6G5GXB1162698 | yes | 104,603 | 2028 | 5310 |
| F0901 | 2009 | Jewish Federation | 1GBE4V1G07F425717 | yes | 15,519 | 2028 | 5310 |
| 21 01 | 2021 | Ford 23' | 1FDFE4FN0MDC20433 | yes | 76,318 | 2028 | 5307 |
| 21 02 | 2021 | Ford 23' | 1FDFE4FN2MDC20434 | yes | 77,812 | 2028 | 5307 |
| 21 03 | 2021 | Ford 23' | 1FDFE4FN6MDC20436 | yes | 75,264 | 2028 | 5307 |
| 21 04 | 2021 | Ford 23' | 1FDFE4FN8MDC20437 | yes | 85,573 | 2028 | 5307 |
| 21 05 | 2021 | Ford 23' | 1FDFE4FNXMDC20438 | yes | 81,197 | 2028 | 5307 |
| 21 06 | 2021 | Ford 23' | 1FDFE4FN1MDC20439 | yes | 83,562 | 2028 | 5307 |
| 20 01 | 2019 | Braun Van | 2C7WDGBG3KR801017 | yes | 45,765 | 2025 | 5307 |
| 20 02 | 2019 | Braun Van | 2C7WDGBG1KR803056 | yes | 43,728 | 2025 | 5307 |
| 20 03 | 2019 | Braun Van | 2C7WDGBG9KR808280 | yes | 50,307 | 2025 | 5307 |
| 20 04 | 2019 | Braun Van | 2C7WDGBG6KR803070 | yes | 38,292 | 2025 | 5307 |
| 20 05 | 2019 | Braun Van | 2C7WDGBG0KR803064 | yes | 49,338 | 2025 | 5307 |
| 20 06 | 2019 | Braun Van | 2C7WDGBG2KR799390 | yes | 48,612 | 2025 | 5307 |
| 20 07 | 2019 | Braun Van | 2C7WDGBG4KR803021 | yes | 51,210 | 2025 | 5307 |
| 20 08 | 2019 | Braun Van | 2C7WDGBG5KR801147 | yes | 46,000 | 2025 | 5307 |
| 20 09 | 2019 | Braun Van | 2C7WDGBG4KR801088 | yes | 54,702 | 2025 | 5307 |
| 20 10 | 2019 | Braun Van | 2C7WDGBG5KR803013 | yes | 40,989 | 2025 | 5307 |
| P2202 | 2022 | Braun Van | 2C4RC1CG7NR103796 | yes | 8,385 | 2028 | 5307 |
| P2203 | 2022 | Braun Van | 2C4RC1CG7NR103801 | yes | 14,667 | 2028 | 5307 |
| P2204 | 2022 | Braun Van | 2C4RC1CG7NR103779 | yes | 3,282 | 2028 | 5307 |
| P2205 | 2022 | Braun Van | 2C4RC1CG7NR103782 | yes | 3,680 | 2028 | 5307 |
| S - 01 | 2007 | Ford 500 | 1FAFP24127G114707 | s/v | 140,814 | 2020 | 5307 |
| S - 02 | 2012 | Ford Escape | 1FMCUOC74CKB19586 | s/v | 68,012 | 2022 | 5307 |

| S - 03 | 2012 | Ford Escape | 1FMCUOC72CKB19585 | s/v | 44,583 | 2022 | 5307 |
|--------|------|-------------------|-------------------|-----|--------|------|------|
| S - 04 | 2012 | Ford Escape | 1FMCUOC70CKB19584 | s/v | 36,160 | 2022 | 5307 |
| S - 05 | 2019 | Chevy Malibu | 1G1ZB5ST9KF195742 | s/v | 35,086 | 2024 | 5307 |
| S - 06 | 2020 | Chevy Malibu | 1G1ZB5STOLF022533 | s/v | 35,217 | 2025 | 5307 |
| S - 07 | 2020 | Chevy Traverse | 1GNERFKW2LJ121814 | s/v | 29,400 | 2025 | 5307 |

Appendix F System Safety Program Plan Certification

SAFETY AND SECURITY CERTIFICATION

DATE:

January 19, 2023

NAME:

St. Lucie County Transit Department

ADDRESS:

714 Ave C

Ft Pierce, FL 34950

ST LUCIE COUNTY BOCC TRANSIT DEPARTMENT NAMED ABOVE HEREBY CERTIFIES TO THE FOLLOWING:

THE ADOPTION OF A PUBLIC TRANSPORTATION AGENCY SAFETY PLAN (PTASP) IN ACCORDANCE WITH AT A MINIMUM WITH ESTABLISHED FLORIDA DEPARTMENT OF TRANSPORTATION SAFETY STANDARDS SET FORTH IN RULE CHAPTER 14-90.

COMPLIANCE WITH THE ADOPTED STANDARDS OF THE PUBLIC TRANSPORTATION AGENCY SAFETY PLAN AND SECURITY PROGRAM PLAN (SPP).

PERFORMANCE OF SAFETY INSPECTIONS ON ALL BUSES OPERATED IN ACCORDANCE WITH RULE 14-90.009.

REVIEWS OF THE PTASP AND THE SPP HAVE BEEN CONDUCTED TO ENSURE THEY ARE UP TO DATE.

THE PTASP IS AVAILABLE ON THE COUNTY MANAGED WEBSITE.

SIGNATURE:

Adolfo Covelli Transit Director

St. Lucie County BOCC

Appendix G Local Coordinating Board (LCB) Grievance Procedures

Coco Vista Centre
466 SW Port St. Lucie Blvd, Suite 111
Port St. Lucie, Florida 34953
772-462-1593 www.stlucietpo.org

ST. LUCIE LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED (LCB)

FY 2022-23 GRIEVANCE PROCEDURES

August 17, 2022

August 17, 2022 Page 2 of 5

Section 1: General – The following procedures are established to provide regular opportunities for grievances to be brought before the Local Coordinating Board for the Transportation Disadvantaged (LCB) Grievance Committee.

A complaint and grievance are required to have two steps. Complaints are defined as any documented concerns from agencies, users, potential users of the system and the Community Transportation Coordinator (CTC) in the designated service area involving public transportation timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies under the Transportation Disadvantaged program. Grievances are defined as unresolved complaints.

Filing a complaint locally with the transit operator and/or CTC is always the first step in the problem-solving process. If the complaint is not resolved to the customer's satisfaction, generally the next step would be to file a written grievance with the LCB. Before hearing the grievance, the LCB Grievance Committee shall determine whether the information supplied by the Grievant constitutes an acceptable grievance. If formally accepted by the Grievance Committee, the grievance will be heard by the Grievance Committee and the LCB. The Florida Commission for the Transportation Disadvantaged (FCTD) would consider hearing the grievance if unresolved.

All communications of all parties, must be in writing, hand delivered and date stamped or sent by certified mail return receipt requested. The St. Lucie Transportation Planning Organization (TPO) staff will provide assistance with filing grievances upon request.

Section 2: Filing a Grievance – Should an interested party wish to file a grievance regarding service from the Transportation Disadvantaged Program, a grievance must be filed in writing to the Local Coordinating Board for the Transportation Disadvantaged (LCB). Upon request of the Grievant, the LCB shall provide information on filing a grievance. The Grievant must demonstrate or establish a clear violation of a specific law, regulation, or contractual arrangement, copies of which may be obtained from the CTC. The Grievant shall address and deliver the grievance to:

St. Lucie TPO 466 SW Port St. Lucie Boulevard, Suite 111 Port St. Lucie, Florida 34953

The grievance shall include:

August 17, 2022 Page 3 of 5

• The name of the Grievant and address where the Grievant can be located

- A statement of the grounds for the grievance made in a clear and concise manner, supplemented by supporting documentation;
- The date of the alleged violation upon which the grievance is based which shall be no more than 180 days before the date of the receipt of the grievance at the St. Lucie TPO;
- · An explanation of the relief desired by the Grievant;
- Grievance must be hand delivered or sent certified mail return receipt requested; and
- Copies of all grievances and back-up documentation shall be supplied to all interested parties, including the operator/broker, in a timely manner.

Section 3: Grievance Committee – According to the FCTD *Local Coordinating Board and Planning Agency Operating Guidelines*, the LCB shall appoint a Grievance Committee to serve as mediator to process and investigate service complaints and grievances from agencies, users, potential users of the system, and the CTC in the designated service area to make recommendations to the LCB. The LCB shall establish procedures to provide regular opportunities for issues to be brought before the Grievance Committee and to address them in a timely manner. Members appointed to the Grievance Committee shall be voting members of the LCB.

When a meeting of the Grievance Committee is necessary, staff to the LCB shall schedule a meeting for the Grievance Committee to hear grievances.

Section 4: Grievance Process - Once a grievance has been received the Grievance Committee shall meet, consider acceptance of the grievance, consider the grievance if accepted, and issue its recommendation within thirty days of the date the grievance was filed. The Grievant and all other affected parties shall be notified in writing of the date, time and place of the Grievance Committee meeting where the grievance shall be heard. This written notice shall be mailed at least ten working days in advance of the meeting. A written copy of the recommendation made by the Grievance Committee shall be presented to the LCB at its next regularly scheduled meeting and mailed to all parties involved within ten working days of the date of the issuance of the recommendation. Effort will be made to safeguard the privacy and rights of all persons involved.

Section 5: Consideration by the LCB – The recommendation of the Grievance Committee may be referred in writing by the Grievant to the LCB, within fifteen working days from the date when the Grievance Committee issued its recommendation.

August 17, 2022 Page 4 of 5

Once a Referral has been received, the LCB shall meet and issue its recommendation within thirty days of the date the Referral was filed. The Grievant and all other affected parties shall be notified in writing of the date, time and place of the LCB meeting where the Referral shall be heard. This written notice shall be mailed at least ten working days in advance of the meeting. A written copy of the recommendation made by the LCB shall be mailed to all parties involved within ten days of the date the LCB issued its recommendation.

At all meetings of the LCB, the presence in person of a majority of the voting members shall be necessary and sufficient to constitute a quorum for the transaction of business.

Section 6: Notification of Meetings to Hear Grievances – the LCB shall send notice of the scheduled meeting to hear the grievance in writing to the Grievant and other interested parties. The notices shall clearly state:

- · Date, time and location of the meeting;
- Purposes of the meeting and a statement of issues involved; and,
- Procedures to be followed during the meeting.

Section 7: Written Recommendation – Written recommendations shall include the following:

- A statement that a meeting was held, involving all parties, representatives, and witnesses. That all were given an opportunity to present their position, demonstrating the violation of a specific law, regulation or contractual agreement;
- A statement that clearly defines the issues discussed;
- A recommendation and reasons for the recommendation based on information presented; and
- A recommendation to improve the provisions of a cost efficient and effective service based on investigation and findings.

Consideration by the Florida Commission for the Transportation Disadvantaged (FCTD) - All referrals of LCB grievance recommendations must be submitted to the FCTD in writing. The Grievant may begin this process by contacting the FCTD through the TD Ombudsman Helpline at (800) 983-2435 or via mail at: Florida Commission for the Transportation Disadvantaged; 605 Suwannee St., MS-49, Tallahassee, FL 32399-0450 or by email at CTDOmbudsman@dot.state.fl.us. Hearing and speech impaired persons call: 711 (Florida only) Florida Relay System. Upon request of the Grievant, the FCTD will provide the Grievant with an accessible copy of the FCTD's Grievance Procedures.

Notification of Grievance Procedures - Rider brochures or other documents provided to users or potential users of the system shall provide information about the complaint and grievance process which include the publishing of the FCTD TD Helpline service for use when local resolution has not occurred. All materials shall be made available upon request by the citizen.

Section 8: Additional Recourse - Apart from the above grievance processes, aggrieved parties, with proper standing, may also have recourse through the Chapter 120, F.S. administrative hearings process or the judicial court system.

Section 9: Amendments – The LCB Grievance Procedures may be amended by a majority vote of members present, if a quorum exists.

CERTIFICATION

The undersigned hereby certifies that he/she is the Chairperson of the St. Lucie County Local Coordinating Board for the Transportation Disadvantaged (LCB) and that the foregoing is a full, true and correct copy of the Grievance Procedures of this Coordinating Board as adopted by the St. Lucie LCB this 17th day of August 2022.

ST. LUCIE COUNTY LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED

Cathy Townsend Chairwoman

ATTEST:

August 17, 2022

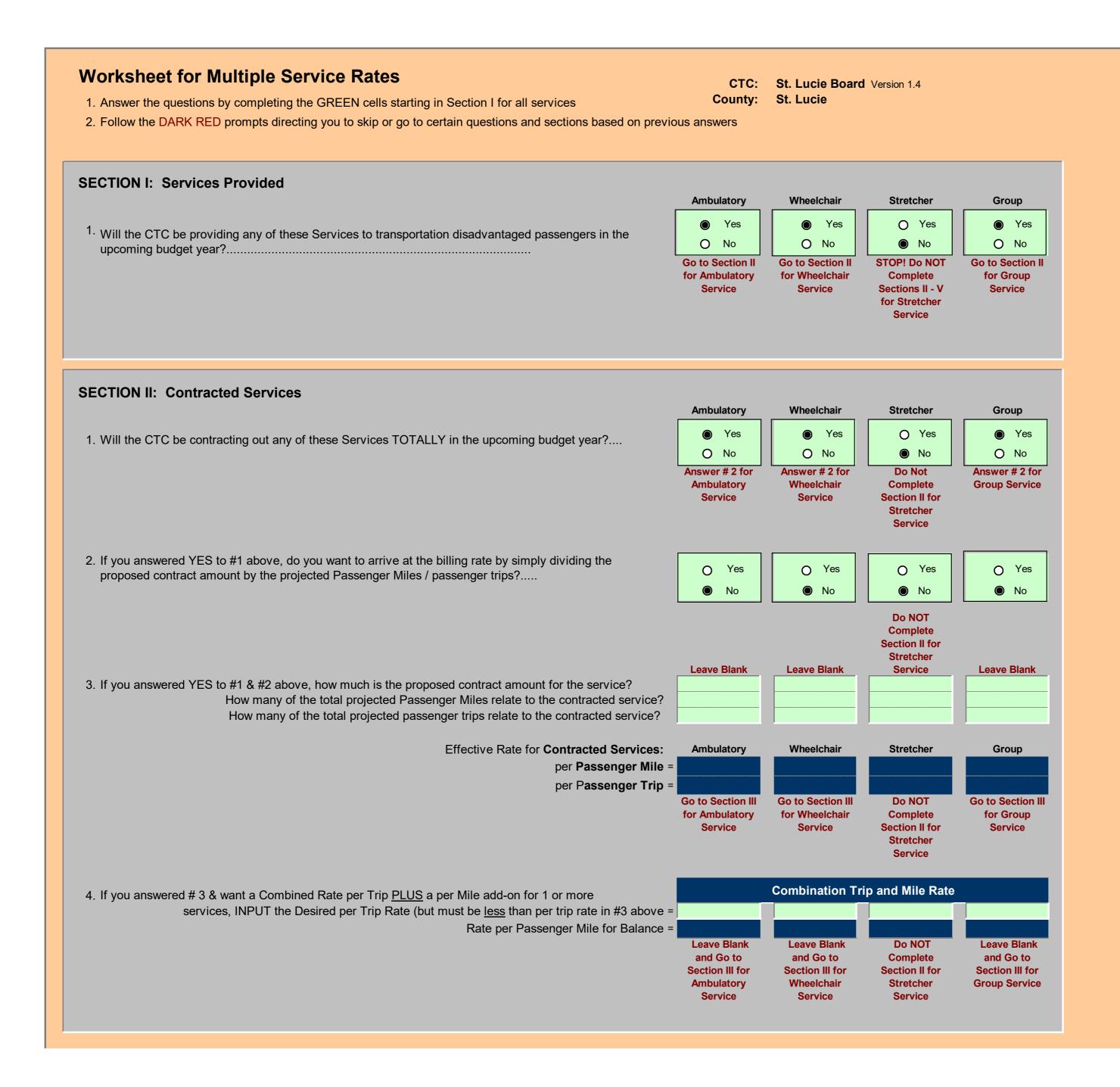
Marceia Lathou

Transit Program Manager

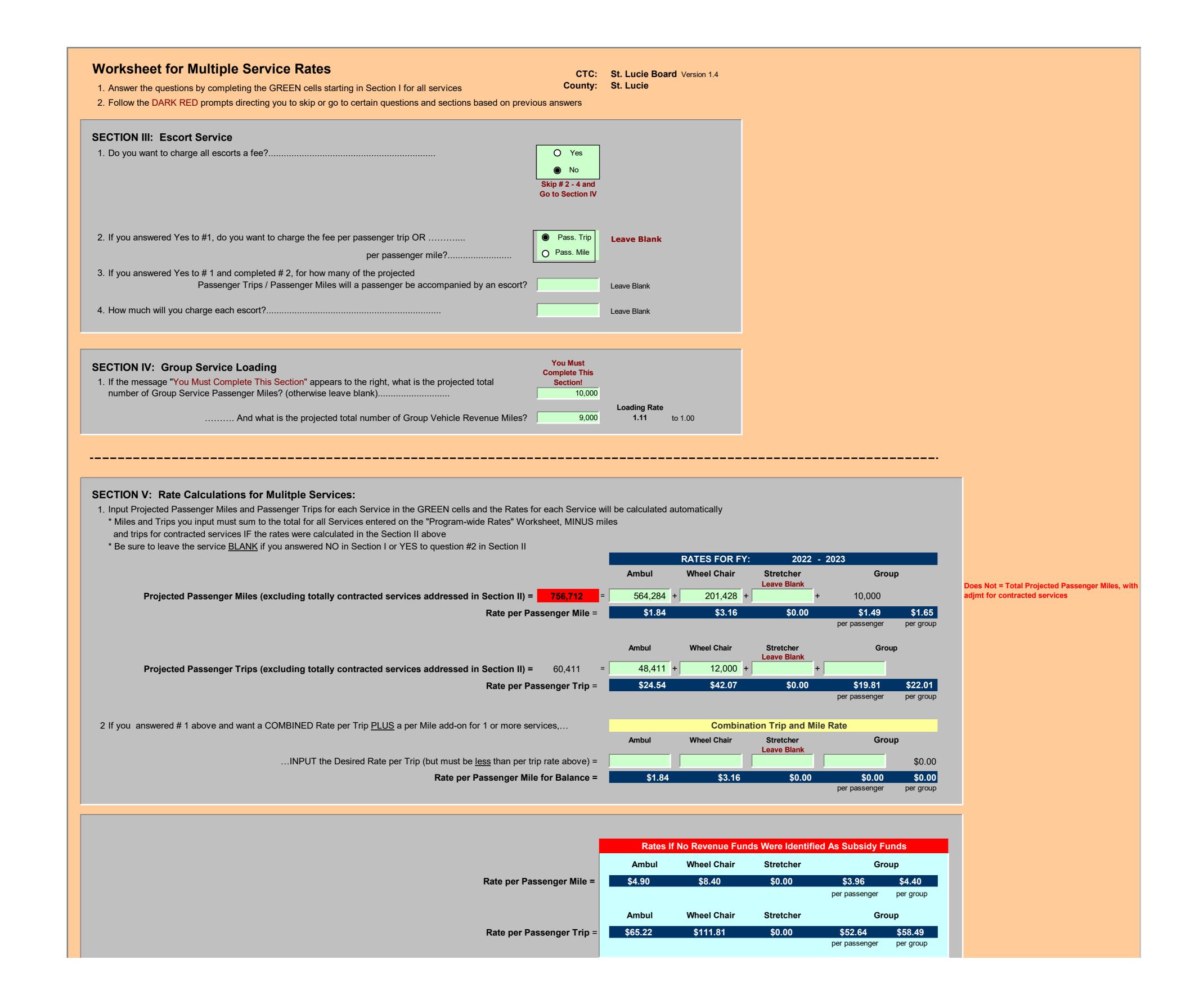
8 17 22

Date

Appendix H Rate Model Calculation Spreadsheet



Page 1 of 9
Appendix H Rate Model - 2022-2023 - Approved.xls: Multiple Service Rates



Worksheet for Multiple Service Rates

CTC: St. Lucie Board Version 1.4 County: St. Lucie

1. Answer the questions by completing the GREEN cells starting in Section I for all services

2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

Program These Rates Into Your Medicaid Encounter Data

Appendix I Glossary of Terms and Abbreviations

Appendix I Glossary of Terms and Abbreviations

ACRONYMS

ADA Americans with Disabilities Act

BOCC St. Lucie Board of County Commissioners

BPAC Bicycle-Pedestrian Advisory Committee

CAC Citizens Advisory Committee

CMP Congestion Management Process

CTC Community Transportation Coordinator

EJ Environmental Justice (pertains to low-income and

minority communities)

FAC Florida Administrative Code

FCTD Florida Commission for the Transportation Disadvantaged

FDOT Florida Department of Transportation

FHWA Federal Highway Administration

F.S. Florida Statute

FTA Federal Transit Administration

FY Fiscal Year

GIS. Geographic Information Systems

ITS Intelligent Transportation System

LCB Local Coordinating Board for the Transportation

Disadvantaged

LEP Limited English Proficiency

LRTP Long-Range Transportation Plan

MPO Metropolitan Planning Organization

PPP Public Participation Plan

P&R Park & Ride

RLRTP Regional Long Range Transportation Plan

SR State Road

TAC Technical Advisory Committee

TD Transportation Disadvantaged

TDM Transportation Demand Management

TDP Transit Development Plan

TDSP Transportation Disadvantaged Service Plan

TIP Transportation Improvement Program

Title VI Civil Rights/nondiscrimination law

TPO Transportation Planning Organization

UPWP Unified Planning Work Program

US DOT United States Department of Transportation

Appendix J Summary of Comments



2023 TDSP Annual Update Summary of Comments

| Comment | Commenter | Date/Method Received | Incorporation into Plan | | |
|------------------------|-------------|-------------------------------|-------------------------|--|--|
| | | | | | |
| | | | | | |
| General comments made. | LCB members | February 15, 2023 LCB Meeting | N/A | | |
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Summary Completion Date: February 15, 2023

Appendix K

TDSP/Coordinated Plan LCB Roll Call Vote & Plan Certification

Transportation Disadvantaged Service Plan/Coordinated Plan Local Coordinating Board February 15, 2023 Roll Call Vote

| REPRESENTATION | MEMBER | VOTED FOR | VOTED AGAINST | ABSENT FROM VOTING |
|--------------------------------------|--------------------------------|--------------|------------------|--------------------------|
| Chairperson | Commissioner Cathy Townsend | | | Х |
| Elderly Community | Carolyn Niemczyk | Х | | |
| Disabled Community | Malcom Harris-Gowdie | | | X |
| Citizen Advocate | Nelson Merchan-Cely | Х | | |
| Citizen Advocate/User | Anna Santacroce | Х | | |
| Children At Risk | Kelly Santos | | | Х |
| Economically Disadvantaged | Stacy Malinowski | Х | | |
| Public Education | Marty Sanders | Х | | |
| FL Dept. of Transportation | Marie Dorismond | Х | | |
| FL Dept of Children & Families | No Response | | | |
| FL Dept of Elder Affairs | Dalia Dillon | Х | | |
| FL Dept of Vocational Rehabilitation | Danielle Jones | | | Х |
| FL Dept of Health Care Admin | No Response | | | |
| Regional Workforce Board | Jennifer Sideregts | Х | | |
| Veterans Community | Robert Dadiomoff | Х | | |
| Local Mass Transit | Not Applicable | | | |
| Private Transportation Industry | Robert Driscoll | Х | | |
| Local Medical Community | Stefanie Myers | Х | | |
| Agency for Persons with Disabilities | Milory Senat | Х | | |

The St. Lucie County Local Coordinating Board hereby certifies that an annual evaluation of the Community Transportation Coordinator was conducted consistent with the policies of the Commission for the Transportation

| approved by this Board at an official meeting held on February 15, 2023. | | | | |
|--|-----------------------------------|--|--|--|
| 2-15-23 Date | Carolyn Niemczyk Vice Chairwoman | | | |
| Approved by the Florida Commission for | the Transportation Disadvantaged: | | | |
| Date | David Darm | | | |

Disadvantaged and all recommendations of that evaluation have been incorporated in this Service Plan. We further certify that the rates contained herein have been thoroughly reviewed, evaluated and approved. This Transportation Disadvantaged Service Plan was reviewed in its entirety and

Appendix L St. Lucie County LCB Membership Certification

Coco Vista Centre 466 SW Port St. Lucie Blvd, Suite 111 Port St. Lucie, Florida 34953 772-462-1593 www.stlucietpo.org

St. Lucie County Local Coordinating Board Membership Certification

Name: St. Lucie Transportation Planning Organization Address: 466 SW Port St. Lucie Boulevard, Suite 111

Port St. Lucie, Florida 34953

The St. Lucie Transportation Planning Organization (Transportation Disadvantaged Designated Official Planning Agency) hereby certifies to the following:

- 1. The membership of the Local Coordinating Board, established pursuant to Rule 42-2.012(3), FAC does in fact represent the appropriate parties as identified in the following list; and,
- 2. The membership represents, to the maximum extent feasible, a cross section of the local community.

SIGNATURE: Buchwald, TPO Executive Director DATE: February 16, 2023

| REPRESENTATION | MEMBER'S NAME | ALTERNATE'S NAME | TERM |
|--|--------------------------------|--|------------|
| Chair | Commissioner Cathy Townsend | None | Indefinite |
| Elderly Community | Carolyn Niemczyk | Peter Sobel | Indefinite |
| Disabled Community | Malcom Harris-Gowdie | Anna Santacroce | Indefinite |
| Citizen Advocate | Nelson Merchan-Cely | Bill Lindsey | Indefinite |
| Citizen Advocate/User | Anna Santacroce | James Lowenson | Indefinite |
| Veterans Community | Robert Dadiomoff | Vince La Valle/Joseph Lusardi | Indefinite |
| Economically Disadvantaged | Stacy Malinowski | Dorothy Cobb/Ronda Cerulli | Indefinite |
| Public Education | Debbie Hawley | Marty Sanders | Indefinite |
| FL Dept. of Transportation | Marie Dorismond | Wibet Hay/Noah Brown | Indefinite |
| FL Dept. of Children & Families | No Response | | Indefinite |
| FL Dept. of Vocational Rehab | Zachary Hoge | Danielle Jones | Indefinite |
| FL Dept. of Elder Affairs | Dalia Dillon | Nancy Yarnall | Indefinite |
| FL Agency for Health Care Administration | No Response | | Indefinite |
| Children At Risk | Kelly Santos | Ronda Cerulli | Indefinite |
| Private Transportation Industry | Deidre Butler | John Williams/Darrell Drummond/Robert Driscoll | Indefinite |
| Local Mass Transit | Not Applicable | | Indefinite |
| Local Medical Community | Stefanie Myers | Kevin Howard/Ronda Cerulli | Indefinite |
| Agency for Persons with Disabilities | Milory Senat | Pauline Spence | Indefinite |
| Workforce Development Board | Jennifer Sideregts | Tracey McMorris | Indefinite |